

# INVESTOR DAY 2023

## Economic and Housing Research: Financial Stress, Affordability, Migration

New research leveraging unique data that increases our understanding of housing market risk and opportunities



## Leonard Kiefer

Deputy Chief Economist, Economic and Housing Research

Leonard (Len) Kiefer is an economist who helps people understand what's going on in the economy, housing, mortgage markets. Len joined Freddie Mac in 2009 and has served as Deputy Chief Economist since December 2012. Len is responsible for primary and secondary mortgage market analysis and research, macroeconomic analysis and forecasting. Kiefer holds a B.A. in economics from the University of Kentucky, and a PhD from The Ohio State University.

# Our Agenda

## 1. The U.S. Economy Under Stress

Stress is building in the economy, inflation remains high, the growth outlook darkens, will resilient consumers power through?

## 2. Affordability Challenged by Higher Rates

Even though higher rates price out millions, millions more potential first-time buyers compete with investors over what little inventory is available

## 3. House Prices Driven by Migration

House prices may have turned the corner, buyers are moving for affordability but may be exposing themselves to other risks





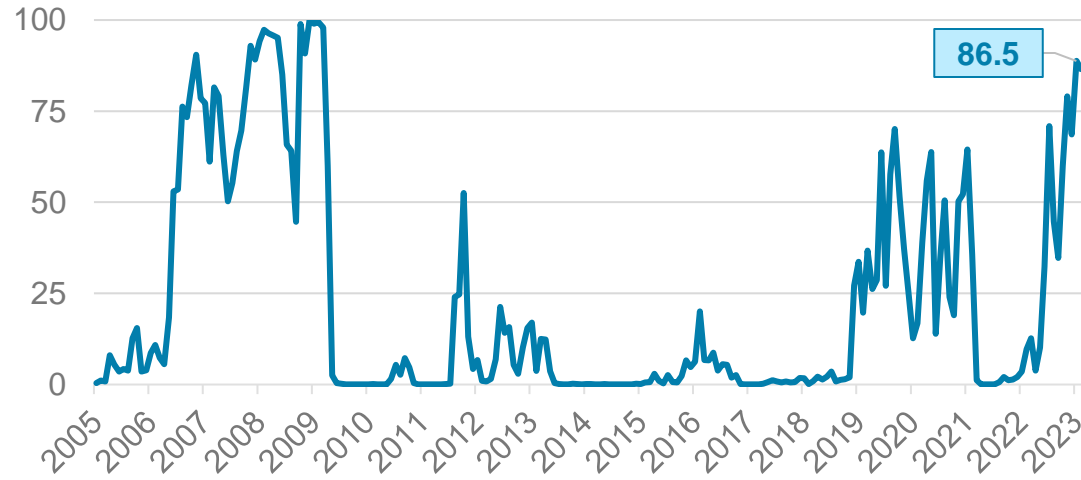
# The U.S. Economy Under Stress

**Stress is building in the economy, inflation remains high, the growth outlook darkens, will resilient consumers power through?**

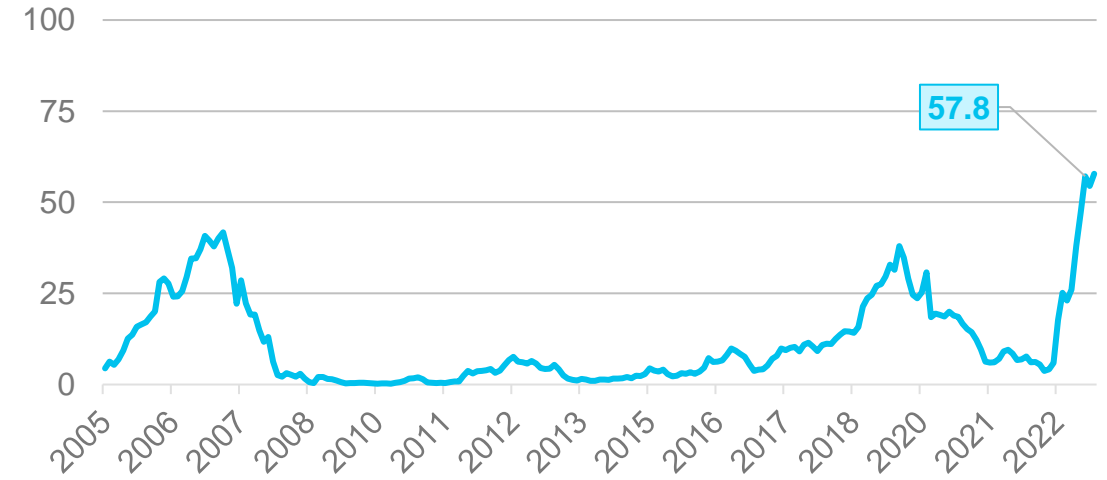
# The Probability of a Recession in the Next 12 months is Ramping Up



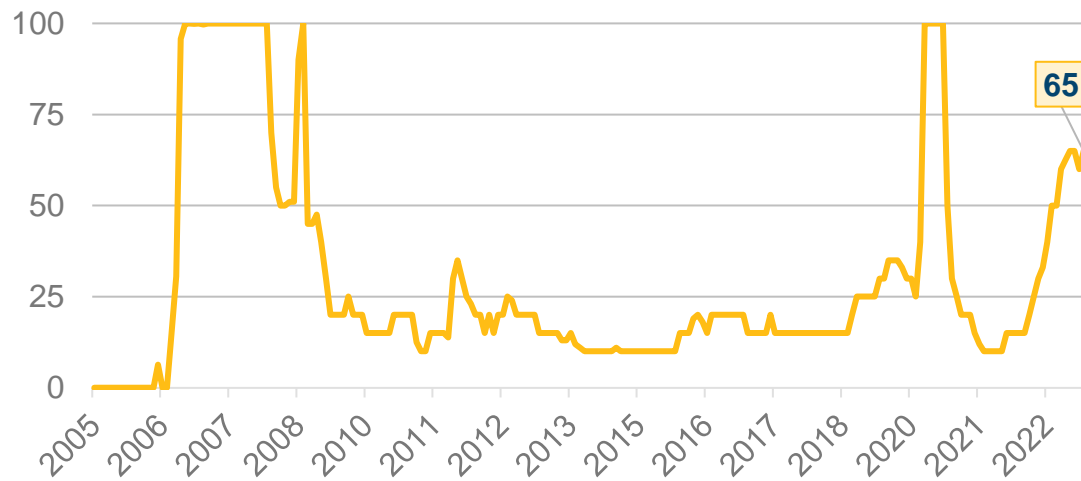
Moody's Analytics



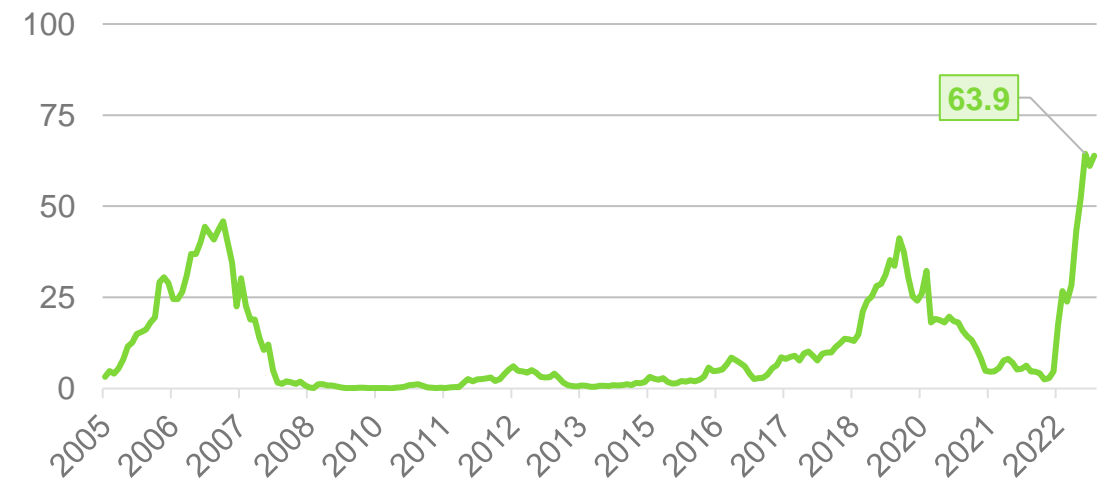
New York Fed



Bloomberg



Cleveland Fed



Source: Moody's Analytics, NY Fed, Bloomberg, Cleveland Fed

# Measuring Mortgage Market Credit Conditions with Daily Conditional Mortgage Rate Spreads



$$r_{i,t} = c + f_t' \beta + x_{i,t}' \gamma + \epsilon_{i,t}$$

where

$r_{i,t}$  is mortgage interest rate for borrower  $i$  at time  $t$ ,

$c$  is a constant,

$f_t$  is a summary of daily Treasury yield curve (level, slope, curvature, volatility) ,

$x_{i,t}$  are borrower/loan-specific controls (credit score, LTV, loan product, term etc),

and

$\epsilon_{i,t}$  the residual is interpreted as a *conditional mortgage rate spread*

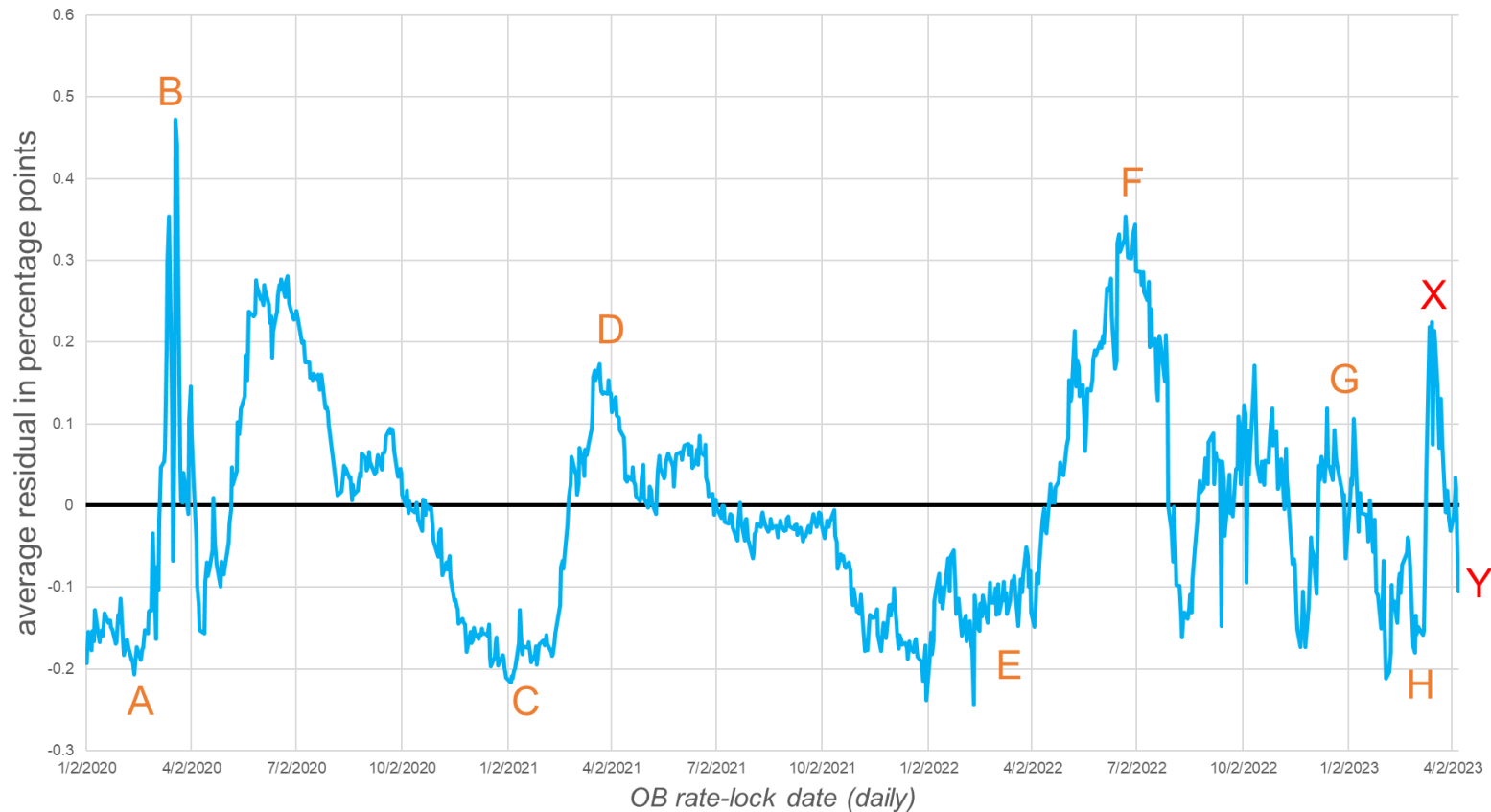
Daily conditional mortgage rate spreads are a modified version of conditional mortgage rate spreads as originally defined in:  
Justiniano, A., Primiceri, G. E., & Tambalotti, A. (2022). The mortgage rate conundrum. *Journal of Political Economy*, 130(1), 121-156.

# Financial Conditions Tightened Following SVB Failure, but Spreads have Normalized in the Past Few Weeks



## Conditional Mortgage Rate Spreads

Daily average residuals from regression controlling for market conditions and applicant characteristics  
Jan 01, 2020-April 07, 2023



## Timeline of Recent Events

- (A) Pre-COVID in early 2020, financial market conditions were relatively loose
- (B) When COVID hit conditions rapidly tightened
- (C) But as the market stabilized conditions loosened and returned roughly to pre-COVID levels
- (D) Conditions tightened again with the Delta variant of COVID in March 2021
- (E) Conditions gradually loosened up until the Fed began tightening in spring 2022
- (F) Conditional spreads widened as the Fed began hiking by 75 bps in 2022
- (G) Things stabilized again through early 2023
- (H) Optimism about policy normalization and a gradual slowdown in inflation
- (X) **SVB failure and concerns about contagion spreading to regional banks**
- (Y) **FDIC, Federal Reserve, and US Treasury interventions calm market**

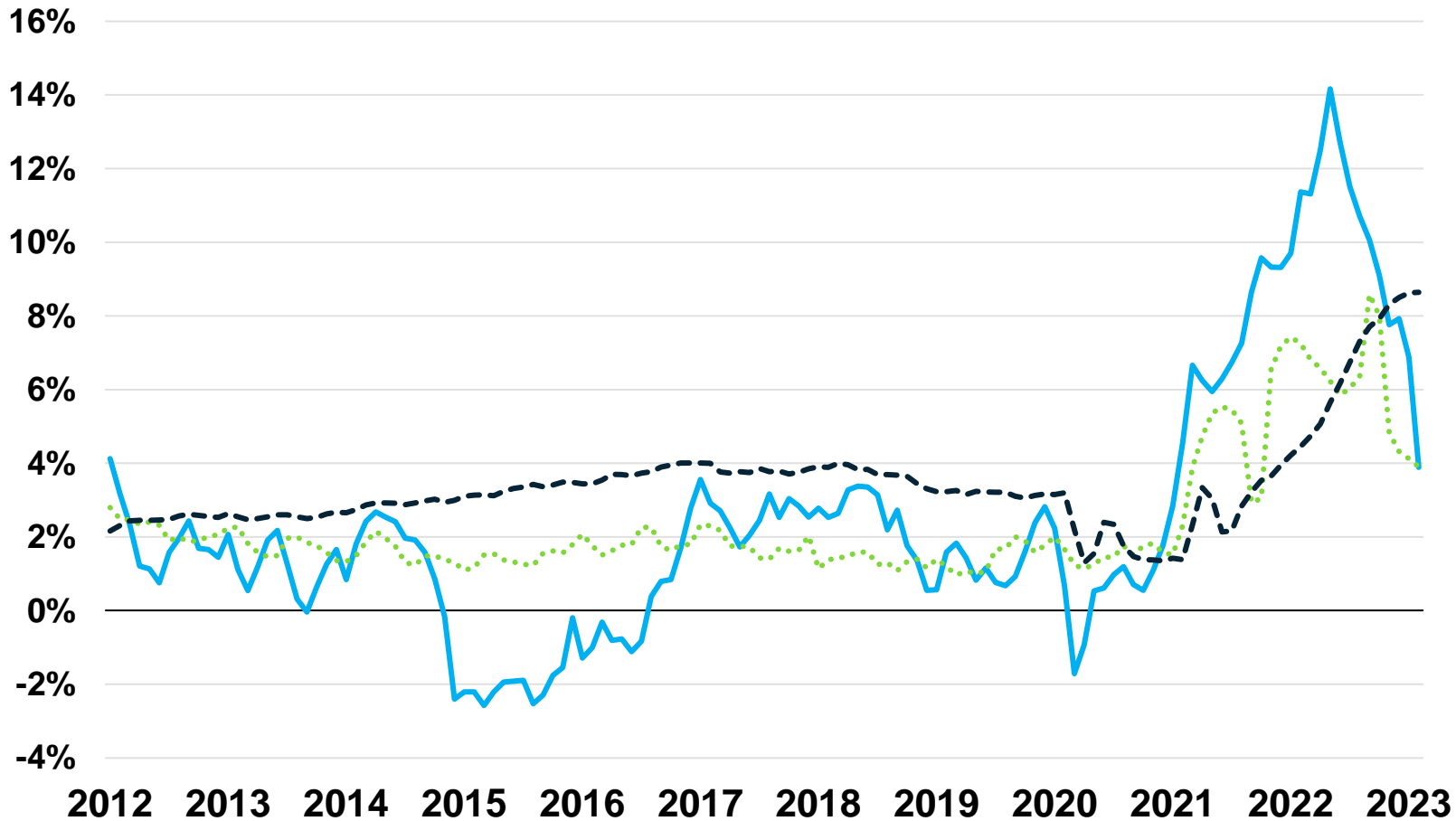
Data source: Optimal Blue, U.S. Treasury  
OB level rate regressed on Treasury yield curve (level, slope, curvature, volatility) and application features (loan product, property type, borrower credit profile)  
Home purchase applications only, excludes cash-out and rate/term refinances  
Original Source: Justiniano, A., Primiceri, G. E., & Tambalotti, A. (2022). The mortgage rate conundrum. *Journal of Political Economy*, 130(1), 121-156.

# Inflation has Started to Moderate...But A Long Way from Fed Target



CPI by Frequency of Purchase (YoY%)

— Frequent    ..... Infrequent    - - - Contractual



Frequent includes eggs:  
up **36% YoY** in March 2023



Infrequent includes airline fares:  
up **18% YoY** in March 2023



Contractual includes motor vehicle insurance:  
up **14% YoY** in March 2023

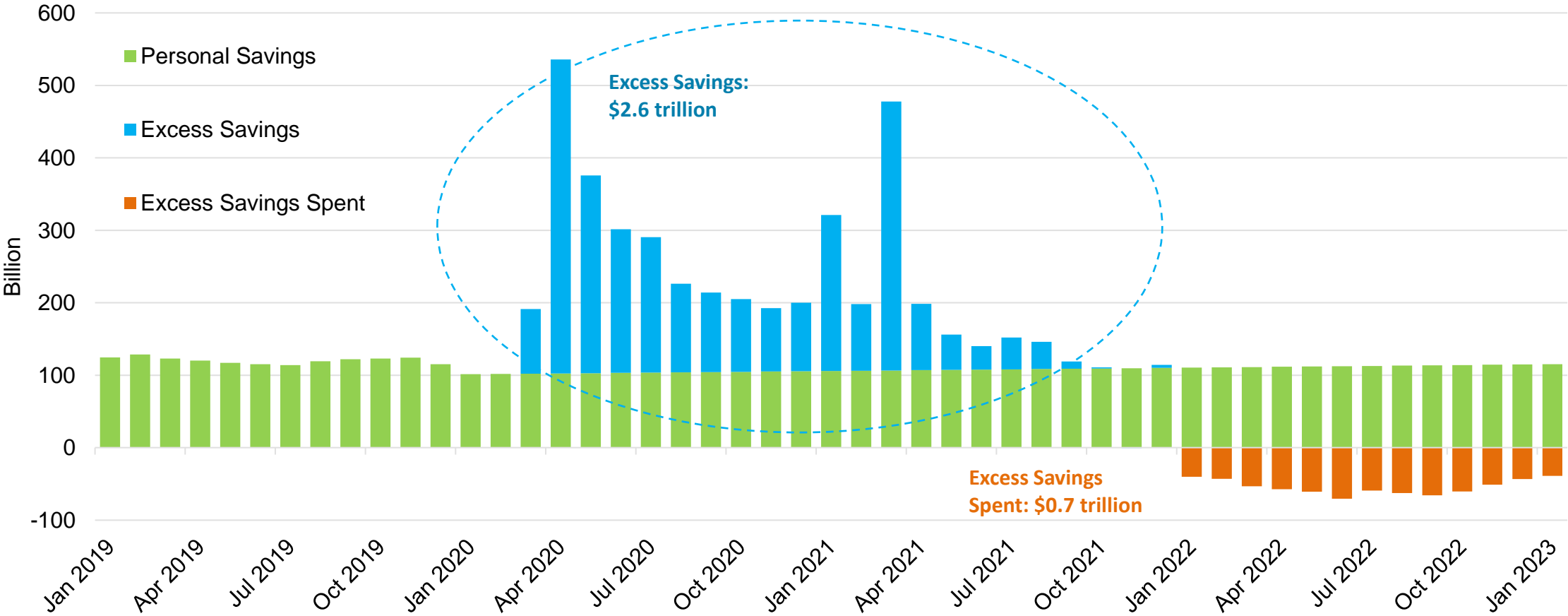
Source: BLS: Consumer Price Index for All Urban Consumers year-over-year % changes through March 2023



# Consumers have Significant Buffers to Deal with a Negative Hit to Incomes



## Personal Savings

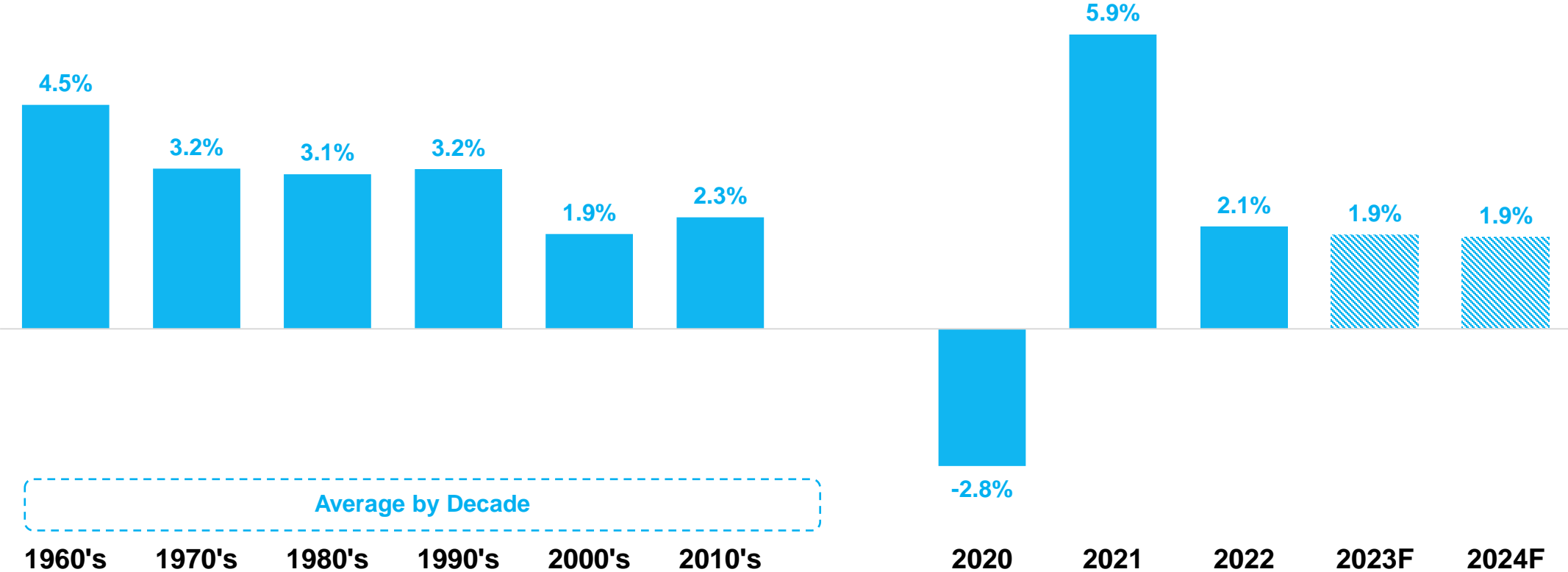


Source: BEA, NY Fed

# Economic Growth for 2022 Drops Back to Trend and Economic Growth Expected to Remain Flat in 2023



## U.S. Real Gross Domestic Product (GDP) *Annualized Growth*



Average by Decade

Note: Shaded areas are forecast  
Source: BEA, Moody's Baseline (March 2023)



# Affordability Challenged by Higher Rates

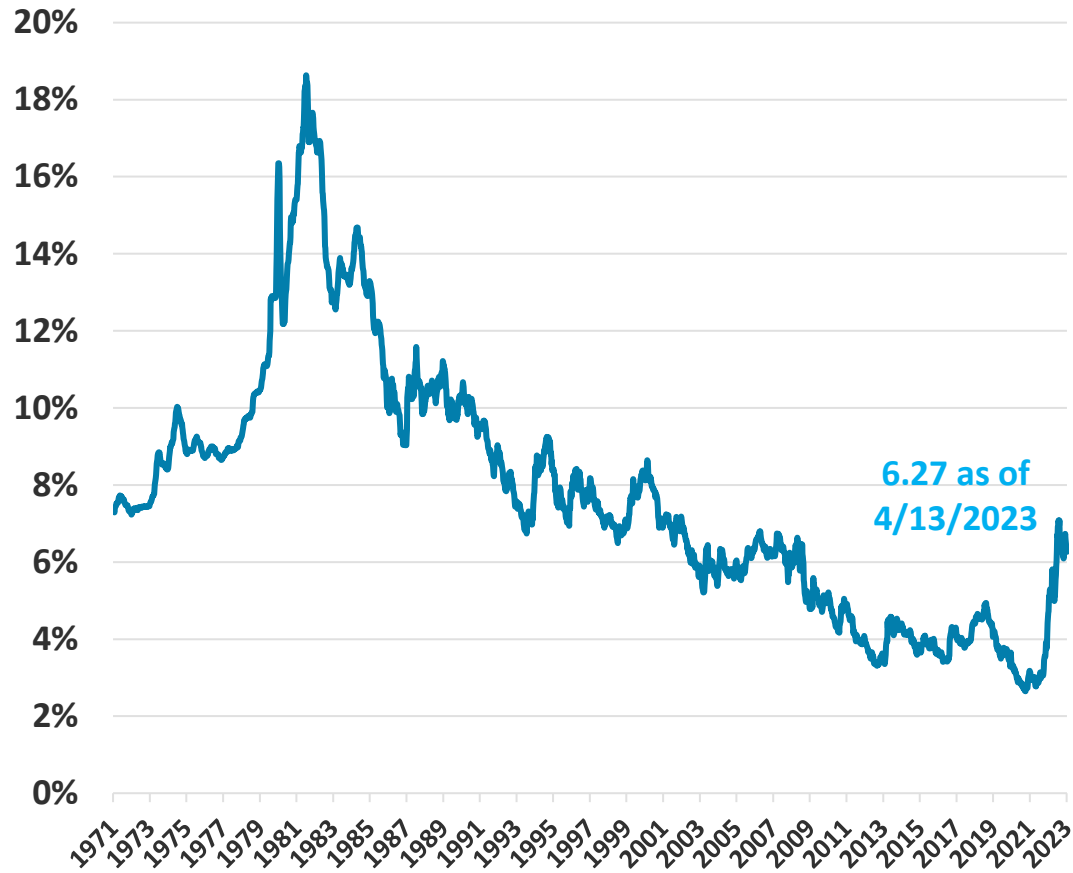
Even though higher rates price out millions, millions more potential first-time buyers compete with investors over what little inventory is available

# Mortgage Rates in 2022 had the Largest Ever Annual Increase



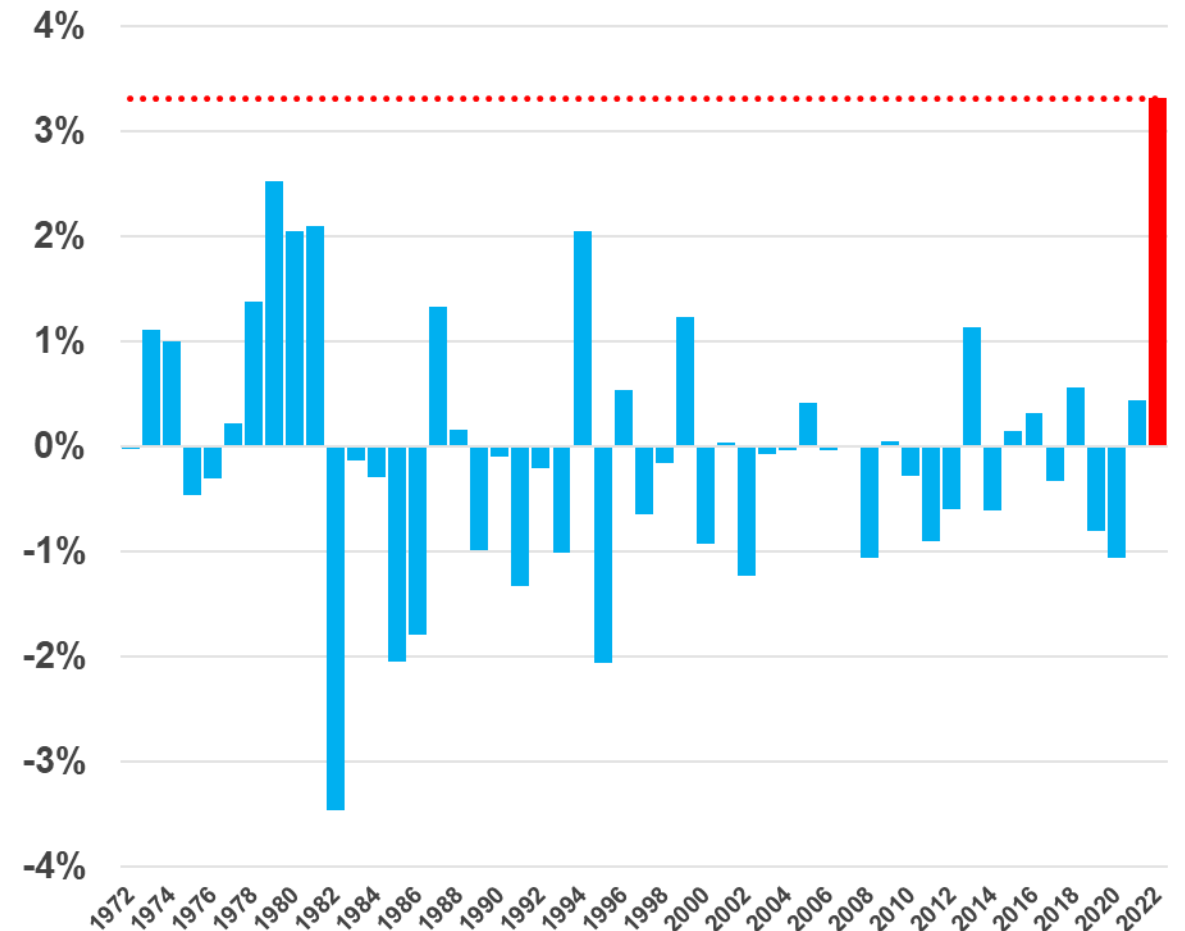
## 30-Year Fixed Rate Mortgage Rate

U.S. weekly average rate 1971-2023 (%)



## Annual change in 30-year fixed mortgage rate

difference in last rate of each year 1972-2022 (p.p.)

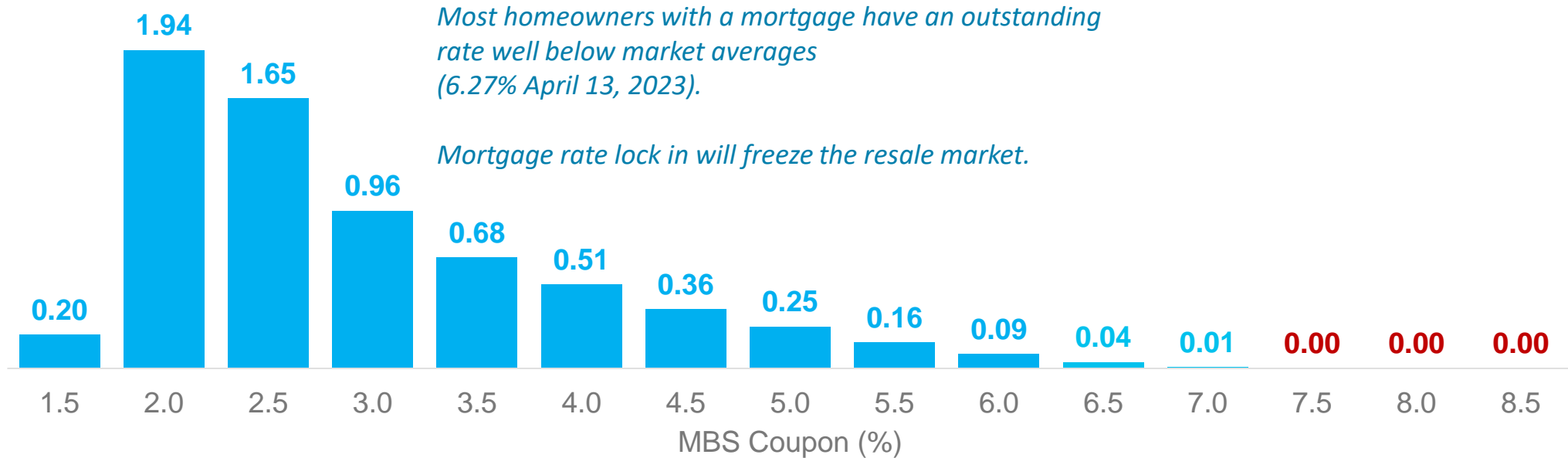


Source: Freddie Mac Primary Mortgage Market Survey

# Historically Low Rates in Previous Years Means There is No Refi Incentive Given Today's Rates



## Outstanding 30-year Conforming Balance by Coupon (\$T's)



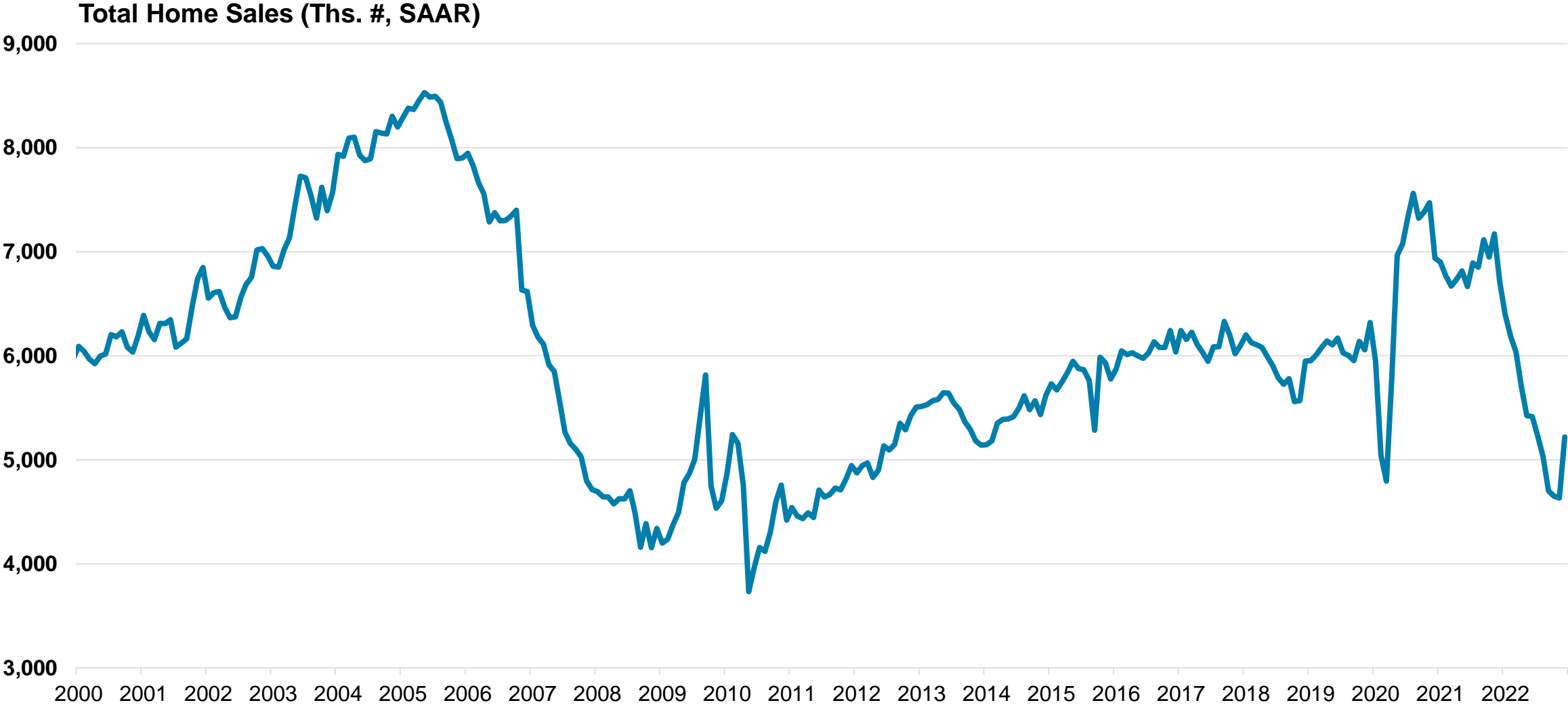
**Out-of-the-money**  
 Coupon < 6%  
 ~ \$6.7 Trillion

**Marginally In-the-money**  
 6% < Coupon < 7%  
 ~ \$0.05 Trillion

**Deep In-the-money**  
 Coupon > 7%  
 ~ \$0.93 Billion

Source: Bloomberg as of 4/10/2023  
 Conforming includes Freddie Mac, Fannie Mae, Ginnie Mae 30-year fixed MBS Outstanding (UMBS, GNMA1, GNMA 2)

# Home Sales Cooled Due to Rapidly Rising Rates

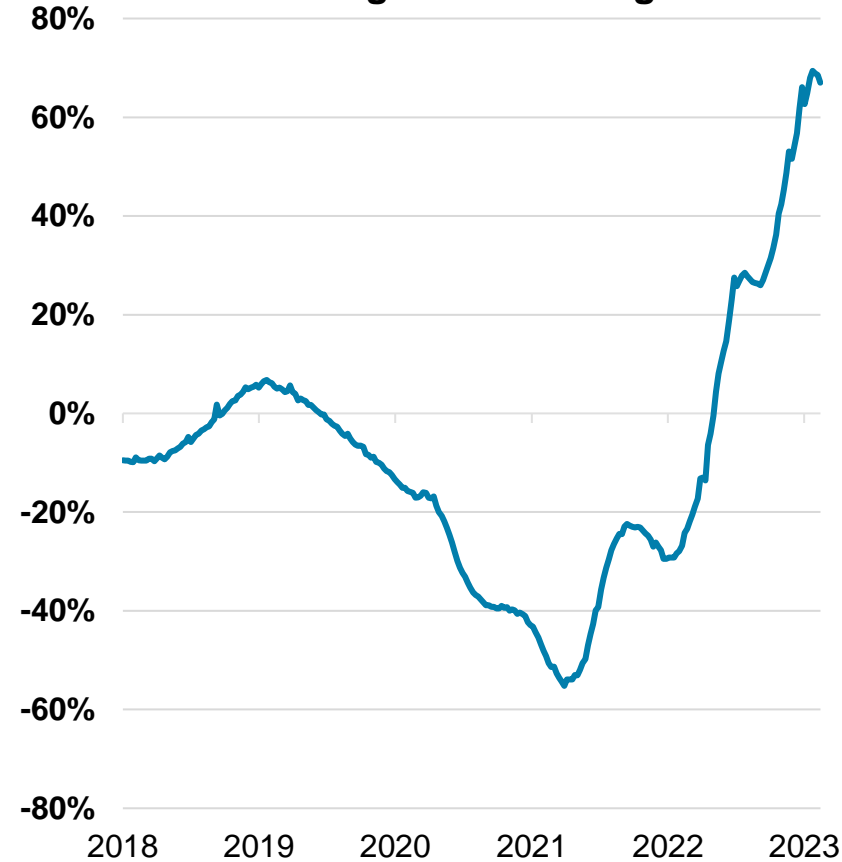


Sources : National Association of Realtors (NAR); U.S. Census Bureau

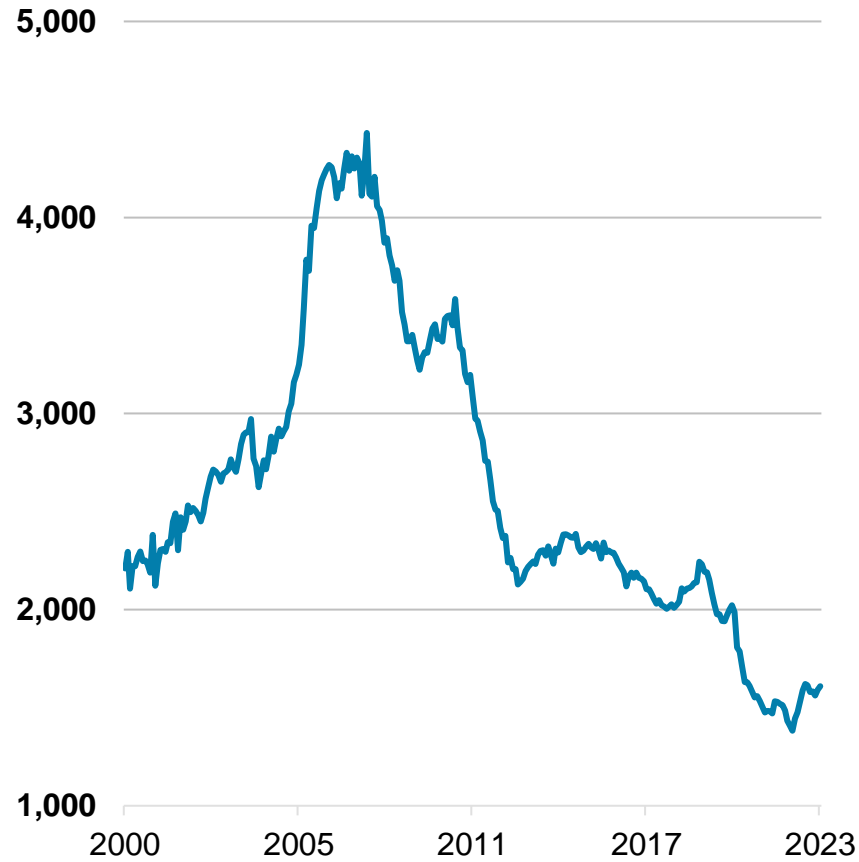
# Softer Demand Has Led to a Rise in Inventory and a Decrease in the Velocity of Transactions, but Supply Remains Near Record Lows



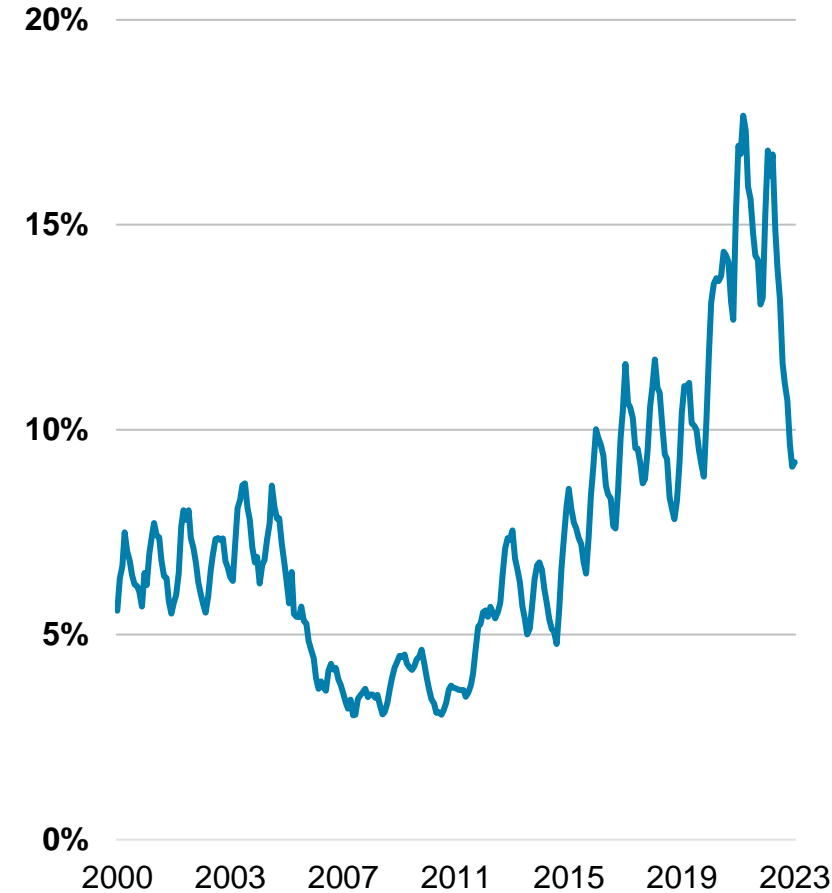
### Active Listings Inventory Pct Change from Year Ago



### Total Homes For Sale Ths. #, SA



### Pct Under Contract Within 3 Days



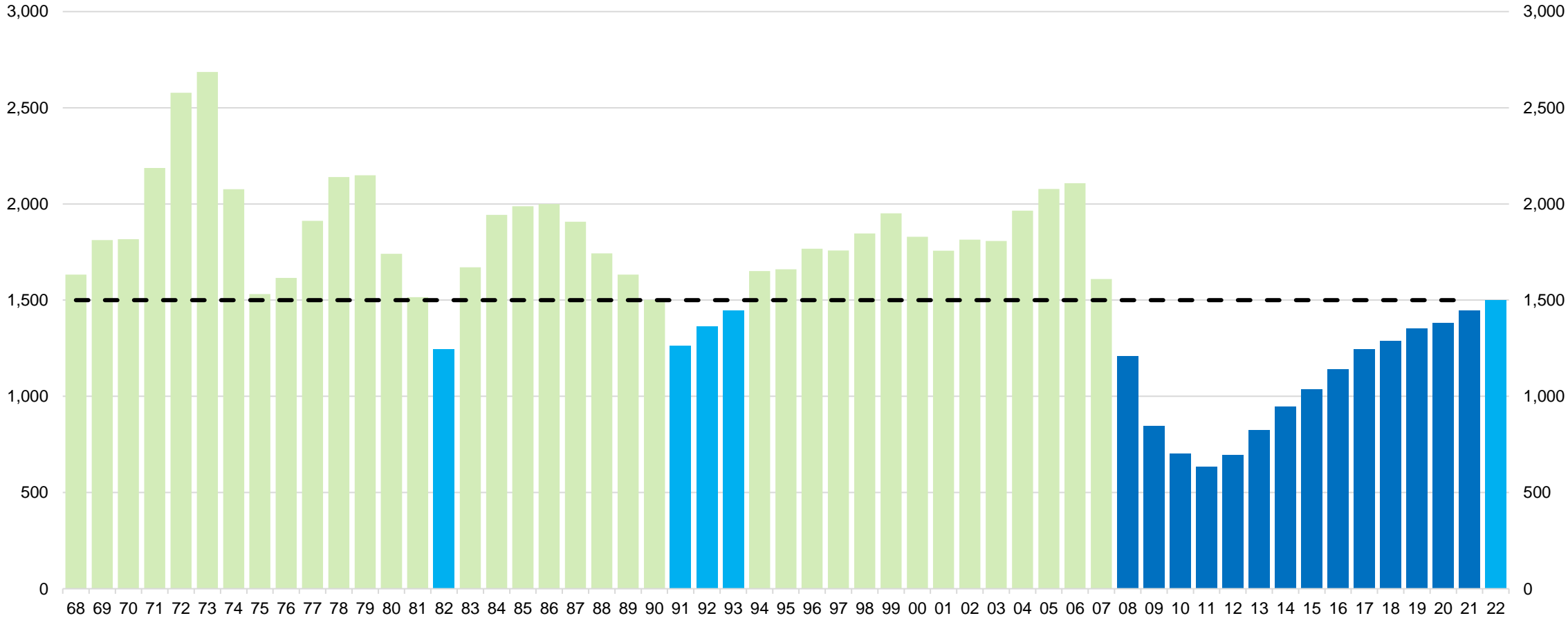
Source: Realtor.com, NAR, Census, CoreLogic

Note: Includes listings that sold during the month and listings still under contract.

# New Housing Completions Improved in 2022, but Still Below Pre-GFC Levels...



U.S. annual housing completions and manufactured home shipments (1000s)



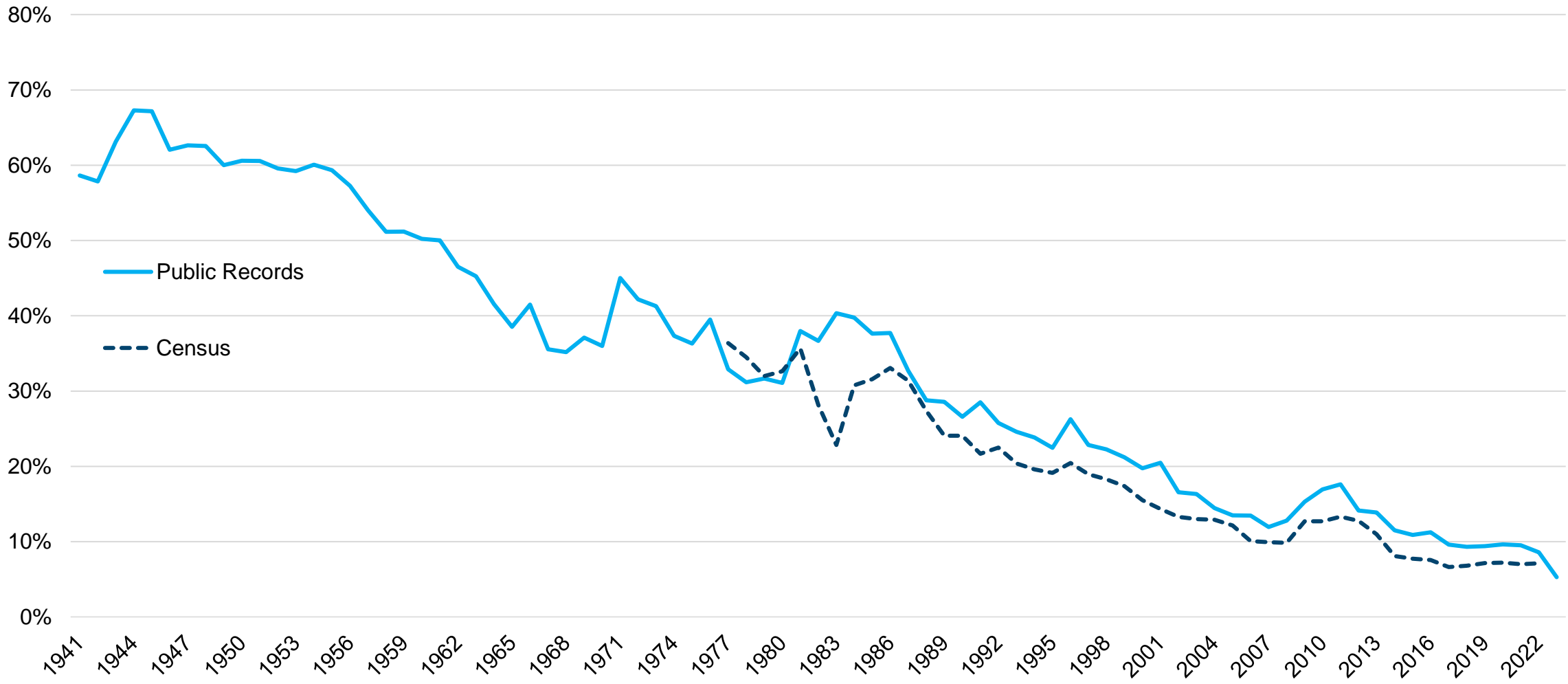
Source: U.S. Census Bureau and Department of Housing and Urban Development, Institute for Building Technology & Safety



# ....and Entry-Level Supply Had Been Declining for Decades...



## Share of SF Construction that is 1,400 Square Feet or Less

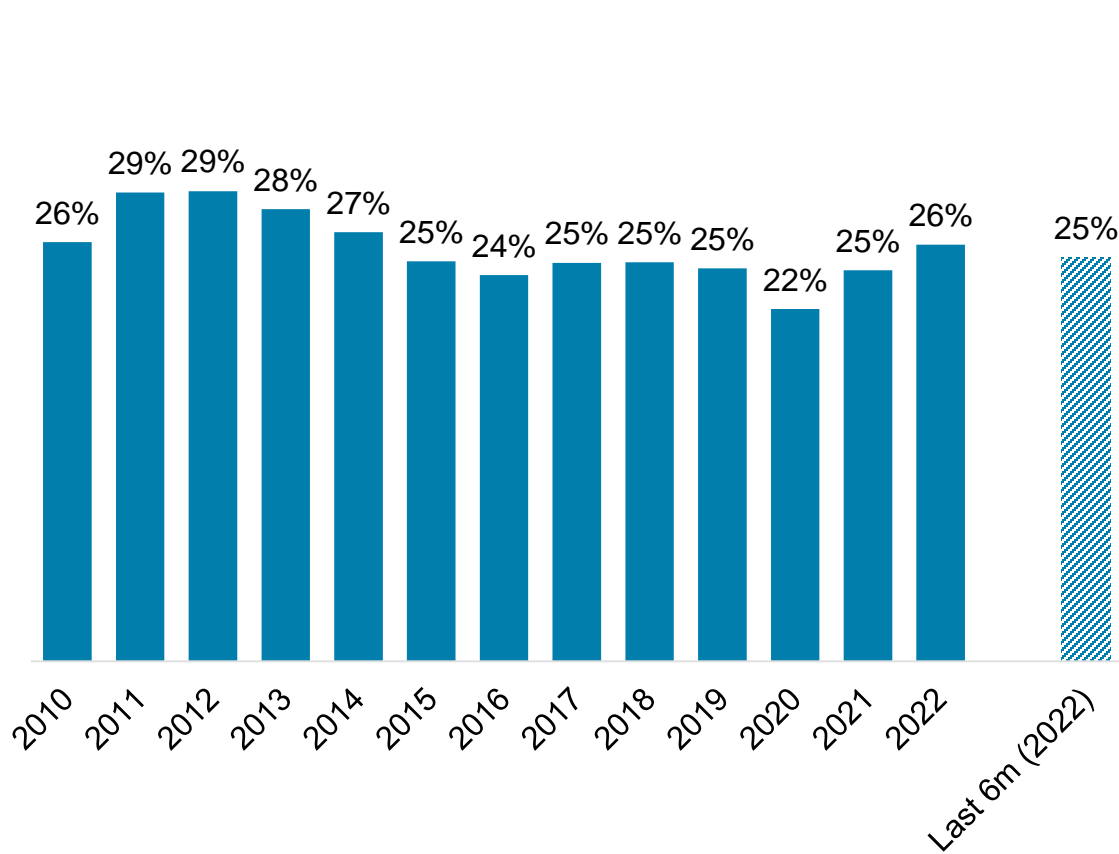


Source: Census and CoreLogic

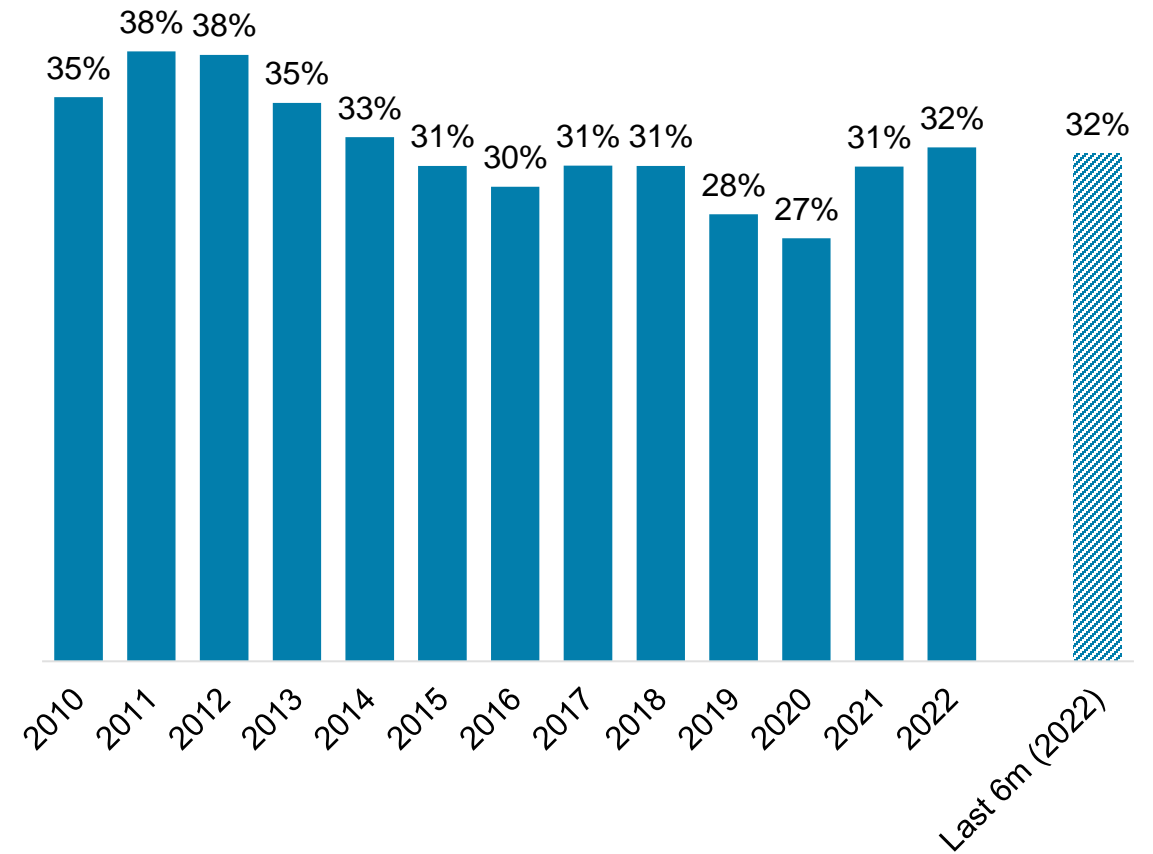
# There Has Been a Modest Increase in Investor and Cash Share Since the Pandemic Began and it Has Only Slightly Declined



### Overall Investor Share



### Total All-Cash Share

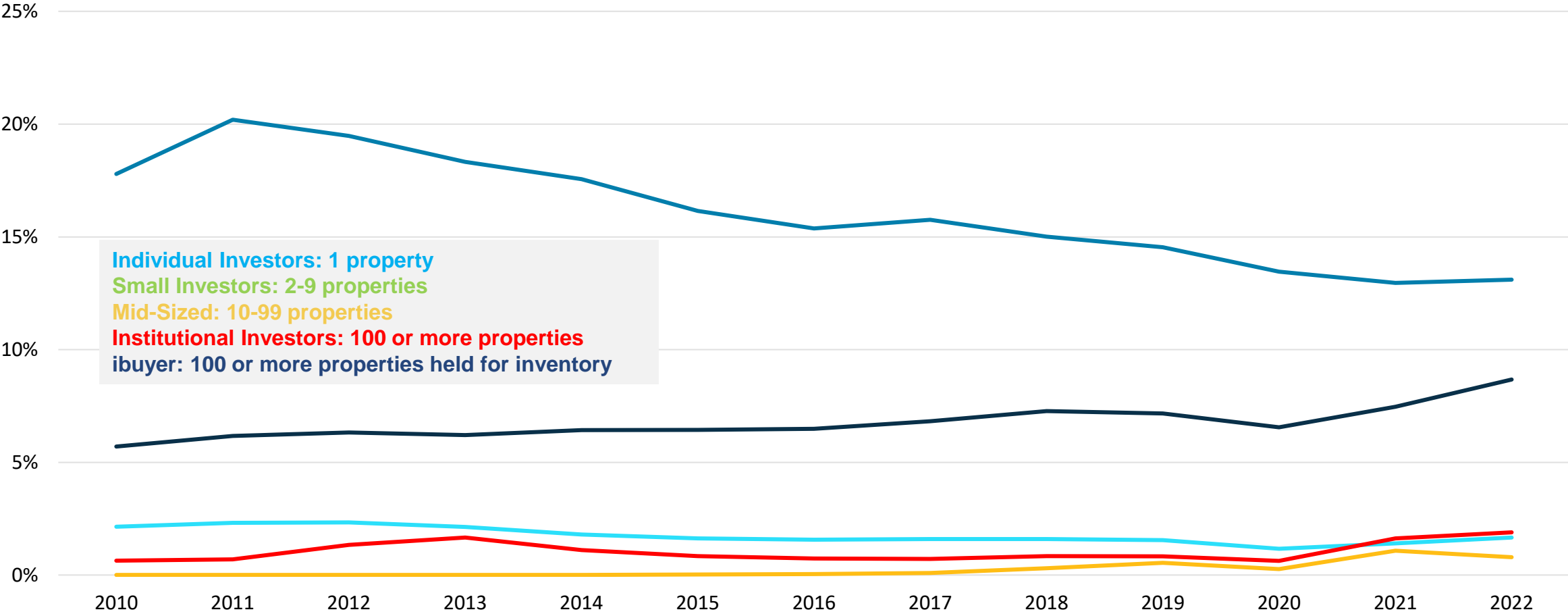


Source: Corelogic

# They Receive Little Attention, but Individual Investors Are Largest Category of Real Estate Investors



Investor Share of Total Home Sales By Type

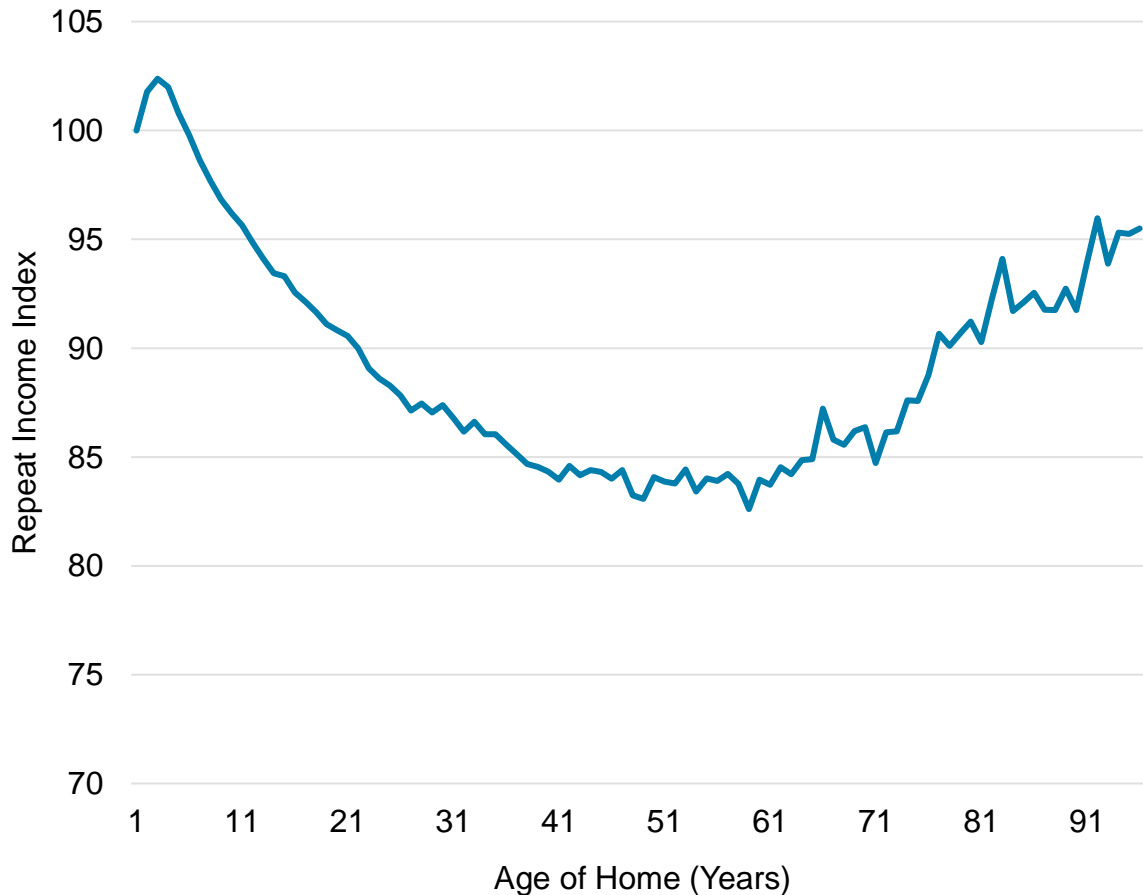


Source: Freddie Mac Economic and Housing Research group tabulation of CoreLogic data

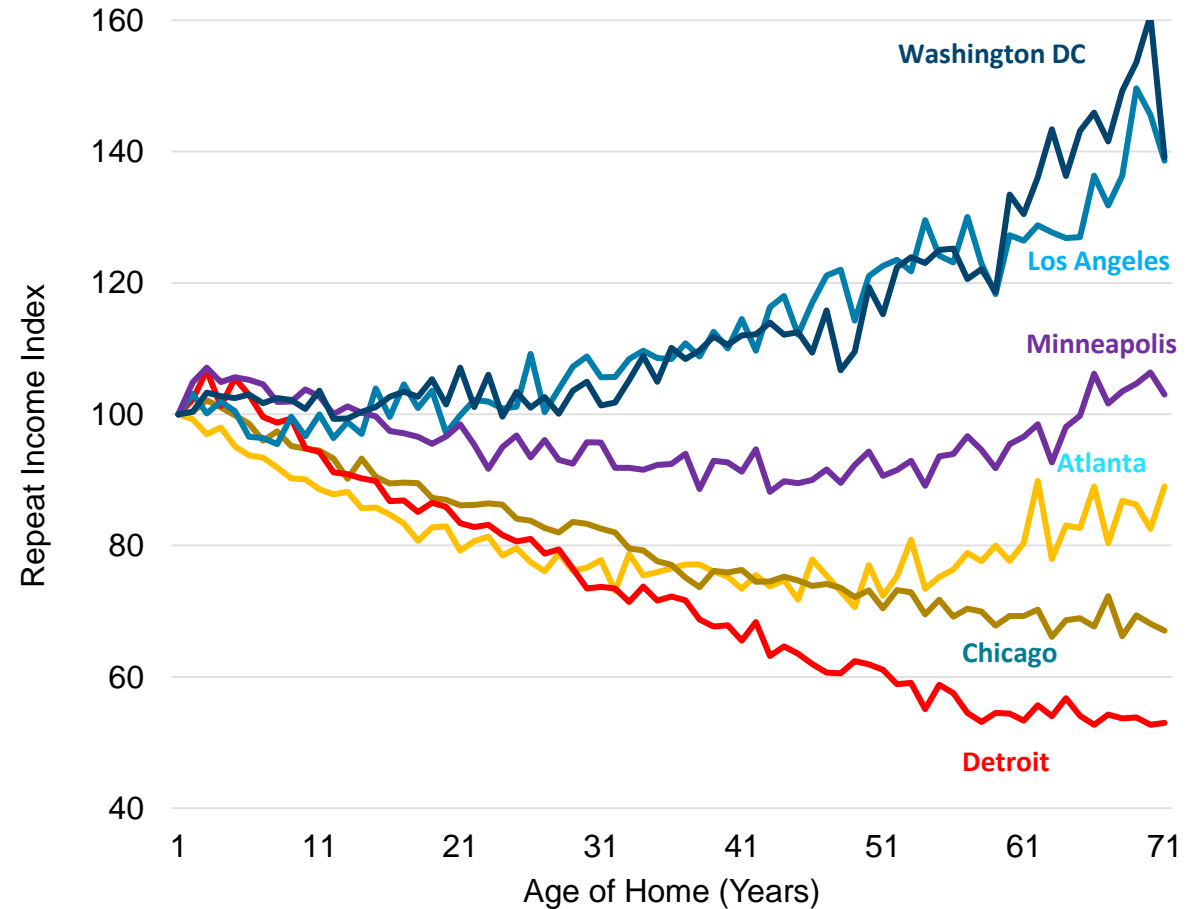
# The Market's Mechanism for Providing Affordable Housing is 'Filtering' But Not Working in High Priced Markets Due to Demand/Supply Imbalance



Older More Affordable Homes Are Filtering Up Due to Being Raided By Higher Income Households



Older Homes in High-Cost Markets Are Not Filtering Down at All Due to High Demand

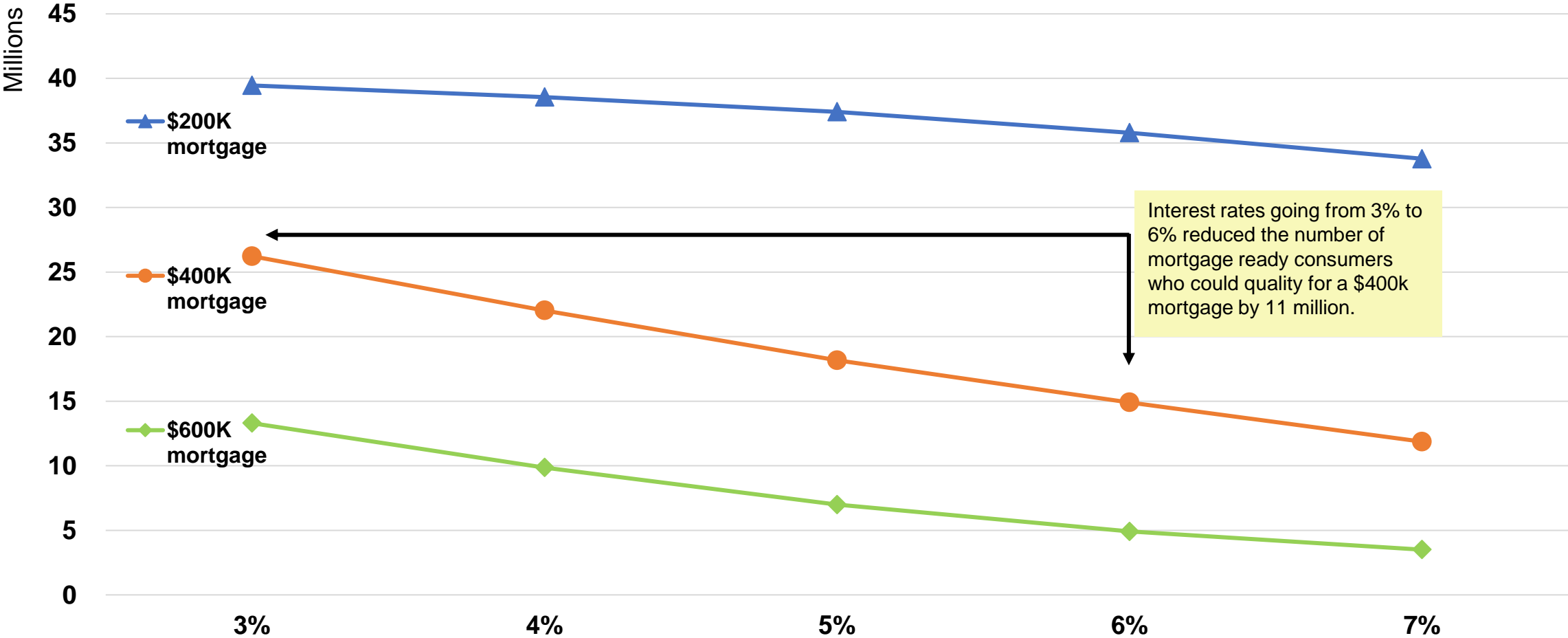


Source: Freddie Mac. Full paper available at [https://papers.ssrn.com/sol3/papers.cfm?abstract\\_id=3527800](https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3527800)

# Higher Mortgage Rates and House Prices have Dramatically Reduced the Number of Potential Homebuyers



## Number of "Mortgage Ready" Consumers Who Can Potentially Qualify for a Mortgage



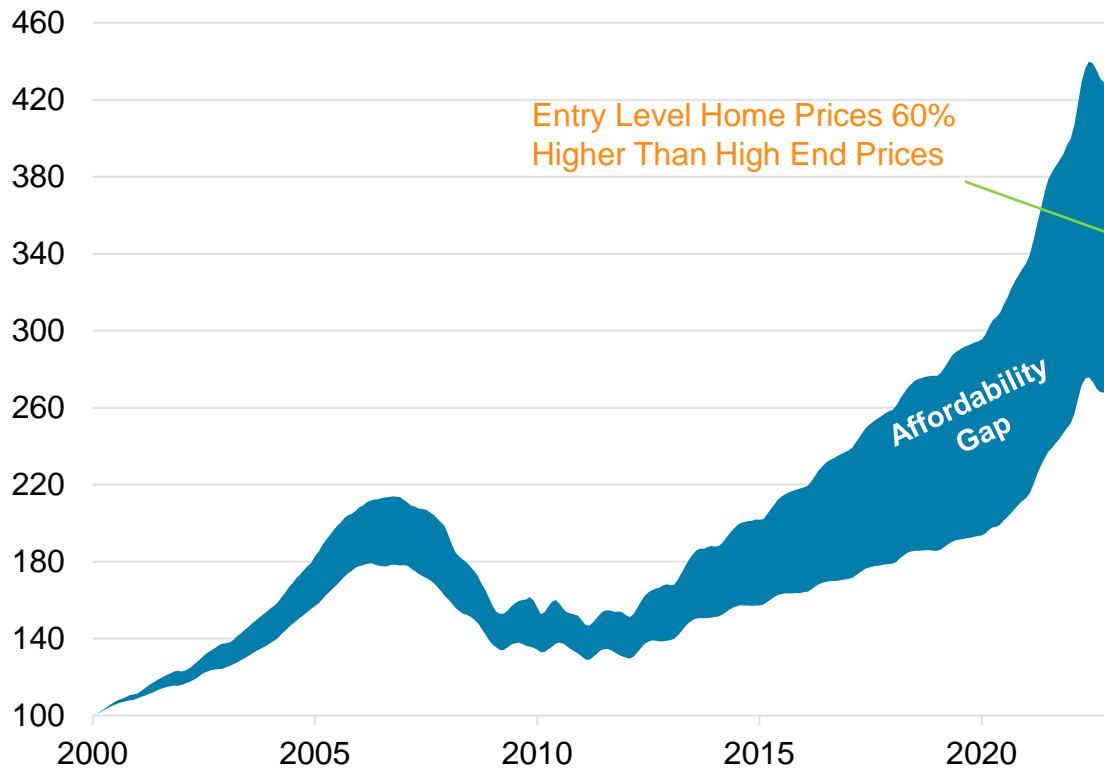
Source: "Do Rising Interest Rates Price Out Mortgage-Ready Borrowers?"  
<https://www.freddiemac.com/research/insight/20221121-do-rising-interest-rates-price-out-mortgage-ready>

# Chronic Supply Shortage and High Entry-Level Demand Caused Entry-Level Prices to Soar



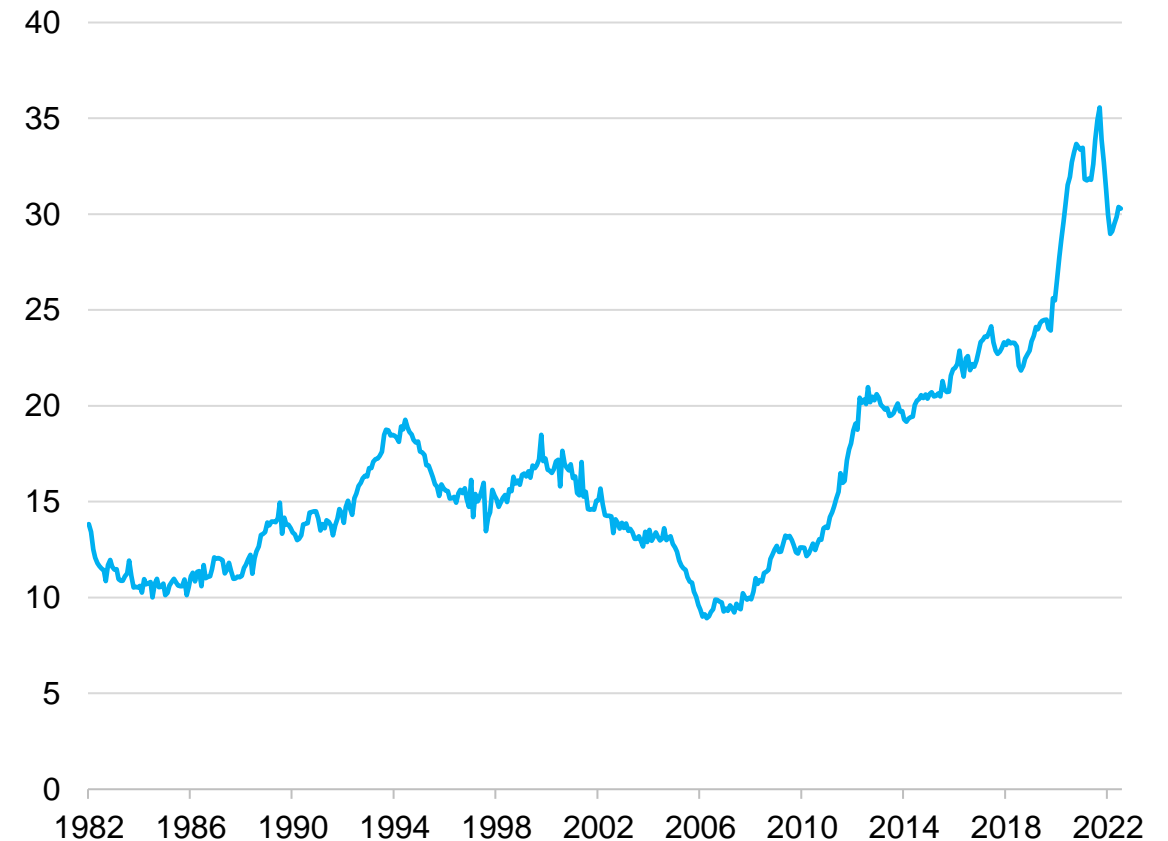
## Entry-Level Home Prices Skyrocket

Affordability Gap Rapidly Rising  
Cumulative Gap Between Entry Level and High End Home Prices – Home Price Index Level



## Renters Scramble For Shrinking Inventory

Number of Renter Household Per Homes For Sale



Sources: NAR, Census and CoreLogic. Entry level home prices are homes that sell at 75% of the median or below. High end home prices sell at 125% of the median or higher. Last data point December 2022.



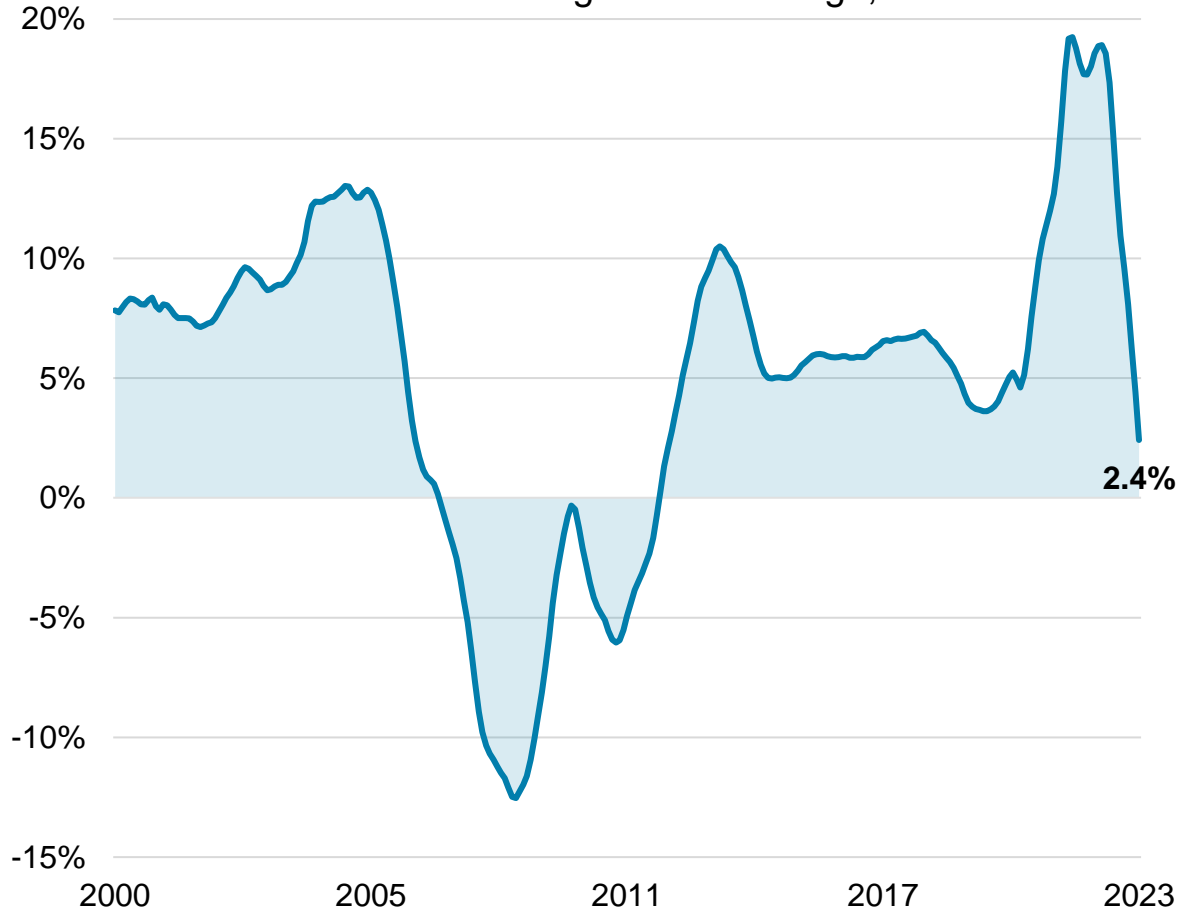
# House Prices Driven by Migration

**House prices may have turned the corner, buyers are moving for affordability but may be exposing themselves to other risks.**

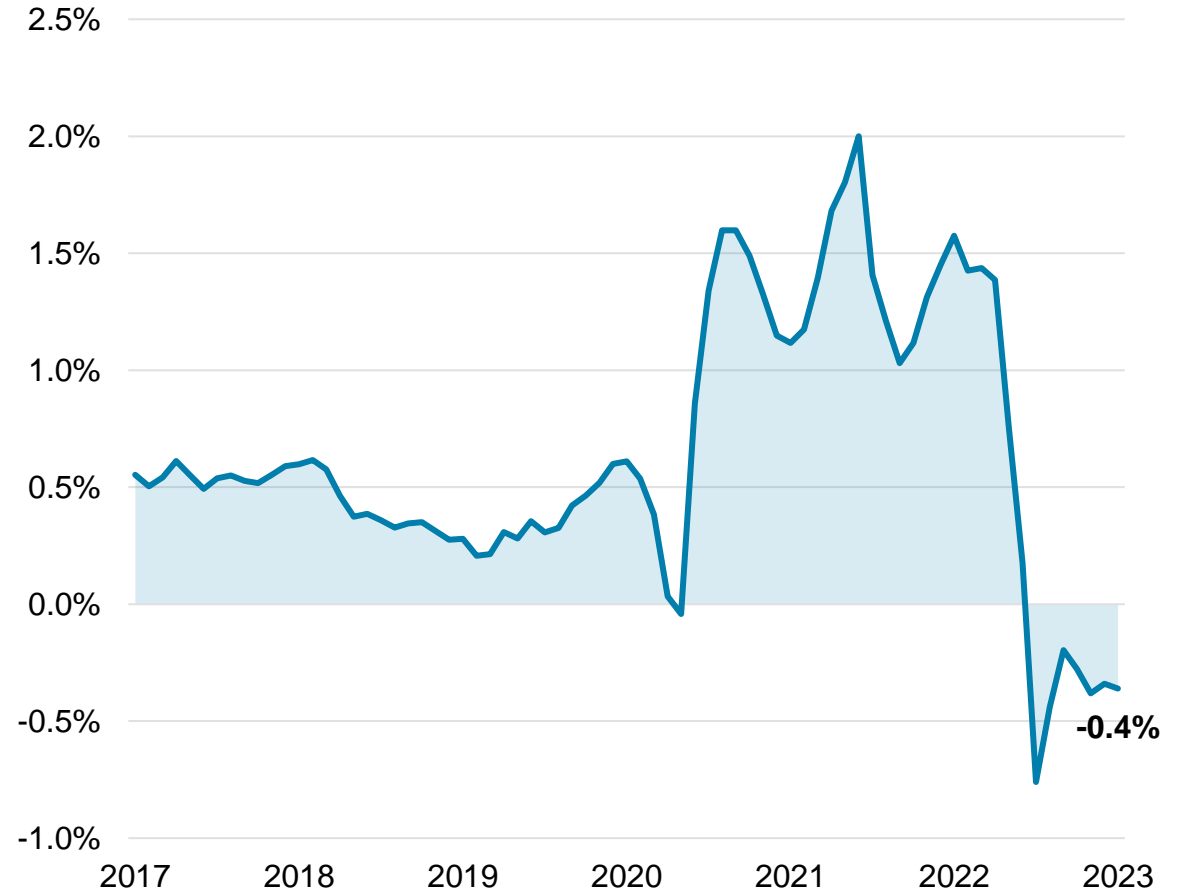
# Home Price Growth Declines have Stabilized and Preliminary February/March Data Suggests Modest Increases



Freddie Mac House Price Index - January 2023  
Percent Change from Year Ago, SA



Freddie Mac House Price Index - January 2023  
Percent Change from Month Ago, SA



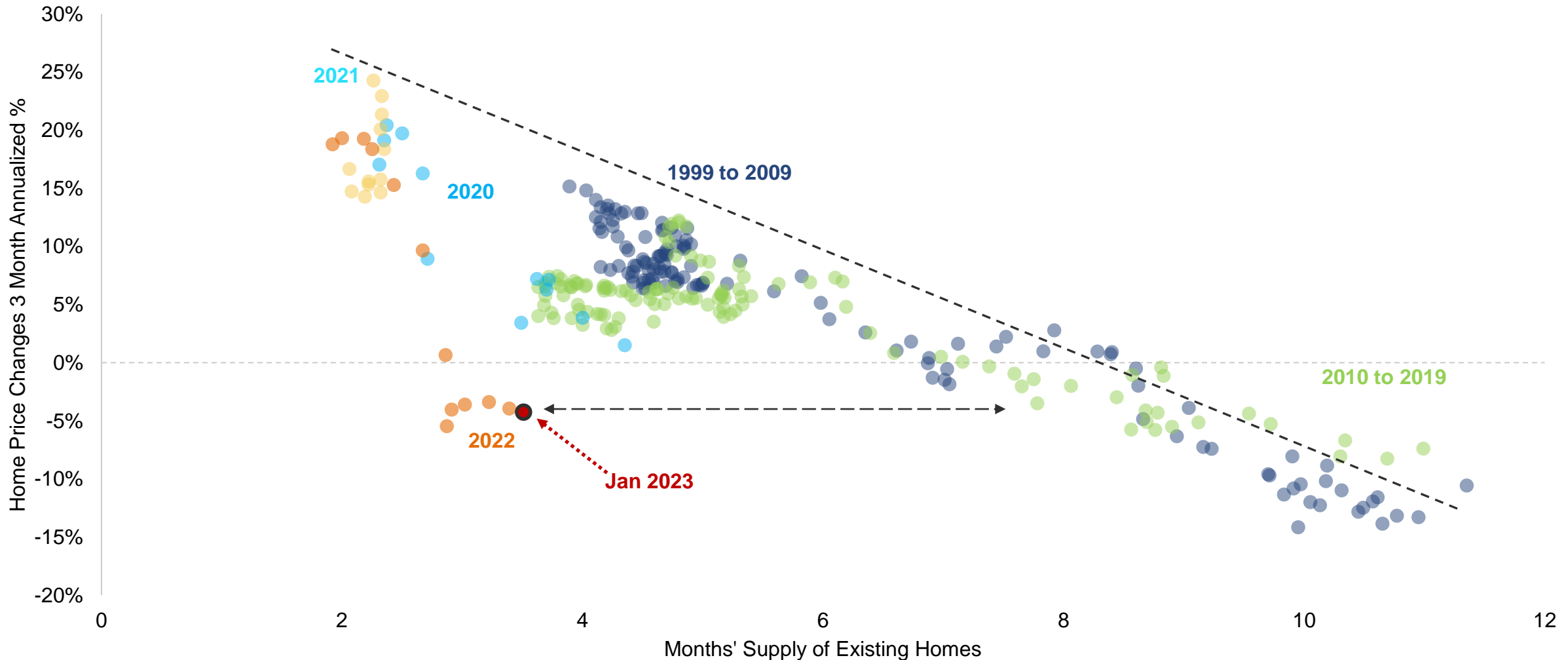
Source: Freddie Mac



# Despite Still Low Supply, Very Large Drop in Demand Has Led to a Decline in Home Prices

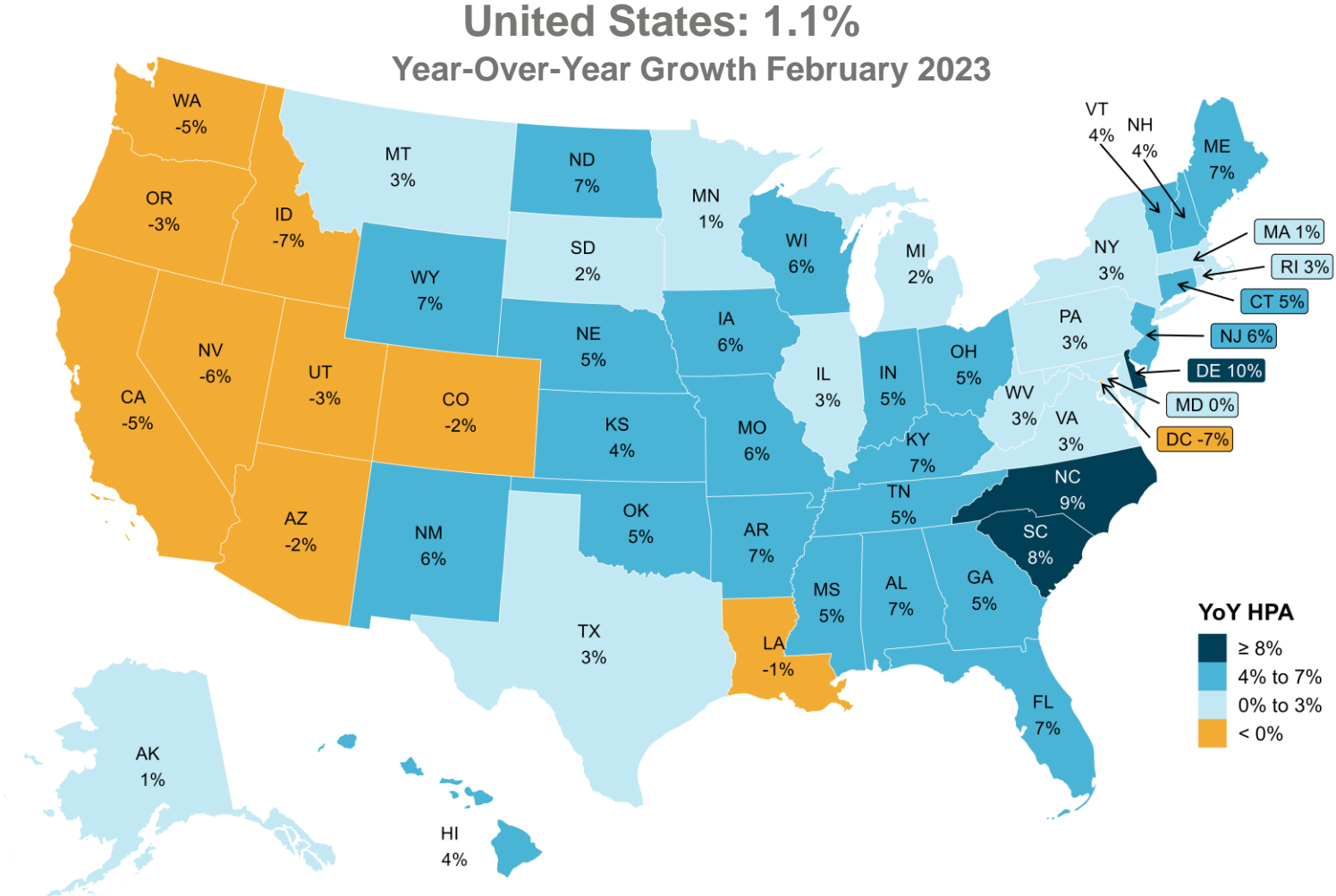


Months' Supply vs House Price Appreciation



Sources: Freddie Mac and NAR

# Prices in Western Markets are Rapidly Declining, and the Slowdown is Spreading to Majority of Markets, but Some Markets Remain Resilient



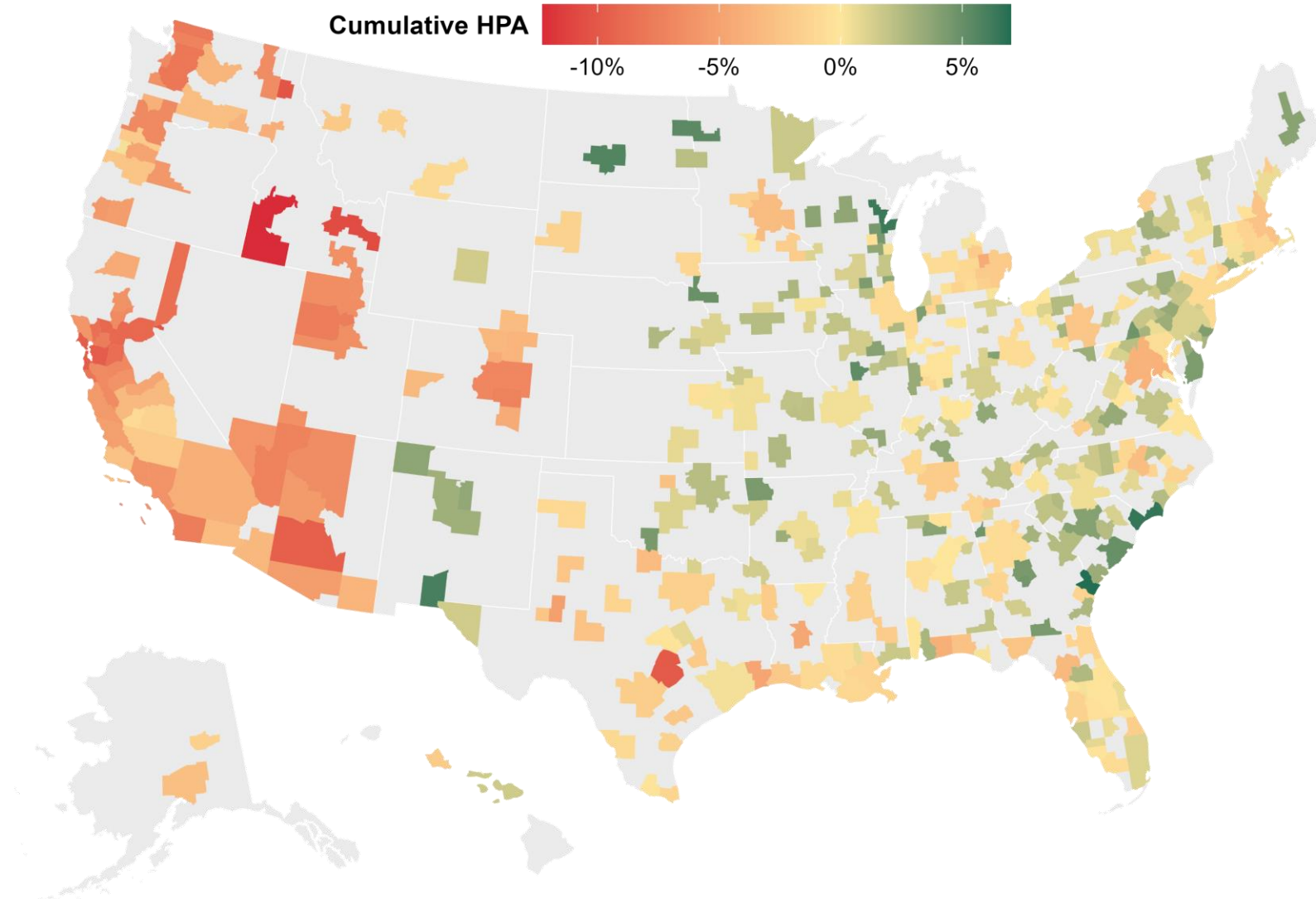
<sup>1</sup> The Freddie Mac House Price Index for the U.S. is a value-weighted average of the state indexes where the value weights are based on Freddie Mac’s single-family credit guarantee portfolio. Other indices of home prices may have different results, as they are determined using different pools of mortgage loans and calculated under different conventions. The Freddie Mac House Price Index for the U.S. is a seasonally-adjusted monthly series. Percent changes were rounded to nearest whole percentage point

Source: Freddie Mac

# Prices in Western Markets are Rapidly Declining, and the Slowdown is Spreading to Majority of Markets, but Some Markets Remain Resilient



Cumulative MSA House Price Appreciation from May 2022 to January 2023

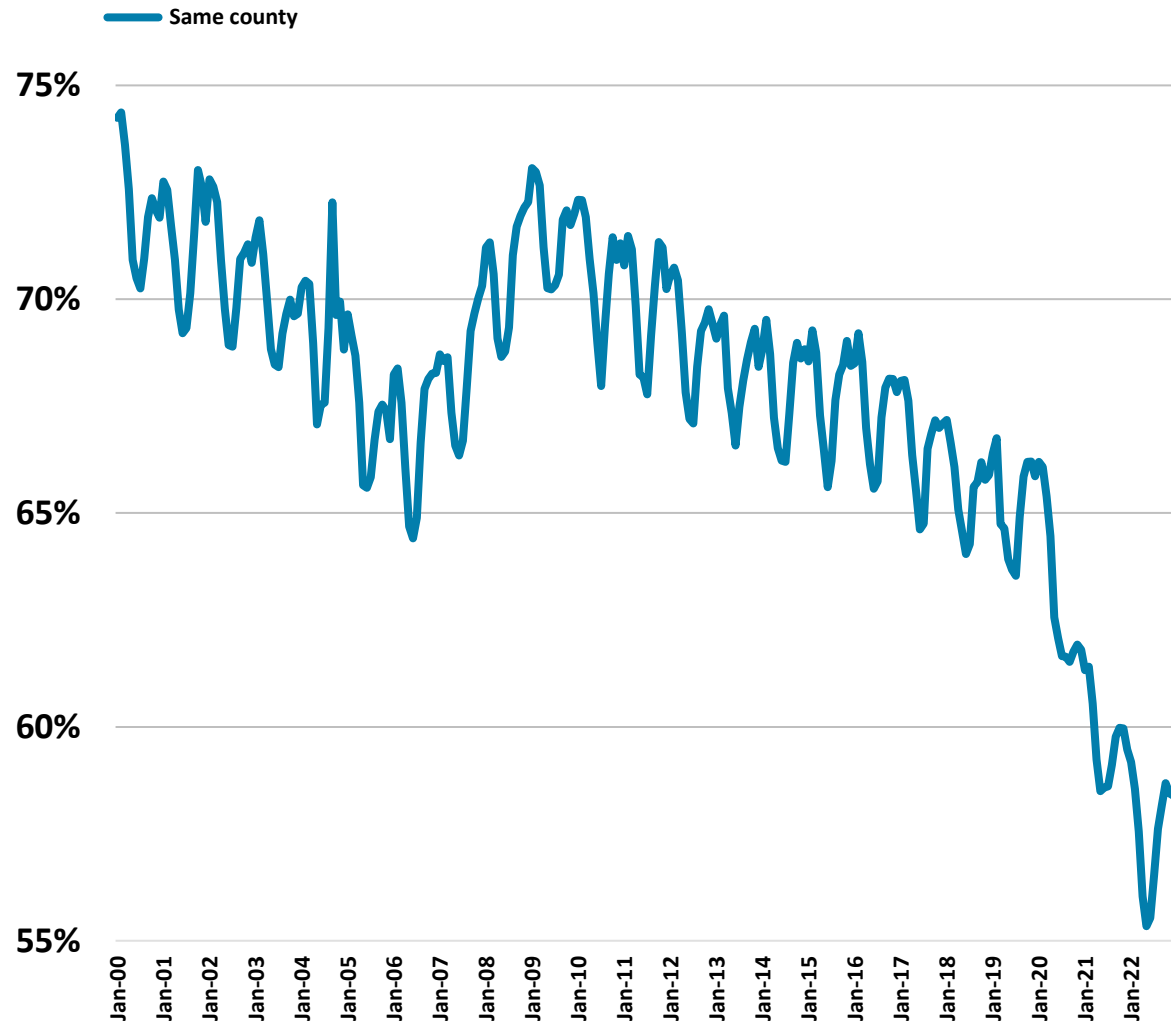


Source: Freddie Mac House Price Index, SA

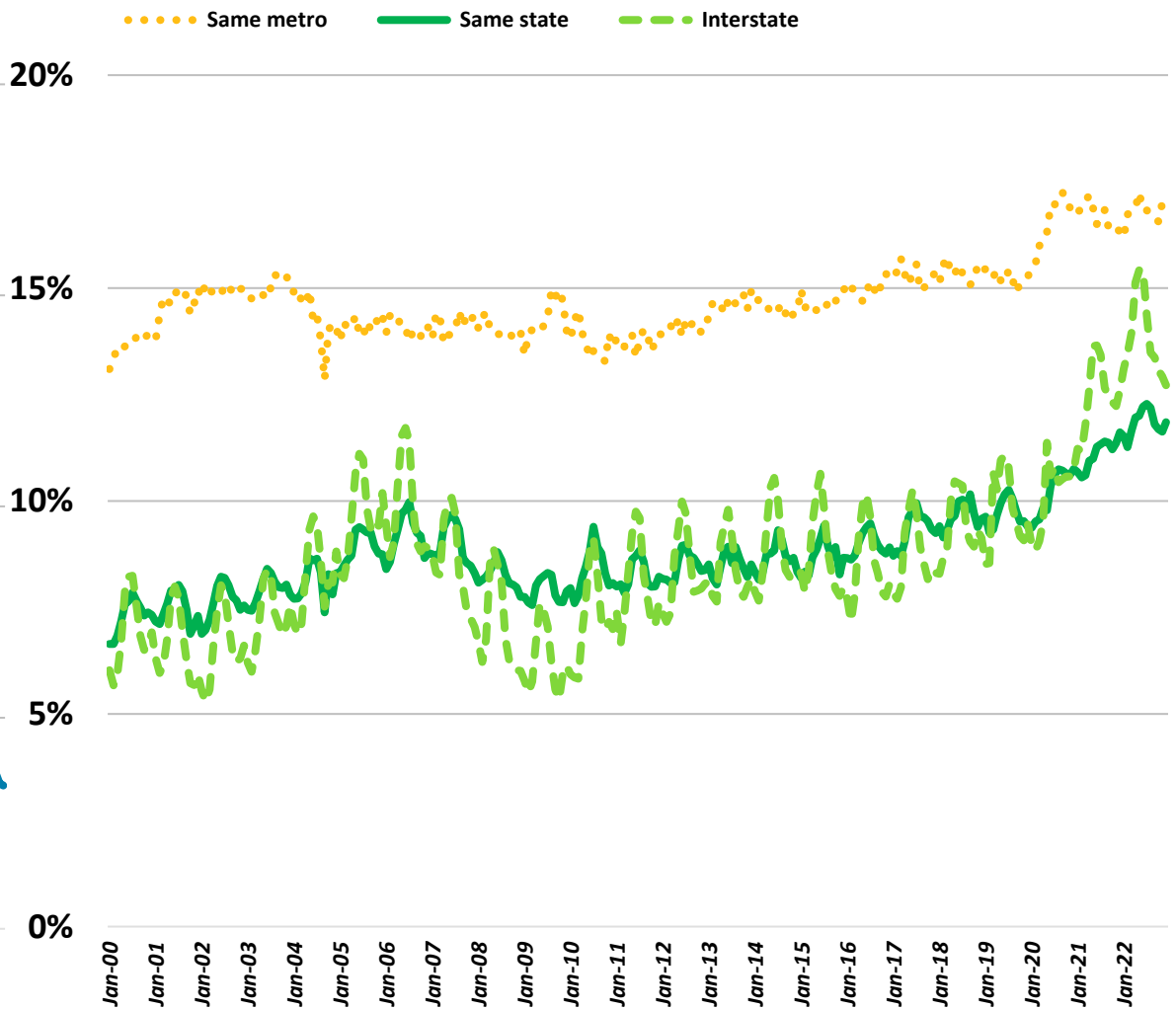
# Increasing Share of Homebuyers Moving Out of Metro and State



Share of Homebuyers by Type of Move



Share of Homebuyers by Type of Move

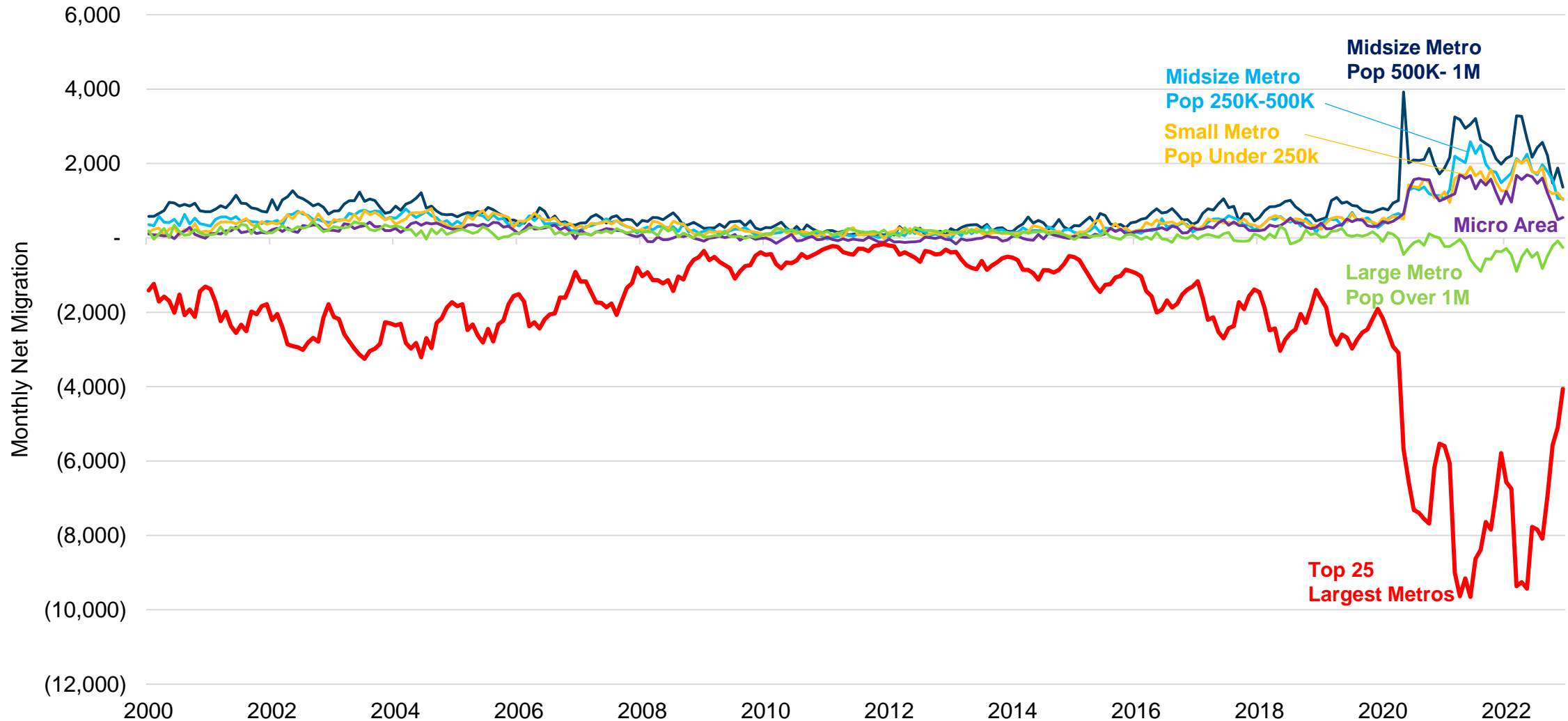


Source: Freddie Mac Loan Product Advisor

# Migration to More Affordable Markets is a Large Countervailing Force to Housing Affordability Pressures in Expensive Markets

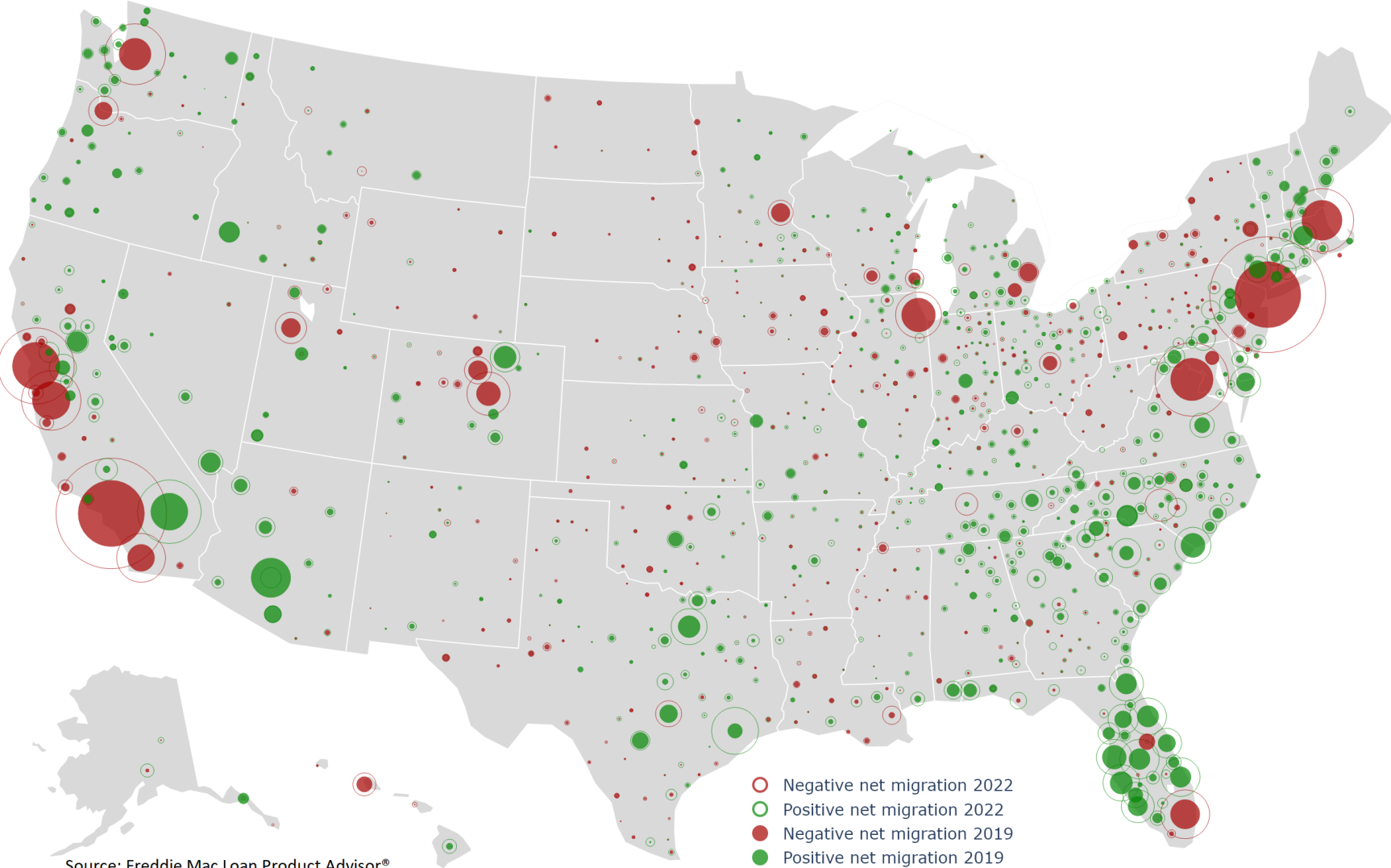


## Monthly Net Migration by Metro Size



Source: Freddie Mac and Census

# Homebuyers are Flocking to Many Small and Medium Markets, Especially in Southeast and Interior Markets

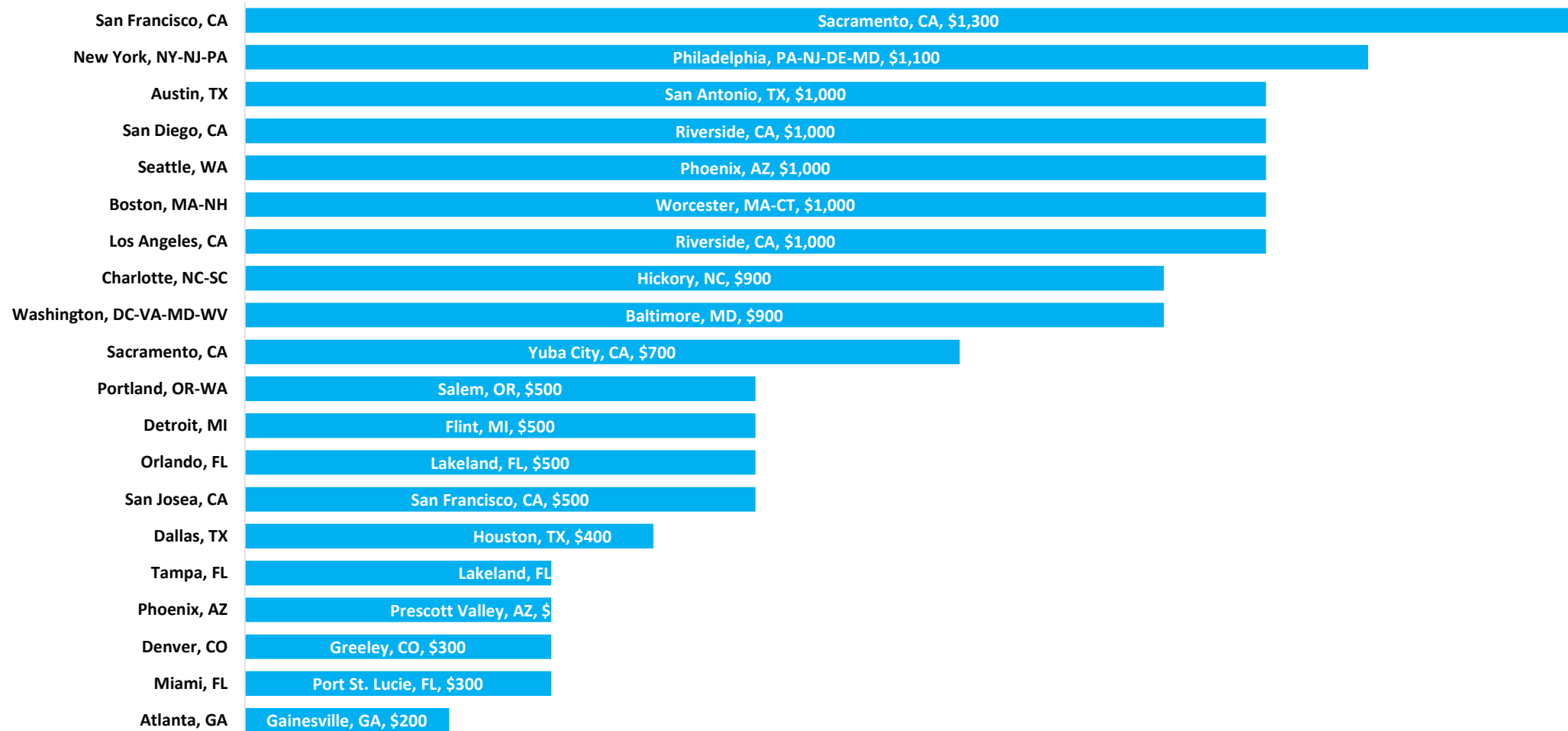


Source: Freddie Mac Loan Product Advisor®

# Average Savings by Migrating to a More Affordable Location is \$600

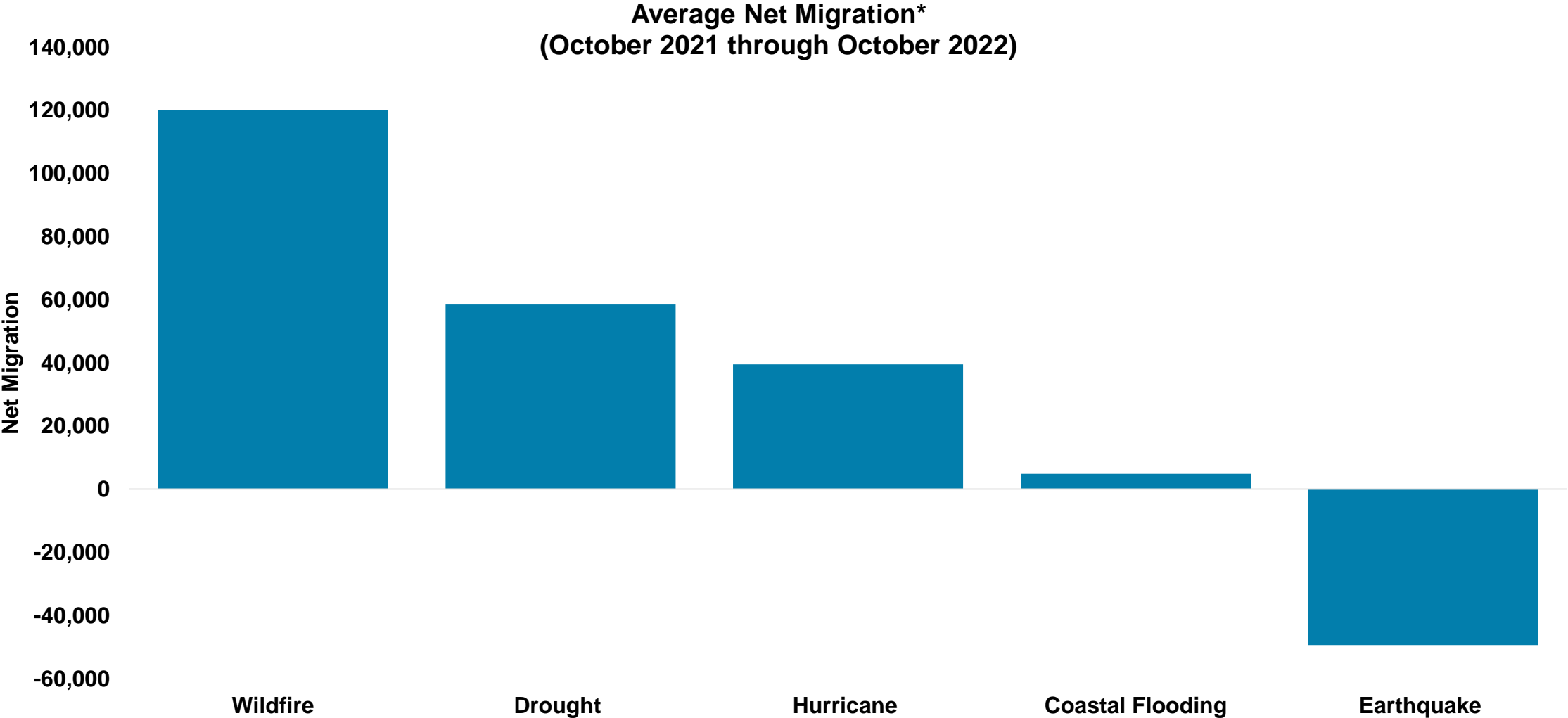


Monthly Savings By Moving to the Top Affordable Metro Compared to Staying in the Same Metro



Source: Freddie Mac Loan Product Advisor

# Buyers Seeking Affordability are Moving to Areas that have High Exposure to Wildfire, Drought and Hurricanes



Source: Freddie Mac <https://www.freddiemac.com/research/insight/20221109-migration-environmentally-risky-areas-consequence>



# Summary

## 1. The U.S. Economy Under Stress

Stress is building in the economy, inflation remains high, the growth outlook darkens, will resilient consumers power through?

## 2. Affordability Challenged by Higher Rates

Even though higher rates price out millions, millions more potential first-time buyers compete with investors over what little inventory is available

## 3. House Prices Driven by Migration

House prices may have turned the corner, buyers are moving for affordability but may be exposing themselves to other risks





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# Questions?



# Thank You

# INVESTOR DAY 2023

## Single-Family Credit Risk Management Overview

# Today's Speaker



## Terri Merlino

Senior Vice President & Chief Credit Officer,  
Single-Family Business

As chief credit officer for the past three years, Terri Merlino leveraged her broad-based knowledge of mortgage operations, sales, processing, underwriting, quality control and secondary marketing activities to substantially and positively impact Freddie Mac's mortgage credit risk management efforts, as well as our client experience. Ms. Merlino holds a Bachelor of Business Administration in accounting from the University of Houston.

# Our Agenda

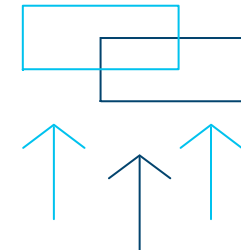
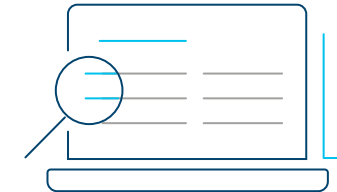
- 1. Remaining Mission & Risk Management Focused for 2023**
- 2. Single-Family Credit Risk Management**
- 3. The Three Cs**
- 4. Notable Policy Actions**
- 5. Affordable Program Concentration & Risk in 2023**



# Remaining Mission & Risk Management Focused for 2023



- A key strategic priority is delivering on our mission by providing sustainable and equitable access to affordable housing
- One area of focus in supporting our mission is to practice risk management excellence; we must meet our affordable goals and remain within our risk appetite
  - Key pillars of our credit box have remained stable since 2014
  - Successfully manage higher concentration of layered risks of Affordable Program loans





# Single-Family Credit Risk Management



## Credit Policy

- Define, implement and manage credit policy, including negotiated credit terms of business

## Automated Underwriting Risk Assessment

- Use automation, insights and collaboration to drive innovative intelligent credit risk assessments

## Seller / Servicer Oversight

- Provide single point of accountability for all aspects of the S/S risk management lifecycle
- Consolidate analysis from key stakeholders, provide a comprehensive view of S/S risk and drive action to mitigate or reduce associated risk

**Financial Risk Score**

**Credit Risk Score**

**Operational Risk Rating**

## Analytics, Reporting & Technology

- Establish benchmarks for acceptable loan quality and performance.
- Define the acceptable risk boundaries associated with mortgage credit

# The Cs

## Credit

Credit refers to a borrower's **willingness** to repay the loan, in this context. Factors that determine credit include:

- Credit score
- Foreclosures & bankruptcies
- Mortgage delinquencies
- Repossessions & collections

## Capacity

Capacity refers to a borrower's **ability** to repay the loan. Factors that determine capacity include:

- Monthly housing expense-to-income ratio
- Debt payment-to-income ratio
- If the borrower is salaried or self-employed
- Cash reserves
- Loan characteristics

## Collateral

Collateral refers to **property** used to secure the loan. Factors that determine collateral include:

- Borrower's total equity or down payment
- Property type (e.g., 1-unit, condominium)
- Property use: (e.g., primary residence, second home)

# The Platform



## Automated Underwriting Risk Assessment



Loan Product Advisor®  
Enhanced Underwriting Workflow

- Risk Assessment
- Purchase Eligibility
- Collateral Options (ACE, ACE+ PDR, Desktop Appraisal)
- Asset & Income Modeler (AIM)
- Rent Payment History for FTHB included in Loan Product Advisor® (LPA<sup>SM</sup>) credit assessment
- Borrower's Cash Flow included in LPA credit assessment



Loan Quality Advisor®  
Eligibility Evaluated

- Risk Assessment
- Purchase Eligibility
- Loan Data Compare
- Confirmation of R&W Relief



Loan Collateral Advisor®  
Accurate Evaluations

- Collateral Risk Scoring
- Collateral R&W Relief
- Appraisal Quality Messaging
- Comp Analysis
- Enhancement to support



Condo Project Advisor®  
Determine Viability

- Unit-level Condo Exception Tool
- Project Level Assessment (Condo Project Advisor® PAR)

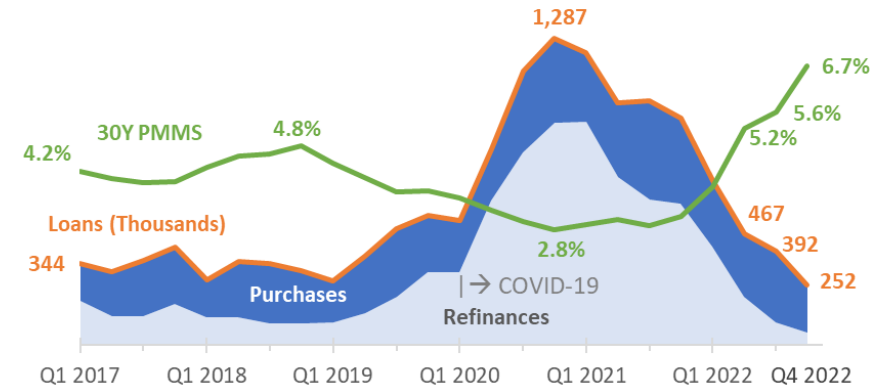
Since 2021 Q2, all loans delivered to us must be evaluated by our tools and must receive an acceptable risk assessment, either an LPA Accept or LQA Green rating.

# Funding Mix Shifted; but Quality Remains Strong



- Rising rates in 2022 shifted the market toward purchases and refinances with lower origination volumes. Purchases made up 80% of Q4 and 58% of all 2022 funding, while 2022 volume was down nearly 60% from 2021.
- Average TLTV increased during the year largely due to strong house price appreciation that drove refinance TLTV down to historically low levels before starting to flatten in Q4.
- Average FICO declined in 2021, primarily driven by refinance FICOs that dropped 44 points since their Q4 2020 peak, including 21 points in 2022, before flattening in the later part of the year.
- DTI trended up with rising rates and house prices.

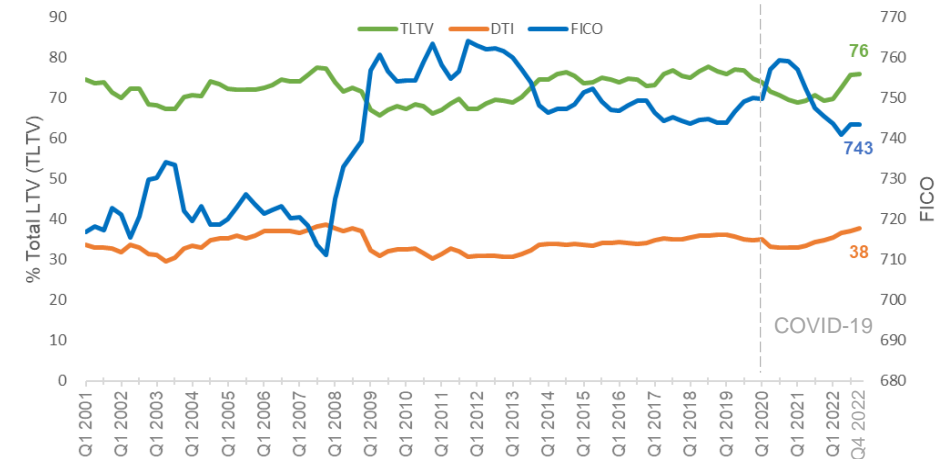
With Rates Rising Fast,  
See Lower Volumes and End of Refi Wave



## All Flow Loans

	2018	2019	2020	2021	2022
Millions of Loans	1.3	1.7	3.8	4.2	1.8
Funded \$ Billions	299	427	1085	1215	540
% Purchases	67%	56%	30%	33%	58%
% FICO <680	10%	8%	5%	8%	11%
% TLTV >90	22%	20%	12%	11%	18%
% DTI >45 Loan	16%	13%	10%	11%	16%
Ever 90 Day in 1 Year (bps)	18	195	109	35	
Ever 90 Day in 1 Year (bps) excl. COVID		11	9	10	

Average New Loan Credit Quality  
(2001 - 4Q2022)



# Notable Policy Actions

## Credit Underwriting

### Refinance Mortgages:

- Added a requirement that when there is a change in borrowers between the new mortgage and the mortgage being refinanced, the new borrower must have 12 months history of making timely payments on the mortgage being refinanced, with exception of when the new borrower inherited or was legally awarded the property
- Added a requirement for cash-out refinances that the mortgage being refinanced must be seasoned from the original note date at least 12 months

### Employment/Income:

- Provided more extensive requirements and guidance for underwriting income received on IRS Form 1099 for services performed (i.e., “contractor” income)
- Provided requirements & guidance for borrowers with <25% business ownership interest who receive ordinary income or guaranteed payments reported on an IRS Schedule K-1 for partnerships and S-corporations

### Gift Funds:

- Expanded requirements for use of gift funds for closing and reserves to permit graduation gifts provided by non-relatives, gift funds from an estate or trust of a related person, and gift funds provided by an unrelated individual with close, family-like ties to the borrower

## Collateral

### ACE+ PDR:

- Introduced ACE+ PDR, which provides the Seller with the option to obtain a Property Data Report (PDR) in lieu of appraisal for certain “no cash-out” refinances and cash-out refinances

## Affordable

### Accessory Dwelling Unit (ADU):

Expanded to allow the following flexibilities and clarifications:

- An ADU on 2- and 3-unit properties
- ADU rental income from a 1-unit primary residence
- Clarified that a no cash-out for previously constructed ADUs is allowable under a CHOICERenovation® mortgage

### CHOICERenovation®:

In the February 2023 Single-Family Seller/Service Guide Bulletin, we announced the following revisions:

- Combined CHOICERenovation and GreenCHOICE Mortgages®, which allows the Seller to receive a \$500 fee credit for energy and water efficient items that meet GreenCHOICE Mortgages requirements in a CHOICERenovation mortgage
- Provided some flexibility around contingency funds for outdoor recreational construction items and extended the construction/delivery timeframe to 450 days



# Notable Policy Actions cont.



## COVID-19 Related Underwriting Requirement Added in Seller/Service Guide

### Desktop Appraisals:

- Due to success of desktop appraisals permitted for COVID-19, effective for new Loan Product Advisor submissions or resubmissions on or after March 6, 2022, Sellers were offered to obtain desktop appraisals for certain purchase transactions



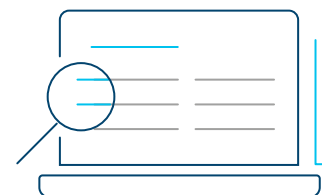
## COVID-19 Related Underwriting Requirements Retired

### Borrower Eligibility Requirements with Existing Mortgages:

- Verification that borrower is current on their existing mortgage(s) as of the note date of the new mortgage or meets additional eligibility requirements as stated in Guide Bulletin 2020-17

### Self-employed Borrowers

- Seller must confirm Borrower's business is open and operating within 20 days of the Note Date





# Affordable Program Concentration & Risk to Increase in 2023

- Affordable Program loans have higher concentration of risk tails and layered risks than non-Affordable Program loans. Borrowers are also much more likely to be first-time home buyers, qualifying on one borrower's income, and below 80% of Area Median Income.
- As we drive efforts toward mission goals in 2023, we expect higher Affordable Program concentration and tail risk to achieve these goals.
- Affordable Program volume declined in 2022 as total originations contracted nearly 60% year-over-year.
- We remain focused on Freddie Mac's Mission while practicing safe and sound risk management strategies.



# Questions?



# Thank You



# INVESTOR DAY 2023

**Seller/Servicer Risk Management**

# Today's Speakers



## Keith Jones

Vice President, Credit Policy, Client Credit Risk Management & Quality Control

Keith Jones is responsible for Seller/Servicer applications and annual recertifications, as well as holistic oversight of Seller/Servicer risk management activities for the Single-Family business. Throughout his career, Mr. Jones has primarily worked within the risk and capital markets areas of large lending and financial institutions. Prior to this role, Mr. Jones was most recently senior vice president of credit policy for Bayview Loans and senior vice president of risk management for NewRez, where he was responsible for policy, product, quality control and counterparty risk. He has held risk-centered roles at PHH Mortgage and Credit Suisse. Mr. Jones received his Bachelor of Science in biology from The College of New Jersey.



## David Marcus

Vice President, Counterparty Credit Risk Management

David Marcus is responsible for the financial analysis and risk appetite of financial counterparties to include non-bank seller/servicers, financial institutions, and reinsurers as well as exposure management for Single Family and I&CM financial risks (less mortgage insurers).

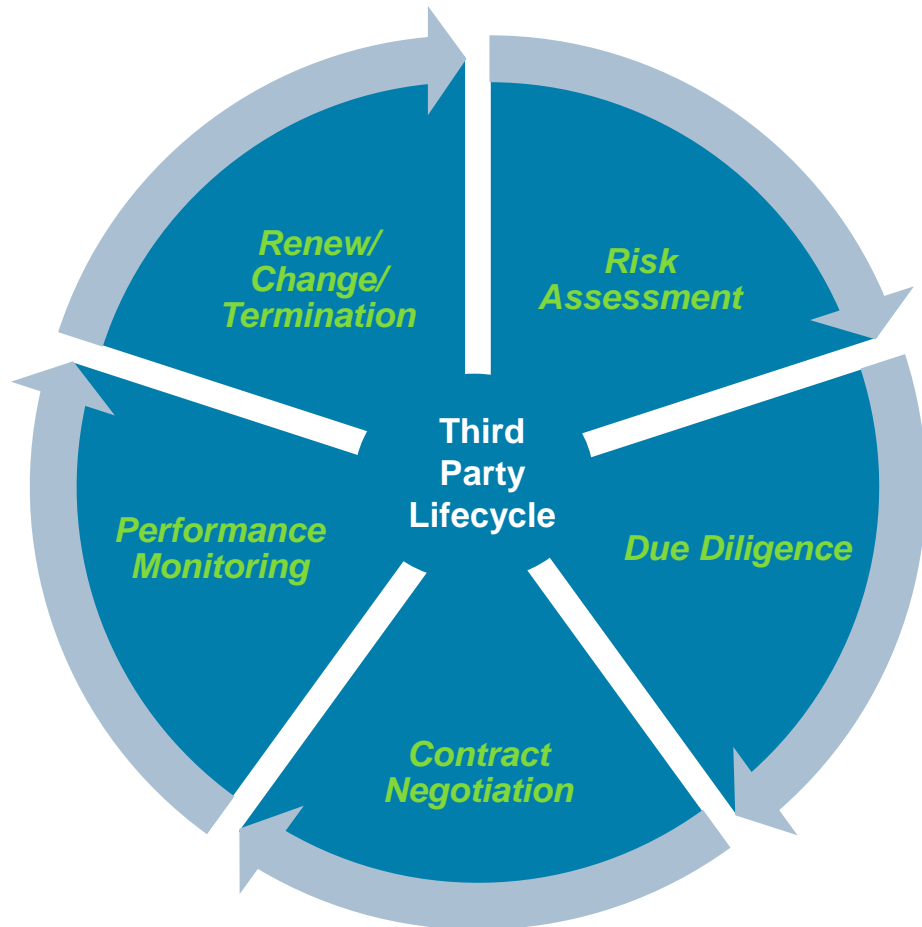


# Our Agenda

- 1. Risk Management Life Cycle Overview**
- 2. Seller/Service Providers Oversight & Tiering Process**
- 3. Update to FHFA Financial Requirements**

# Risk Management Life Cycle Overview

**Third-Party Risk Management** as outlined in FHFA Advisory Bulletins: risk assessment, due diligence, contracting, monitoring, issue management and renewal/termination.



## Third Party Lifecycle

### **Risk Assessment/Measurement/Planning**

Manage significant changes in third parties.

**Due Diligence/Evaluation** – Evaluate risks (applicant’s financial condition, operational capabilities, legal, compliance, reputational risk, fraud, money laundering, terrorist activity financing) before approving a Seller/Service applicant.

**Contract Negotiation** – Defines the responsibilities, rights and obligations of each party.

**Performance Monitoring** – Ongoing monitoring guided by documented risk-based procedures that outline periodic reviews to assess third-party performance.

**Renew/Change/Termination** – Ensure process in place to efficiently terminate a third-party relationship to minimize adverse impacts.

Issue Management

# Components of Seller/Servicer Oversight



Financial Risk, Credit Risk and Ops Risk are weighted and combined to create comprehensive risk rating.



- The Comprehensive Risk Rating comprises of Financial, Credit and Ops risk:
  - Financial Risk Score – Freddie Mac financial risk rating for seller/servicers
  - Credit Risk Score – Monthly risk assessment for each S/S based on their loan quality, performance, and QC metric
  - Operational Risk Rating – Combination of operational risk measures including CORE data, compliance risk profiles, cyber/privacy incident ratings and QC NAQ trends

# Update to FHFA Financial Requirements



- The FHFA and Ginnie Mae jointly announced updated minimum financial eligibility requirements for Enterprise Seller/Servicers and Ginnie Mae Issuers that will be phased in starting September 30, 2023.
- The core changes to the current FHFA requirements are related to:
  - Definitions of tangible net worth and eligible liquidity.
  - Minimum liquidity requirements related to seller origination pipelines and adjustments to current base liquidity requirements which now differentiate liquidity requirement by remittance type.
  - Higher requirements to large non-depositories (\$50B or more Servicing UPB).
- FHFA and Ginnie Mae requirements are largely aligned, with the notable exception of Ginnie Mae's inclusion of a 6% minimum risk-based capital requirement (RBC). This requirement is similar to bank RBC required treatment of excess MSR to capital.



# Update to FHFA Financial Requirements cont.



Net Worth Requirement (Applies to non-bank and banks)	Current	Eligibility 2.0
Base: \$2.5 million +		
Enterprise Servicing and All other Servicing	25 bps	25 bps
Ginnie Mae Servicing	25 bps	35 bps
Definition of Tangible Net Worth	Capital less Goodwill and Intangibles, Related Party Receivable, and Pledged Assets	Capital less Goodwill and Intangibles, Related Party Receivable, Pledged Assets, and <b>Deferred Tax Assets net of associated Liabilities</b>
Base Liquidity Requirement	Current	Eligibility 2.0
Enterprise Servicing		
Schedule Interest / Scheduled Principal	3.5 bps	7.0 bps
Schedule Interest / Actual Principal	3.5 bps	7.0 bps
Actual Interest / Actual Principal	3.5 bps	3.5 bps
Ginnie Mae Servicing	3.5 bps	10 bps
All Other Servicing		3.5 bps
Agency SDQ UPB greater than 6%	200bps	-
Eligible Liquidity	Unrestricted cash, Available for Sale or Held-for-Trading Agency MBS, Obligations of GSEs, US Treasury	Unrestricted cash, Available for Sale or Held-for-Trading Agency MBS, Obligations of GSEs, US Treasury, <b>50% of Unused Committed Agency Servicing Advance lines of Credit</b>
Liquidity Buffer for Large Servicers	Current	Eligibility 2.0
Enterprise Servicing	-	2 bps
Ginnie Mae Servicing	-	5 bps
Origination Liquidity Requirement	Current	Eligibility 2.0
Mortgage Loans Held for Sale + UPB of Interest Rate Lock Commitments After Fallout Adjustment <i>Not required for Sellers with less than \$1.0 billion or less in SF 1-4 Units origination in a four-quarter period</i>	-	50bps
Capital Ratio	Current	Eligibility 2.0
Tangible Net Worth / Total Assets	≥ 6%	≥ 6%

# Counterparty Credit Risk Management (Counterparty Level Lifecycle)



**Evaluation:** Assessment of counterparty financial strength

- Annual Review
- Risk Rating
- Risk Appetite

**Surveillance & Monitoring:** On-going monitoring of risk profile

- Market Indicators
- Stress Testing (Capital Adequacy and Liquidity)
- Early Warning Indicators
- Frequent Reporting and Due Diligence (Senior Management).

**Management:** Effective CCR management frameworks

- Exposure and Risk Appetite
- Risk Mitigation

**Reporting:** Timely and Comprehensive Reporting

- Risk Appetite
- Risk Profile







# Questions?



# Thank You

# INVESTOR DAY 2023

Modeling's Role in Risk Mitigation



## Michael Bradley

Senior Vice President, Single-Family Modeling and Analytics

Michael Bradley is responsible for setting the modeling and analytics strategy and positioning Freddie Mac to become the best credit guarantor. This is a critical role, since Freddie Mac relies on data-driven modeling and analytics to guide functions such as buying loans, valuation and hedging, predicting defaults/severity, and conducting risk management, to name a few. Mr. Bradley holds a Bachelor of Science in economics from the University of Delaware and a Master of Science and a doctorate, both in economics, from the University of Illinois.



# Our Agenda

- 1. Background**
- 2. Overvalued Markets: How to Identify and for How Long**
- 3. Freddie Mac's AI/ML Journey**
- 4. Closing Thoughts**

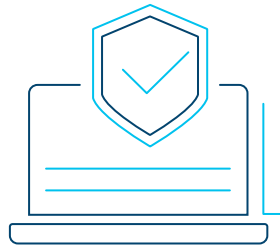


# Contextual Background

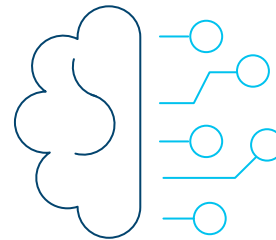
- **The Three C's**
- **Four Lines of Defense**
- **Formal Theories of Default**

# Contextual Background

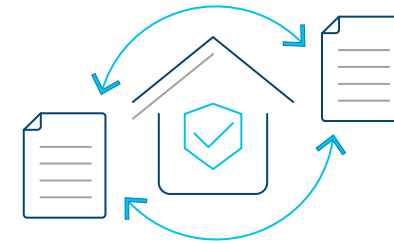
## The Three C's of Mortgage Performance



**Credit**



**Capacity**



**Collateral**

# Contextual Background



## Four Lines of Defense



**Borrower**



**Collateral**



**Mortgage Insurance**



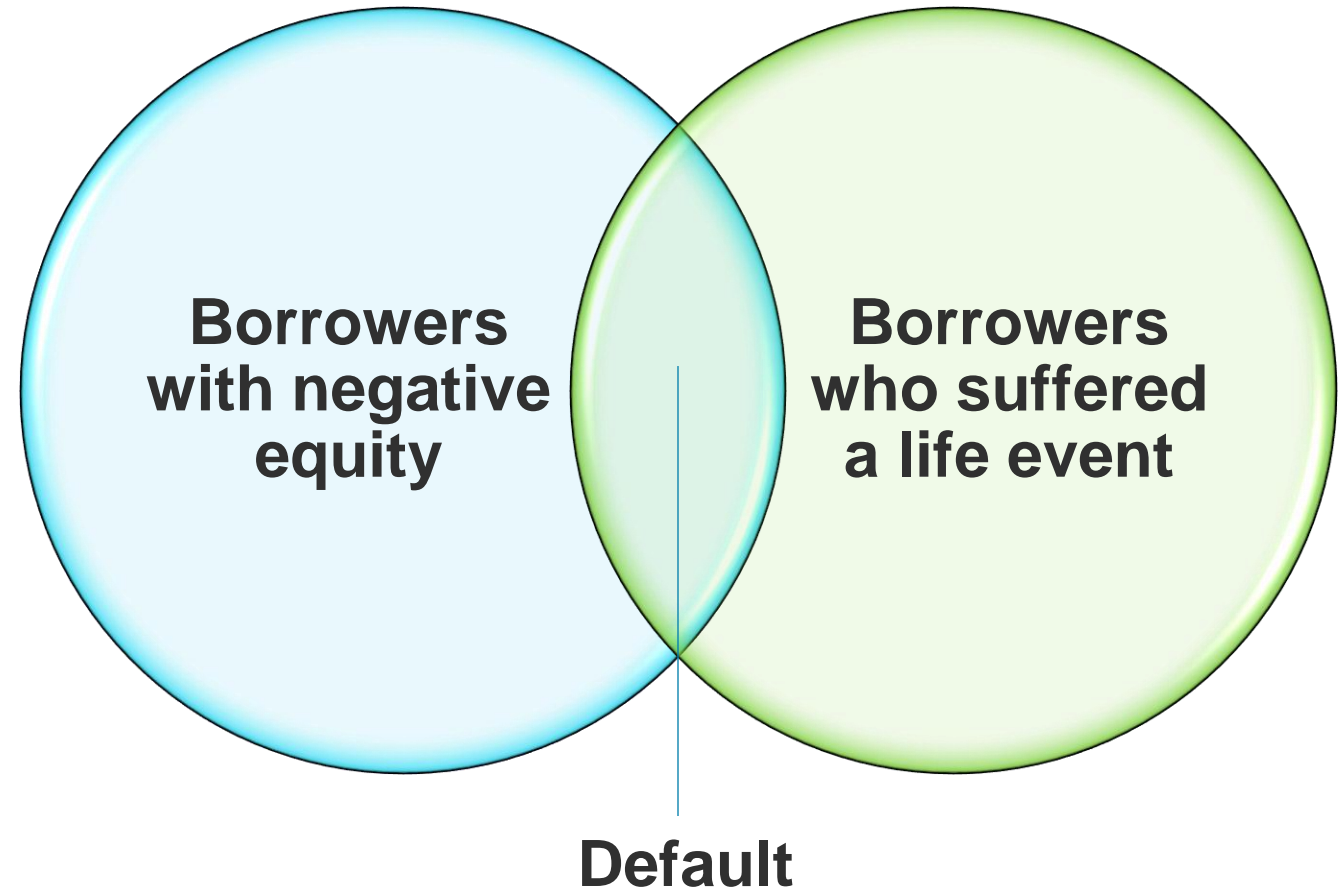
**Capital**



# Contextual Background

## Trigger Theory

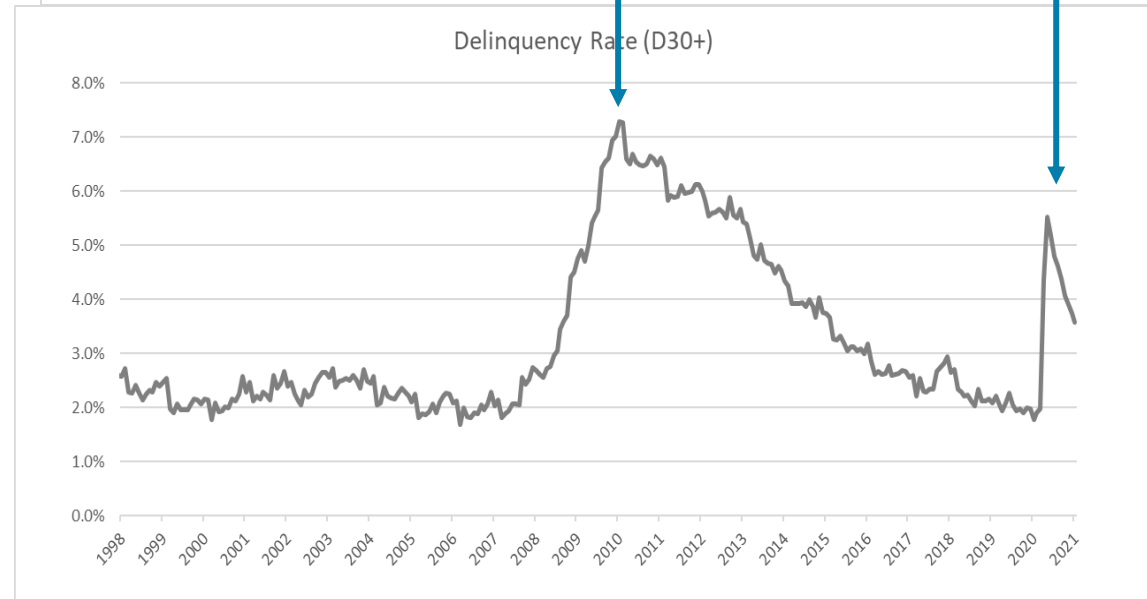
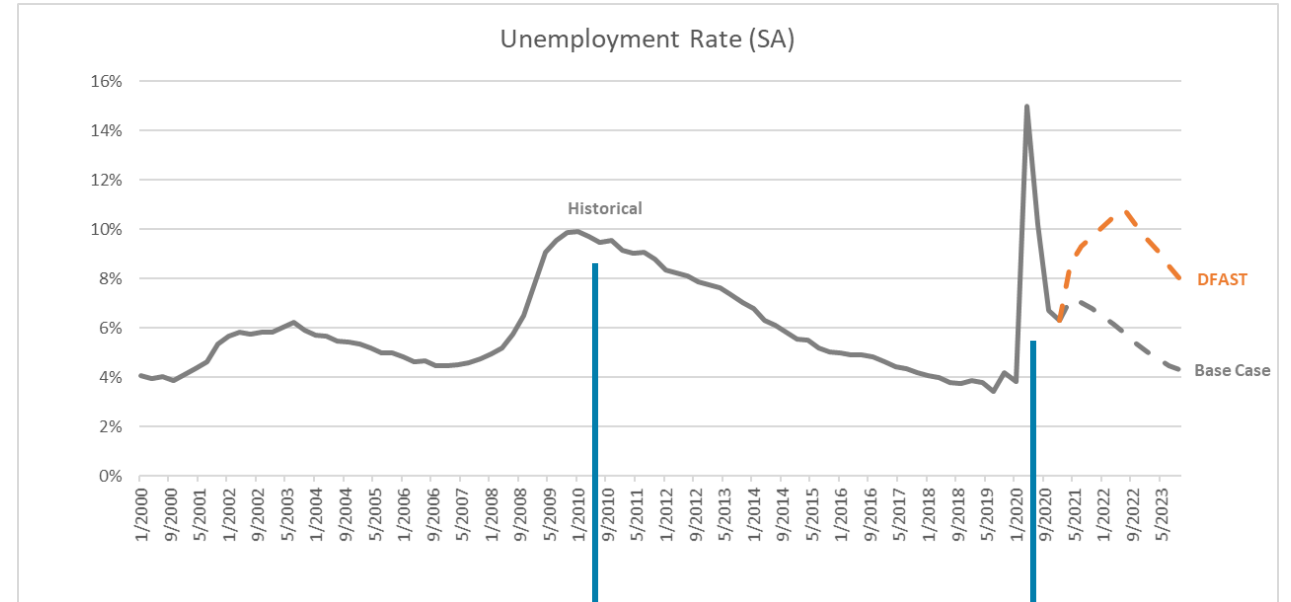
- A mortgage can be viewed as a collection of financial options.
- Think of a default as similar to a put option.
- Default requires the combination of negative equity and a 'life event', (e.g., job loss, divorce, illness, death).



# Contextual Background



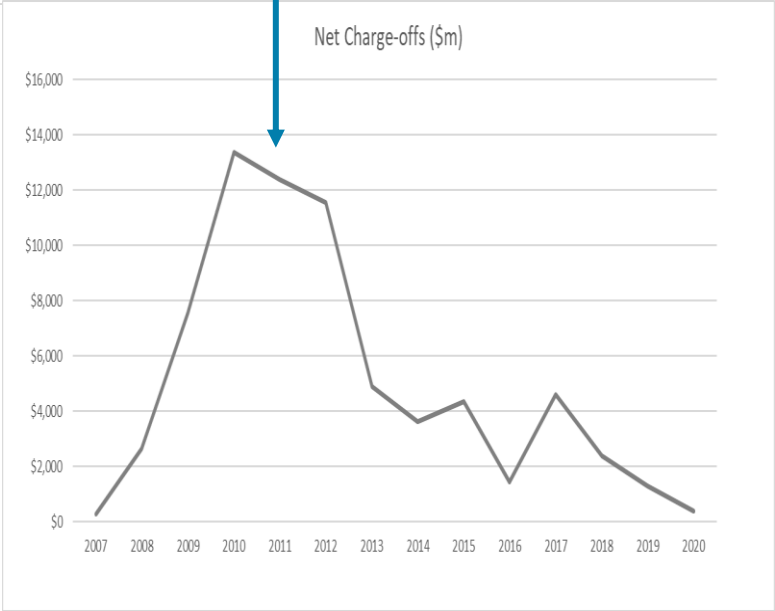
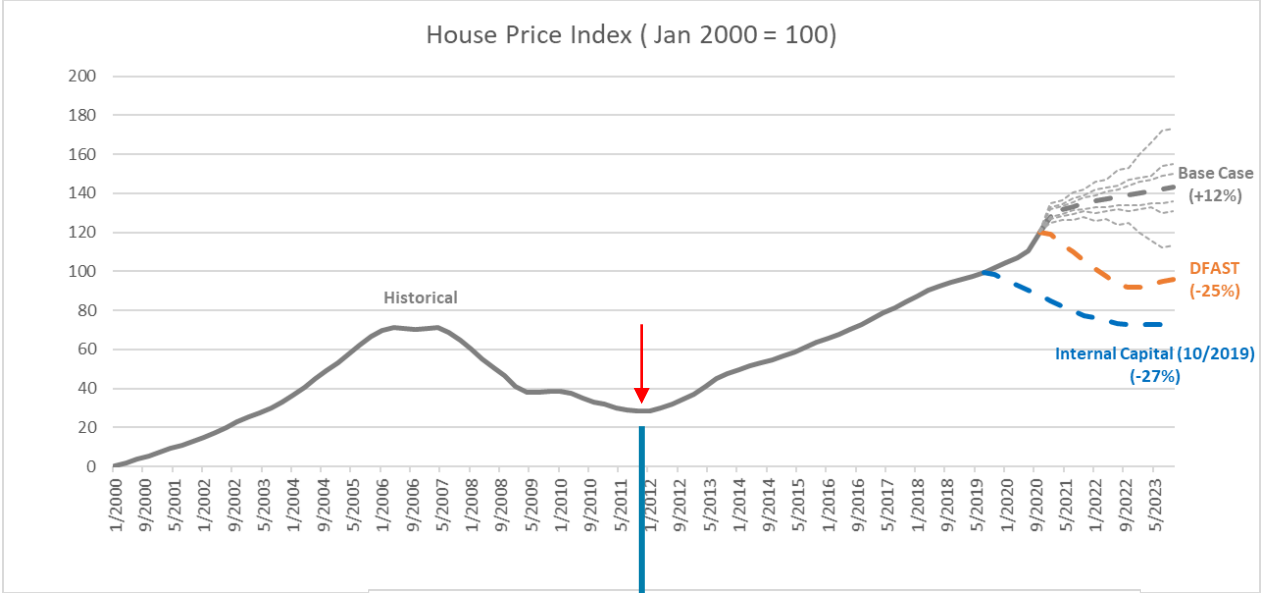
A variety of life events help drive delinquencies



# Contextual Background



Adding home price drop drives credit losses



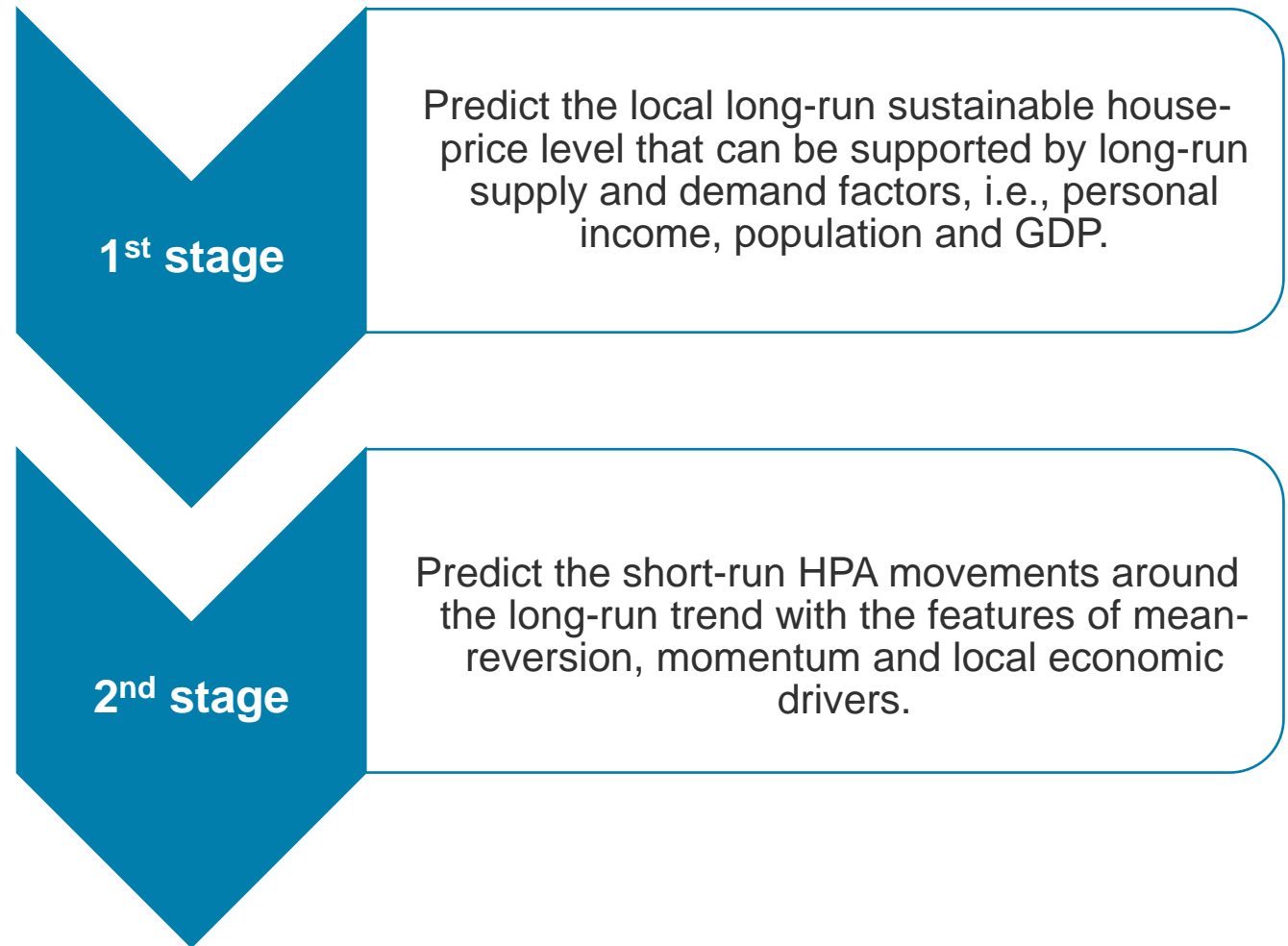


# Overvalued Markets: How to Identify & for How Long

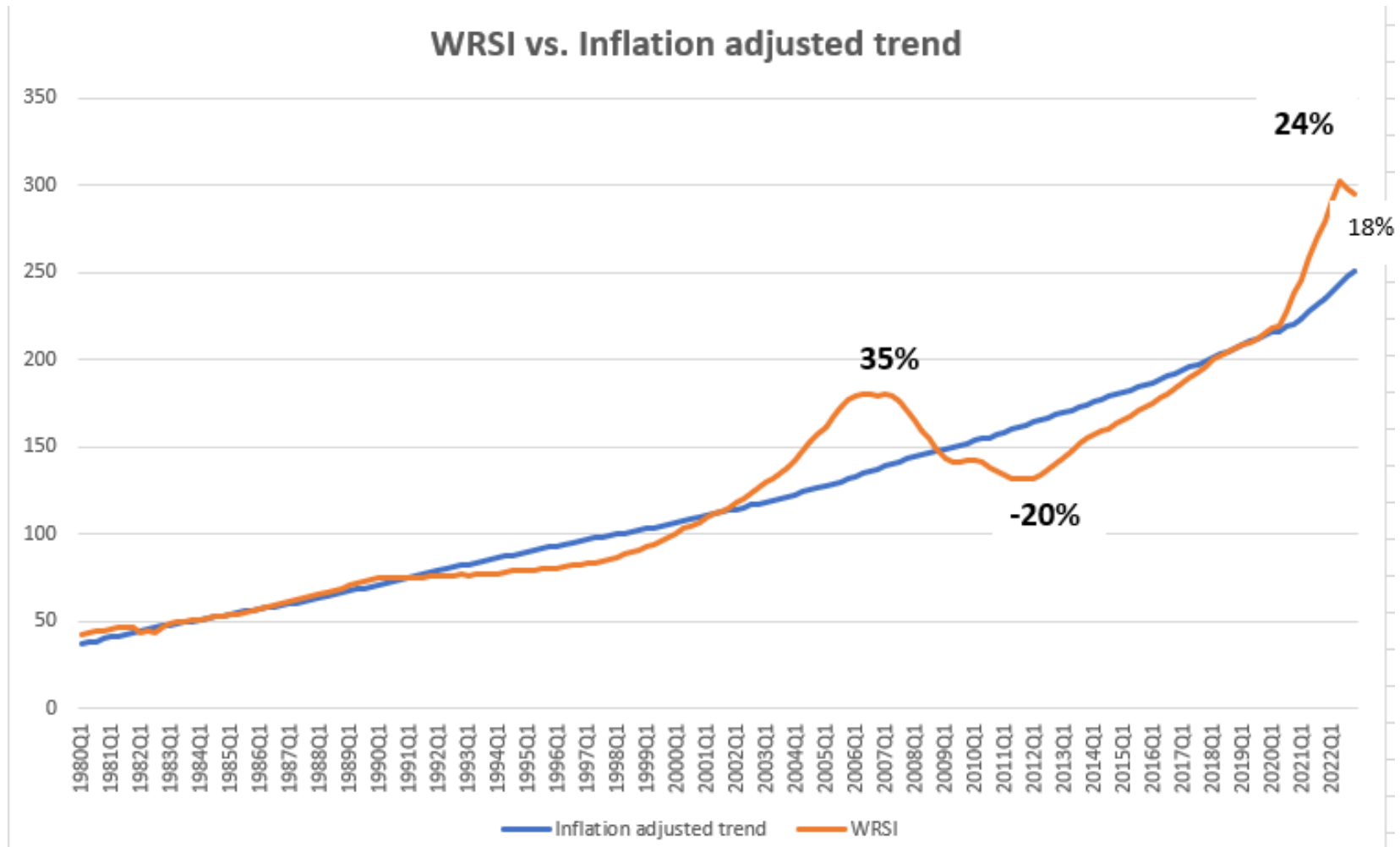
# Standard Industry House Price Forecasting Model



- **Standard House Price Forecasting Model in the industry is a two-stage error-correction model that:**
  - Uses **local house-price drivers** to predict both short-term HPA fluctuations and long-run fundamental level, supported by housing supply and demand;
  - Allows for **mean reversion** (to the fundamental price level);
  - Captures the **momentum effect** in local housing markets.



# One Example for Some MSA





# Challenges of identifying an overvalued market

**No definitive, universally accepted measure of market overvaluation; no observed equilibrium level of a market**

Different studies consider different factors:

- High price-to-income ratio
- High price-to-rent ratio
- Rapid price appreciation
- Low affordability
- Overbuilding

Even if one can determine the actual drivers of the equilibrium level of certain markets, statistical estimates depend on:

- Underlying house price index (e.g., Case-Shiller vs. FHFA)
- The underlying sample used for model estimation (e.g., with or without bubble years prior to 2007 Great Financial Crisis)
- Specific model specifications (with/without population growth, interaction terms or not)

# Significant Variation - Different Model Views on Select MSAs from 2022 Q2



Metro	Model A	Model B	Model C	Model D	Model E	Model F
Atlanta	Light Gray	Medium Gray	Dark Gray	Dark Gray	Light Cyan	Medium Gray
Austin	Light Gray	Medium Gray	Light Gray	Light Gray	Light Cyan	Medium Gray
Baltimore	Medium Gray	Light Cyan	Light Gray	Light Cyan	Dark Blue	Dark Blue
Birmingham	Light Gray	Medium Gray	Light Cyan	Light Cyan	Light Cyan	Light Cyan
Boston	Medium Gray	Dark Blue	Light Cyan	Medium Gray	Light Cyan	Light Cyan
Buffalo	Medium Gray	Medium Gray	Medium Gray	Medium Gray	Medium Gray	Light Cyan
Chicago	Medium Gray	Dark Blue	Dark Blue	Dark Blue	Light Cyan	Dark Blue
Dallas	Light Gray	Medium Gray	Light Gray	Medium Gray	Dark Blue	Medium Gray
Detroit	Medium Gray	Medium Gray	Dark Blue	Medium Gray	Dark Blue	Medium Gray
Houston	Light Gray	Medium Gray	Light Gray	Medium Gray	Dark Blue	Medium Gray
Los Angeles	Medium Gray	Light Cyan	Light Cyan	Medium Gray	Light Cyan	Light Cyan
Miami	Light Gray	Light Cyan	Light Gray	Medium Gray	Dark Blue	Medium Gray
New York	Medium Gray	Dark Blue	Medium Gray	Light Cyan	Light Cyan	Dark Blue
Phoenix	Light Gray	Medium Gray	Light Gray	Light Gray	Dark Blue	Medium Gray
San Francisco	Dark Blue	Dark Blue	Dark Blue	Light Cyan	Light Cyan	Dark Blue
Wash. DC	Light Gray	Light Cyan	Light Gray	Medium Gray	Light Cyan	Light Cyan

50+%

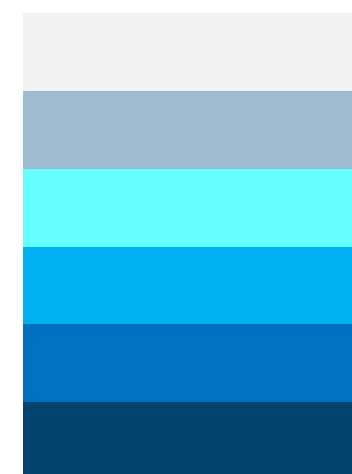
25%~50%

10%~25%

0%~10%

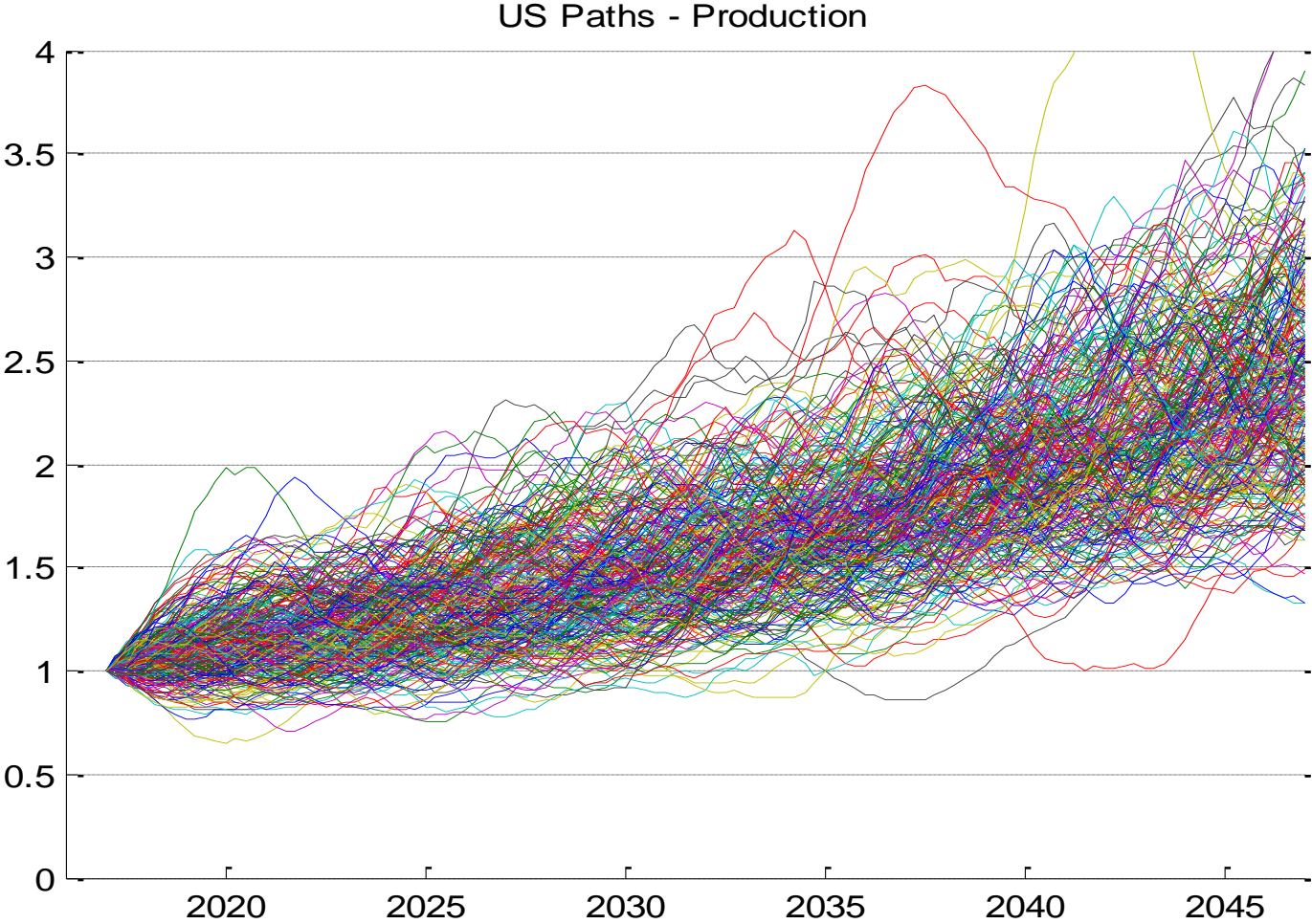
-10%~0%

-25~10%





# Monte Carlo Simulation

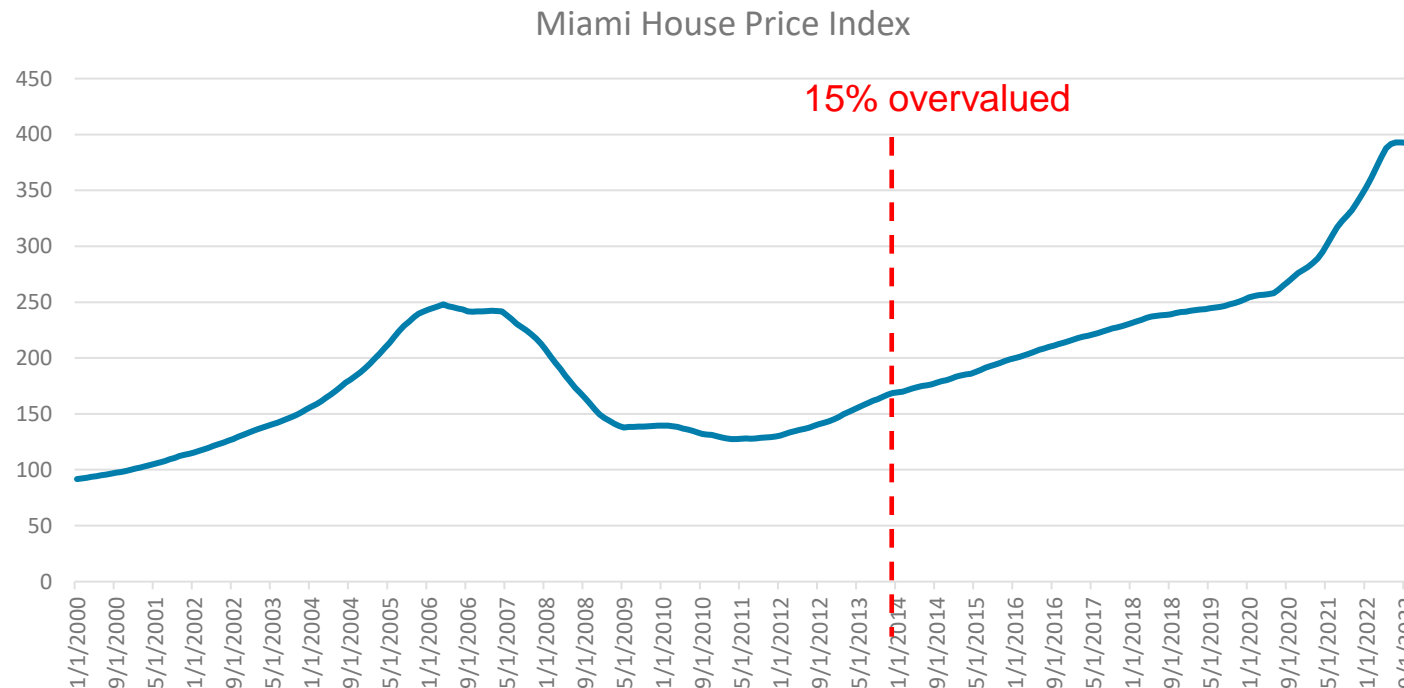


# Determining When an Overvalued Market will Decline is a Challenge



Not all overvalued markets will decline. An “overvalued” market can stay overvalued for extended periods of time. For example,

- Miami had been called 15% overvalued in 2014 Q1 by one of the industry models.
- However, Miami grew 132+% further over 8 years since 2014 (annualized 11+% per year) and did not show negative monthly growth rates until August 2022.



# Market Overvaluation: Summary



- Determining whether a housing market is overvalued based on statistical models can be a challenging task.
- It is equally difficult to determine how long a market can remain overvalued.
- Better to monitor key indicators and economic trends to get a sense of where a particular market may be headed, instead of relying on statistical models.
- Despite the challenges, we can and should try our best to predict house prices.

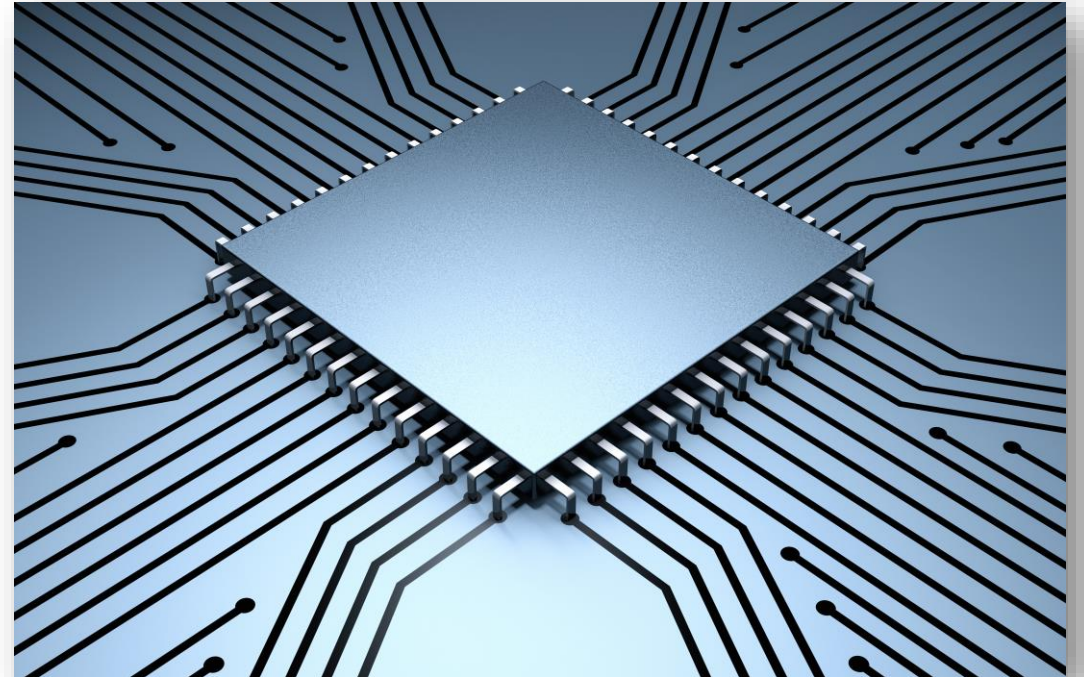


# Freddie Mac's AI/ML Journey: The Rationale & Examples

# Benefits of Machine Learning

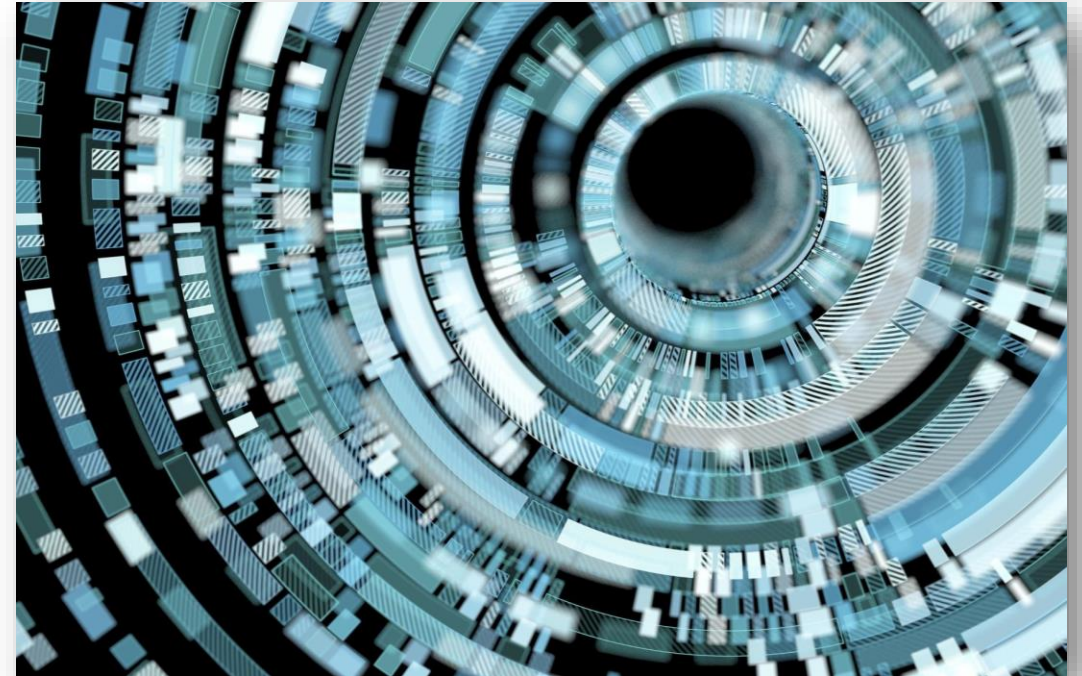


- Our major models allow us to scale massively
- Others are using AI in an attempt to disrupt our business model
- Humans predictably make mistakes – “Thinking Fast and Slow”



# Why We Need AI

- Captures nonlinearities and interactions better than traditional methods, which maps to improved business outcomes.
- Has potential to greatly improve outcomes (including expanding access to credit) for consumers, businesses and other stakeholders across wide range of applications and industries.
- Helps us reduce “noise” and improve loan manufacturing, leading to superior risk management.



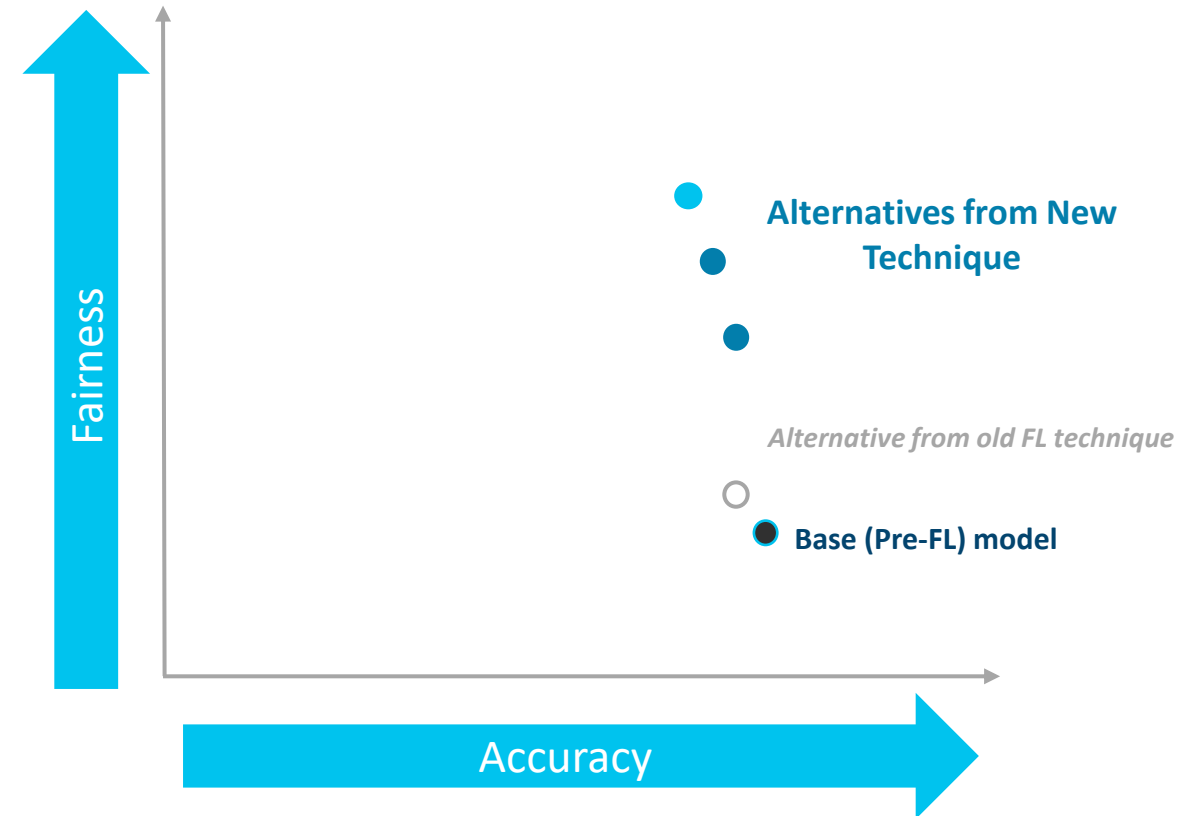
# LPA and Fair Lending Testing



## Fair Lending testing of LPA uses innovative techniques to identify Less Discriminatory Alternatives

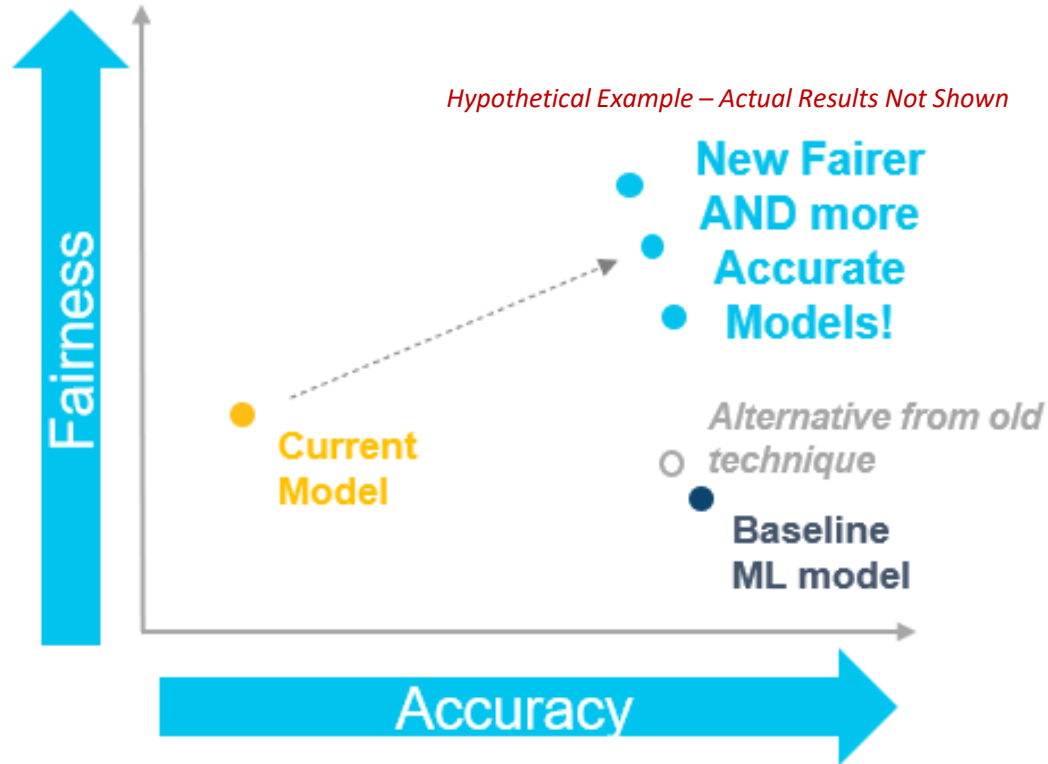
### Less Discriminatory Alternatives (LDA):

- Alternative model specifications that lower impact on protected classes without a material degradation in performance. If found, such alternatives are called LDAs.
- LPA relies on an innovative adversarial debiasing technique, the **Generative Adversarial Network (GAN)**, that smartly searches for alternative model specifications.
- By greatly expanding the search relative to previous methods, the GAN allows us to find much **larger improvements in fairness** than were possible before.



*Results are hypothetical. Actual results are not shown.*

# LDA Search Results from GAN – An Example



- The graph shows impact/accuracy tradeoff for alternatives created from the GAN process.
- Currently in use for LPA fair lending testing.

By greatly expanding the search relative to previous methods, the GAN allowed us to find much larger improvements in fairness than were possible before.



# Asset Income Modeler (AIM) Helps Manage Risks



Using new auto-labeling techniques to build future versions of our models increases accuracy and speed.

## Continually Managing Risk:

- Removes subjectivity & manual errors by applying consistent rules to all loans.
- Receives data directly from the source via trusted third parties, thereby reducing fraud associated with traditional documentation.
- Moves QC review "up front" on all loans and eliminates highest frequency defects.



# Condition & Quality Analysis



## Applying AI/ML algorithms to develop solution for property condition and quality assessment

Understanding the type of **characteristics** to determine the **overall property quality** and **condition** are needed to understand **market expectations** and how that influences **value**.

Condition Assessment

### A Tale of Two Kitchens

- Updated / Not Updated
- Damaged / Not damaged
- Upgraded / Not Upgraded



Score: 30 ( Q5, C4)  
*No damage but no update*

Score: 80 ( Q4,C3)  
No damage and updated

# Conclusion

- Freddie Mac is harnessing the power of AI and ML to drive faster, more accurate decisioning, manage risk effectively and create value, liquidity and stability within the housing ecosystem.
- Freddie Mac's investment in AI/ML and research of new applications is enhancing our understanding of loan performance and strengthening risk management.
- From improving and optimizing credit scoring, to determining overvalued markets, to ensuring accuracy, fairness and equity in lending, AI and ML are a driving force in Freddie Mac's pursuit of its mission and objectives.





# Questions?



# Thank You

# INVESTOR DAY 2023

Quality Control & Operational Risk Management

# Today's Speaker



## Jeffrey Smith

Vice President, Quality Control & Operational Risk Management

Jeff Smith is vice president of Single-Family quality control and operational risk management in the Freddie Mac Single-Family Acquisitions Division. He leads quality control (QC) activities associated with new loan purchases and our fraud program related to the division's business activities. He also oversees the Counterparty Operational Risk Evaluation (CORE) program and governance and serves as Acquisitions Division Risk Officer (DRO) for operational risk. Joining Freddie Mac in 2022, Mr. Smith has 35 years of experience in consumer financial services, including 25 years with Wells Fargo Home Mortgage, where he most recently served as executive vice president of mortgage servicing. Prior to that, he was their senior vice president of compliance and operational risk.

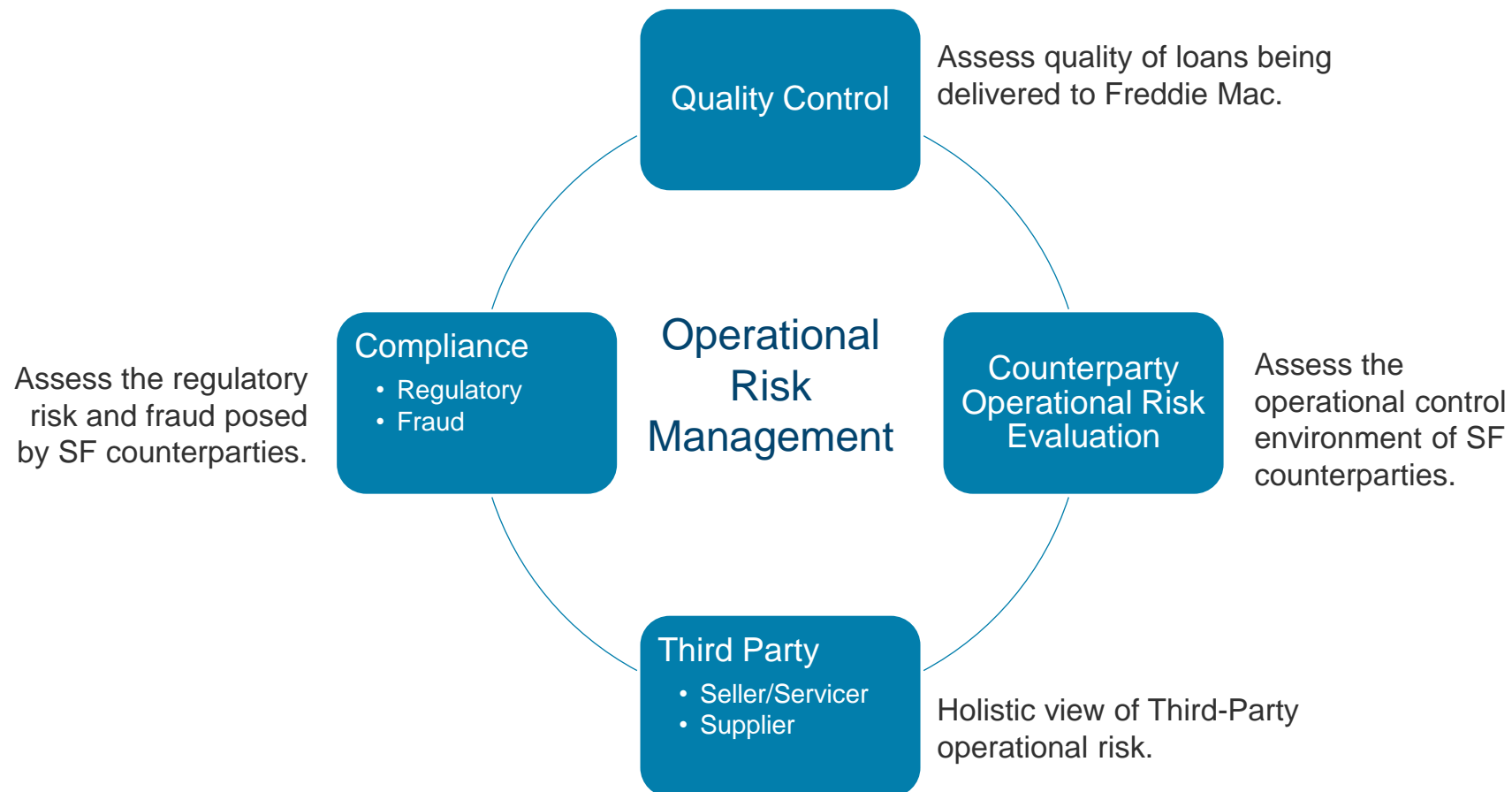


# Our Agenda

- 1. SF Acquisitions Operational Risk Management**
- 2. Quality Control Holistic View**
- 3. CORE Review Process**
- 4. Third Party: Seller/Service Operational Risk Management Activities**



# SF Acquisitions Operational Risk Management



# Quality Control Holistic View



Freddie Mac Single-Family manages risk at every step of the loan manufacturing process from pre-funding, at funding and post-funding through a combination of technology (Loan Advisor Suite of applications), process automation and loan documentation reviews.



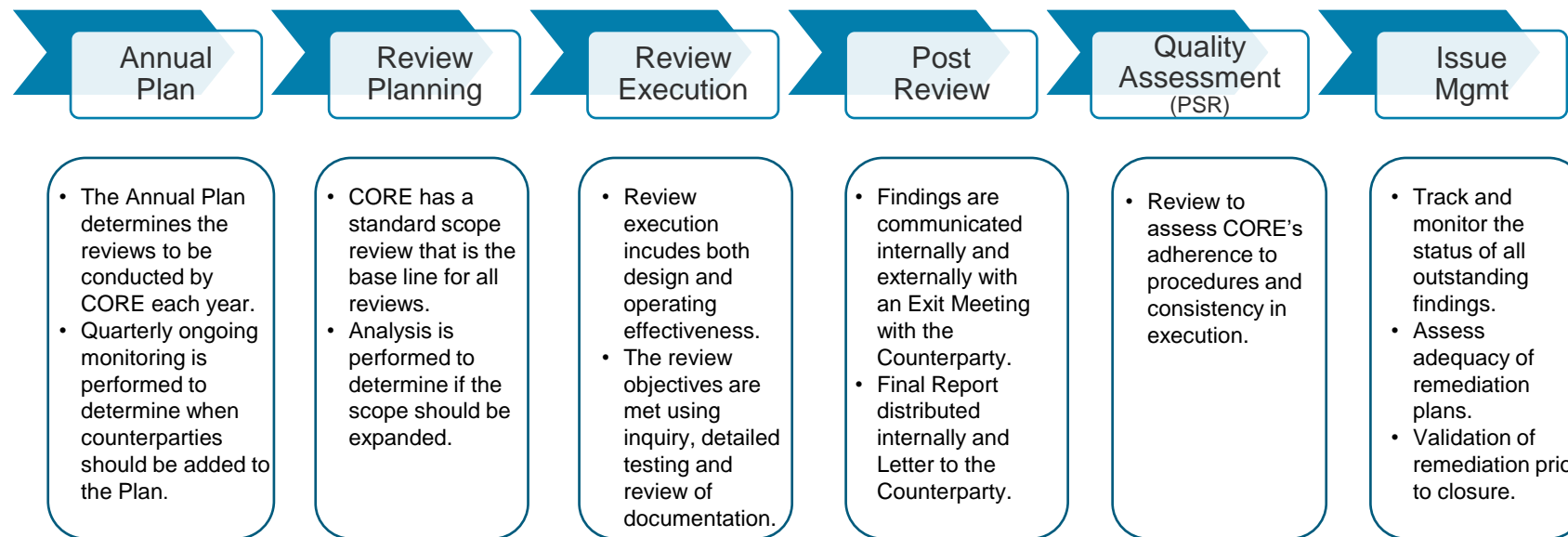
Post-Funding QC Loan File Review Process		
Sampling	<ul style="list-style-type: none"> <li>• Random Sample</li> <li>• Targeted</li> </ul>	<ul style="list-style-type: none"> <li>• Non-Performing</li> <li>• Responsible Lending Compliance</li> </ul>
Loan File Request/Receipt	Loan file must be requested and received from Seller	
Reverification	Key information is reverified	
Review	<ul style="list-style-type: none"> <li>• Loan file reviewed against Guide requirements and Seller contract, as well as to confirm accuracy of data delivered to Freddie Mac</li> <li>• Review may be full scope or only a component (e.g. collateral)</li> </ul>	
Decision	Based on the review, a decision is made by SF QC that the loan was either acceptable quality or not acceptable quality	
Remedy	<ul style="list-style-type: none"> <li>• Repurchase request issued on not acceptable quality loans</li> <li>• Seller may appeal; if successful, repurchase request is rescinded</li> <li>• When Seller accepts repurchase alternative (recourse/indemnification) or repurchases a loan selected in the Random Sample, the defect will influence future sampling</li> </ul>	

# CORE Review Process



Counterparty Operational Risk Evaluation (CORE) is responsible for conducting Single-Family counterparty reviews to assess the design and operating effectiveness of operational controls, as well as identifying potential risks to Freddie Mac.

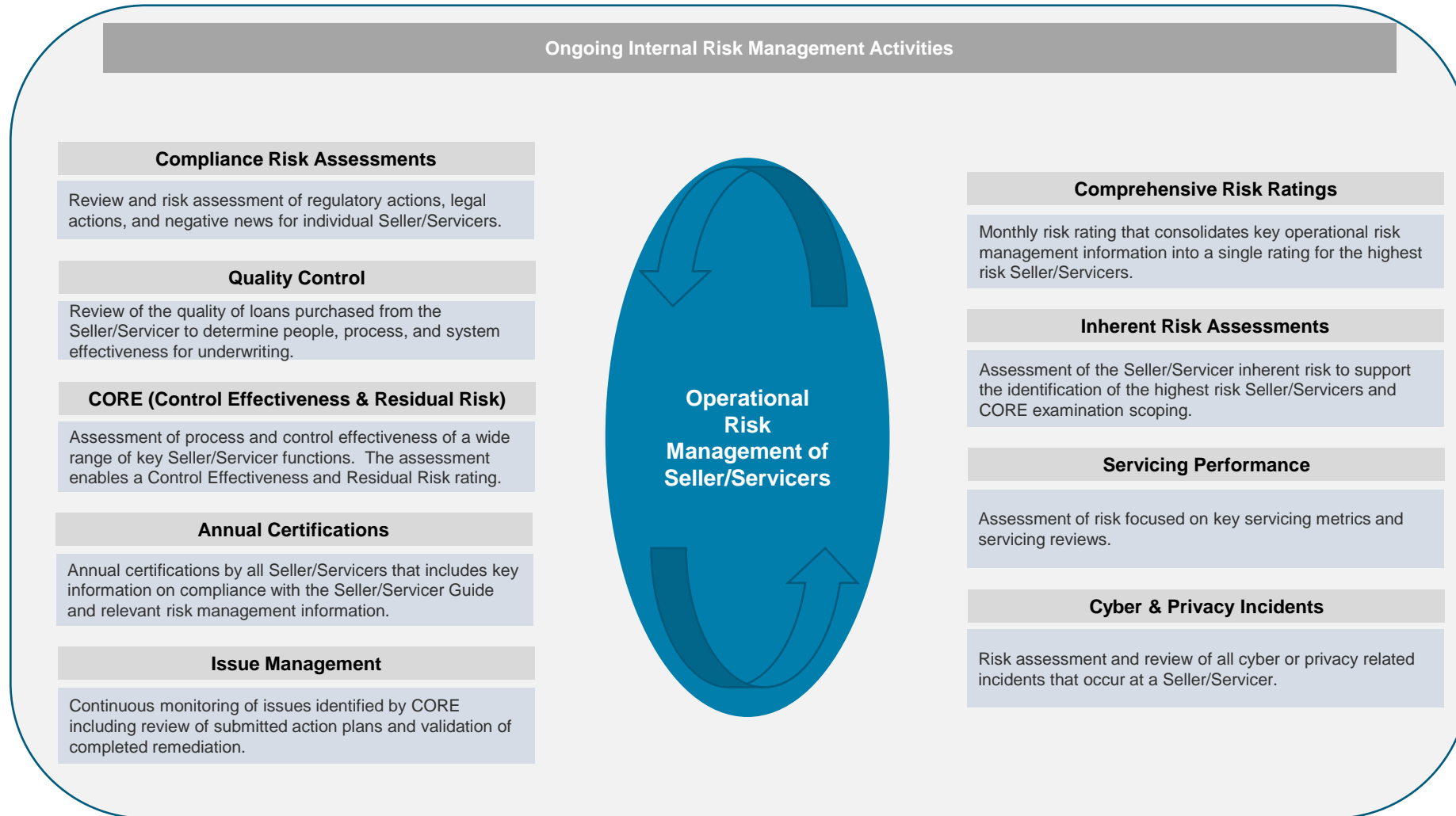
- Review are conducted on a cyclical schedule ensuring over a three-year period approximately 90% of exposure is reviewed.
- A standard full scope review give a consistent, holistic operational control environment view of the SF counterparty.



# Third Party: Seller/Service Operational Risk Management Activities



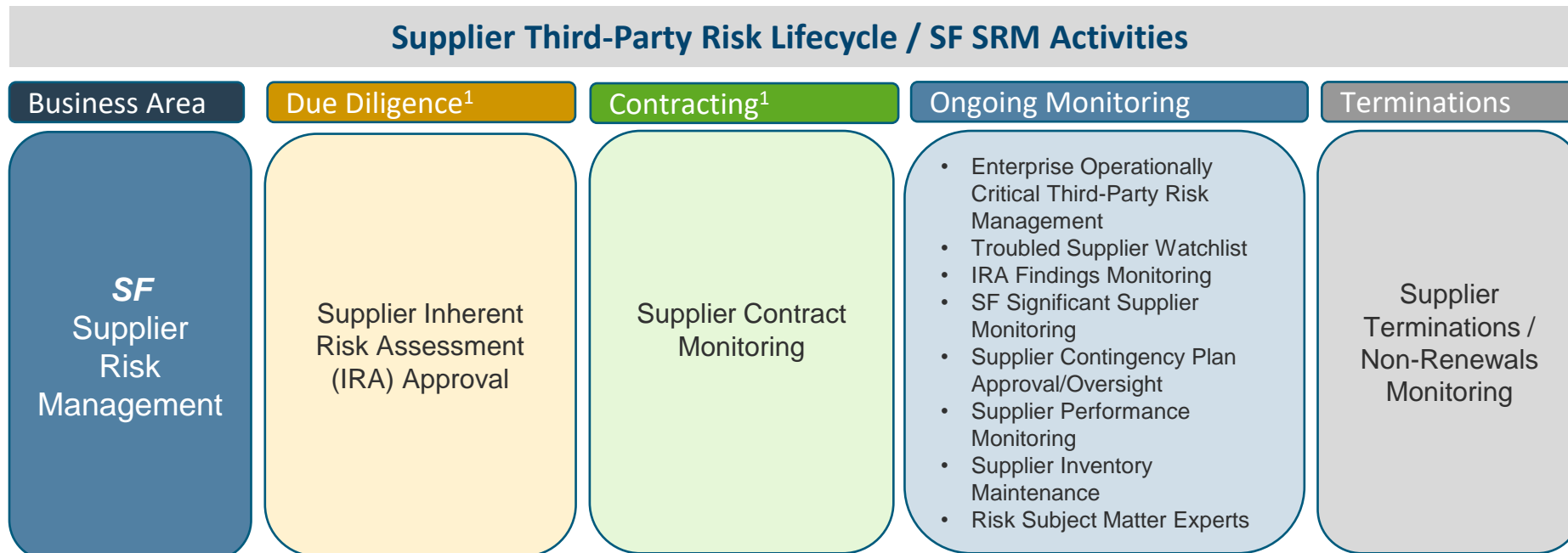
Single-Family has multiple risk management program established to monitor and manage the operational risk of approved Seller/Service. These program ensure risk is identified and effectively managed to protect Freddie Mac.



# Third Party: SF Supplier Risk Management



- SF SRM is responsible for Risk oversight and execution of requirements from Federal Housing Finance Agency (FHFA), Freddie Mac’s Enterprise Third Party Office, and Freddie Mac’s Enterprise Supply Chain.
- SF SRM performs activities throughout the Supplier Third Party Lifecycle and serves as a central point to provide guidance to SFs Supplier Relationship Managers and oversight of SFs Supplier Engagements.
- SF SRM Administers the Enterprise Operational Critical Third-Party Program which mandates enhanced due diligence for critical Suppliers.



*1-In partnership with Freddie Mac Enterprise Supply Chain*

# Single-Family Fraud Risk Program



Freddie Mac’s Single-Family Fraud Risk (SFFR) manages a broad spectrum of fraud-related matters and risks through two teams.

- One focuses on Detection and Compliance issues through Suspicious Activity Report filing, Key Risk Indicators, analytics, reporting, and training.
- The other conducts onsite Investigations and drives Resolution through internal referrals for repurchase and policy changes, external referrals to law enforcement and regulatory bodies. Their work includes evaluation for placement on our Exclusionary List which precludes further business with identified fraudsters.





# Questions?



# Thank You



# INVESTOR DAY 2023

Single-Family Servicing and Loss Mitigation



## Benjamin Gottheim

Vice President, Servicing Policy

Ben and his team are responsible for creating policy regarding all aspects of mortgage servicing, including updates to the Freddie Mac Single-Family Seller/Servicer Guide and other terms of business. He has been with Freddie Mac for almost 12 years: 10 years in Servicing Policy, and his first two years managing a department responsible for foreclosure performance, timelines and compensatory fees. He earned his B.S. in management from Binghamton University (SUNY) with a double concentration in finance and MIS.

# Our Agenda

1. **Ongoing Servicing Oversight**
2. **COVID-19 Response & Servicing Performance**
3. **Reimagine Servicing<sup>®</sup>**
4. **Questions**





# Ongoing Servicing & Oversight

# Experienced Industry Leaders



Single-Family servicing leaders have an average of 25+ years of industry experience and championed resiliency during the housing crisis.



**Bill Maguire**



**Ben Gottheim**

Vice President  
Servicing Policy



**Sujatha Viswanathan**

Sr. Director  
Servicing Quality Assurance,  
Business Management &  
Communications



**Bill Lyons**

Sr. Director  
Servicing Capital



**Tricia McKitty**

Director  
Structured  
Transactions



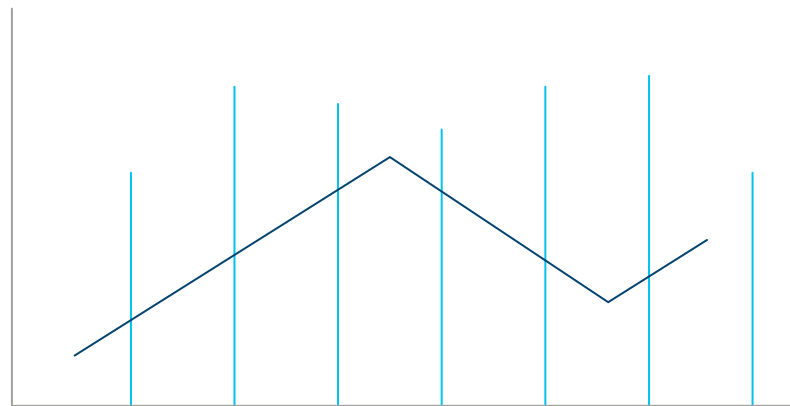
**Donna Spencer**

Vice President  
Servicer Relationship  
Management

# Our Teams Influence Positive Portfolio Outcomes



**Superior Servicer Portfolio Performance**



**Quality Servicing  
Risk Management  
Sustainable Homeownership**



Policy and program development



Servicer Success Scorecard and data analytics

Servicer Relationship Management



Quality Assurance and Operational Reviews

Regulatory and compliance oversight



Loss reduction

# What We Do...



Servicing Policy	Servicing Quality Assurance	Servicing Capital	Structured Transactions	Servicing Relationship Management
<p><b>Supporting effective credit management by managing servicing policies to:</b></p> <ul style="list-style-type: none"> <li>Minimize credit losses to Freddie Mac caused by borrower defaults.</li> <li>Maximize servicer efficiencies to reduce the cost of servicing.</li> <li>Create effective loss mitigation solutions, among other policies, that assist distressed borrowers in avoiding, or recovering from, default.</li> </ul>	<p><b>The SQA and Business Mgmt. &amp; Communications team is responsible for maintaining and executing:</b></p> <ul style="list-style-type: none"> <li>Servicer loan file reviews</li> <li>Servicing remedy</li> <li>Technology reporting</li> <li>Business management</li> <li>Servicing communications</li> </ul>	<p><b>Servicing Capital Markets (SCM) supports Freddie Mac and customer/client objectives through execution of transactions where Freddie Mac acts as a Principal to a servicing transaction enabling:</b></p> <ul style="list-style-type: none"> <li>Improved servicing performance</li> <li>Balance sheet management</li> <li>Counterparty credit risk management</li> <li>Terminations</li> <li>Contingent servicing capacity management</li> </ul>	<p><b>The Structured Transactions Team helps a servicer to meet its financing and other capital market needs. Typically, the team is involved in the follow types of transactions:</b></p> <ul style="list-style-type: none"> <li>SCR financing</li> <li>Advance financing</li> <li>Standard/Non-standard Servicing Contract Rights transfer/sale</li> <li>Other – Any transactions with unusual arrangements or structures</li> </ul>	<p><b>Well-rounded view of performance provides broad and in-depth analysis of servicing of performing and non-performing loans</b></p> <p><b>Supporting ongoing discussions with customers on performance strengths and challenges, as well as risk concentration and operational risk</b></p>

# How We Monitor Performance



## Servicer Relationship Mgmt

Average 25+ years of industry experience

All have worked in servicing through the housing crisis

Well-rounded view of performance provides broad and in-depth analysis of servicing of performing and non-performing loans

Supporting ongoing discussions with customers on performance strengths, challenges, as well as risk concentration and operational risk



### Account Plans

- Focused on covered National, Regional and Community Servicers, Independent Mortgage Bankers, Specialty Servicers, Master Servicers, and Subservicers.
- Sets goals and objectives.
- Establishes agreed-upon action plans and milestones.



### Scorecard

- Performance Categories:
  - Default Mgmt
  - Investor Reporting
  - File Review Defect Rates
- Performance evaluation:
  - Specific to servicer segments (rank groups)
  - Uses synthetics & ranks
- **SHARP<sup>SM</sup>** – Servicer Honors and Rewards Program



### File Reviews, Rewards, and Remedies

- Identifies servicing performance gaps and trends. Resolve issues that prevent achievement of top performance.
- Encourages and rewards quality servicing.
- Provides consequences for poor data quality and servicing processes.



### CORE

- Works closely with Servicer Relationship Mgmt to ensure review scope addresses new/emerging risks.
- Identifies SF counterparty operational risk issues and monitors remediation.
- Provides assessment of Counterparty's compliance to Guide Requirements
- Conducts on-site due diligence of Servicers' preparedness for large MSR transfers.



# Who Are Our Servicers?



## Overview

**1424** active Servicers

**30** servicers added

**46** terminated (voluntary/involuntary/acquired)

Significant growth in subservicing with a few new players in the market

**\$2,944 B** UPB (as of December 2022)

**32%** Subservicing portfolio

Increasing concentration in non-banks

**30%** in 2014

**48%** in 2021

**55%** in 2022

# 2022 SHARP Award Winners

## We Recognize Superior Servicing

Our Servicer Honors and Rewards Program (SHARP)<sup>SM</sup> enables eligible servicing clients to receive rewards and recognition based on their Servicer Success Scorecard annual rank.



2022 Freddie Mac  
SHARP Award Winners

### GOLD

PENNYMAC

Guild  
mortgage

Specialized Loan  
 Servicing

### SILVER

CHASE

newrez

SWBC  
Mortgage

### BRONZE

PHH  
MORTGAGE

ONSLOW BAY FINANCIAL  
An Annuity Company

PODIUM  
MORTGAGE CAPITAL LLC



*The SHARP awards represent quality servicing, risk management and sustainable homeownership – and we're excited to recognize the success of our clients.”*

**Bill Maguire** | Vice President, Portfolio Management

**Freddie Mac**

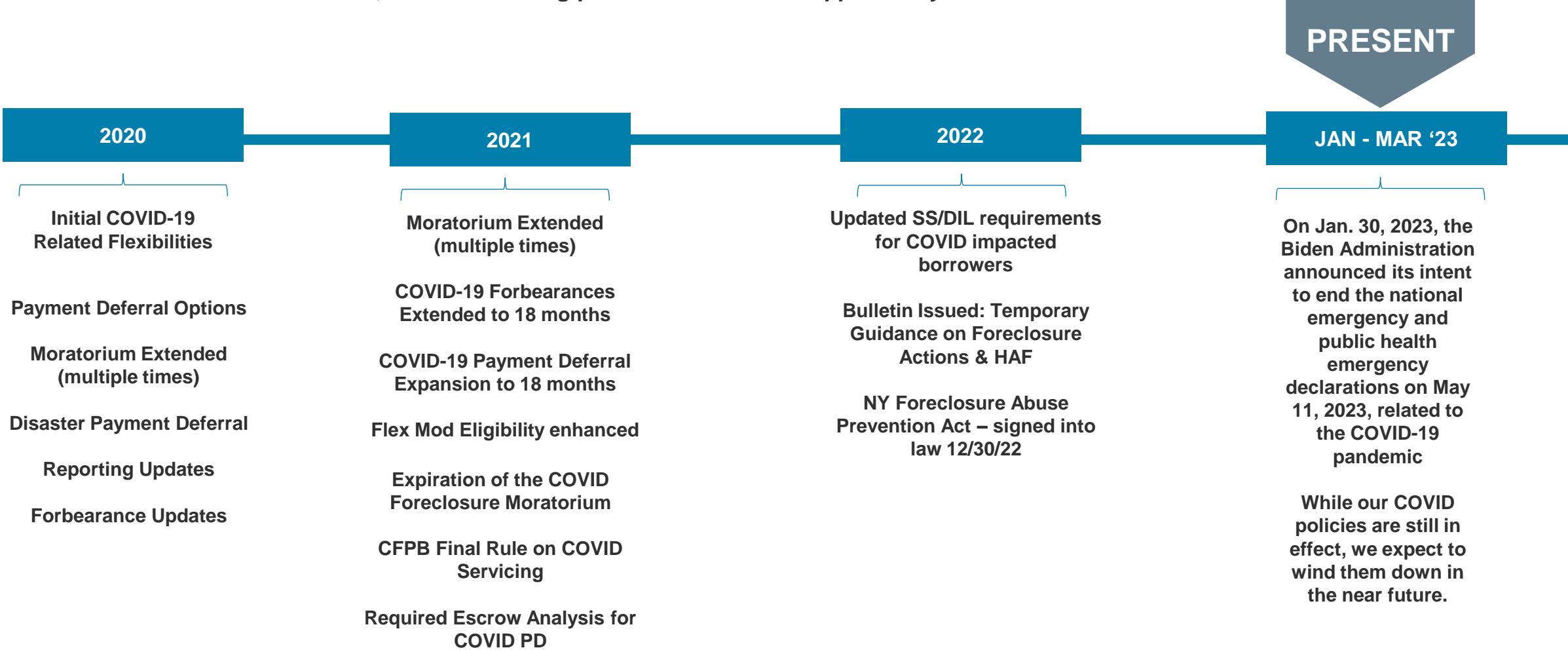


# COVID-19 Response & Servicing Performance

# Responsive Policies to Support the Industry



Since the start of the pandemic, Freddie Mac has made ongoing changes to support COVID-19 impacted borrowers. With the end of the CARES Act near, we are reviewing policies to determine applicability.



# Servicing Policy Updates 2022 to Date



To be responsive and support the dynamic servicing environment impacted by the pandemic, working together with Fannie Mae, FHFA and our Servicers, we developed and rolled out 9 new policies in 2022.

## 2022

- **2022-4**  
*This Bulletin announces updates to Total MI Reconciliations, Acknowledgement Agreement Inc. Provisions, Streamlined Short Sale and DIL, and more.*
- **03/17/2022 - Industry Letter**  
*Reporting Security Incidents and Business Continuity*
- **2022-8**  
*Temporary Guidance on Foreclosure Actions and Homeowner Assistance Fund (HAF)*
- **2202-9**  
*This Bulletin announces updates to submitting short sale through Resolve, reimbursement of attorney fees, increased appraisal fees, alternative signatures on tax returns and more.*
- **2022-12**  
*This Bulletin announces updates to Resolve, LIBOR note review, temporary adjustment to property preservation costs, reimbursement of attorney fees, BPO clarification and more.*
- **2022-17**  
*This Bulletin announces updates to fair lending elements, requirements for approving a partial release or granting easement and more.*
- **2022-19 – Seller/Servicer Financial Eligibility Requirements**  
*This Bulletin announces updates to Seller/Servicer financial eligibility requirements.*
- **2022-21**  
*This Bulletin announces updates to Resolve, custodial account reconciliation requirements, Acknowledgement Agreement Inc. Provision and more.*
- **2022-26**  
*This Bulletin announces updates to Resolve, HAMP termination, new letter agreements for custodial accounts, mortgage insurance on unseasoned loans and more.*

## 2023

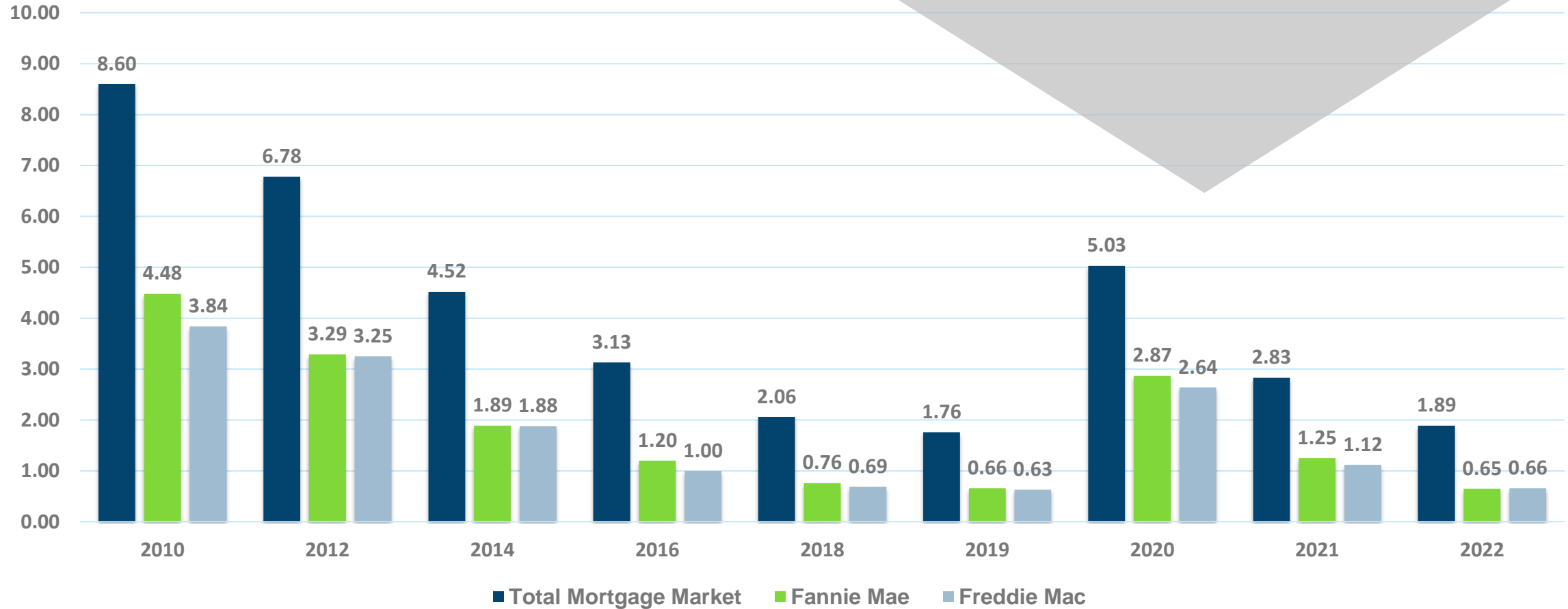
- **2023-2 – LIBOR Transition**  
*This bulletin announces the replacement index that Servicers must use after June 30, 2023, for Freddie Mac owned loans indexed to LIBOR.*
- **2023-4**  
*This bulletin announces a reminder for Resolve and updates related to property insurance, Seller/Servicer confidentiality, eMortgages and Loan Coverage Advisor.*
- **2023- 8**  
*This bulletin announces the updated terms for Standard Payment Deferral*
- **2023-10 (April 12<sup>th</sup>)**  
*This bulletin announces updates to requirements for Eligible Depositories for custodial accounts, clarification of terms related to Servicing Contract, Servicing Contract Rights, and Transfers of Servicing and updates fees for BPOs.*

# With an SDQ rate resting below pre-pandemic levels...



In 2022, the overall market is still recovering from its peak in 2020, due to the continued loss mitigation efforts.

Throughout time, our SDQ has remained lower compared to the market.



# Supported by results from our team and servicers...



**2022**  
**SDQ rate**  
**1.12%**



**0.66% (EOY)**

## Initiatives to reduce the SDQ rate

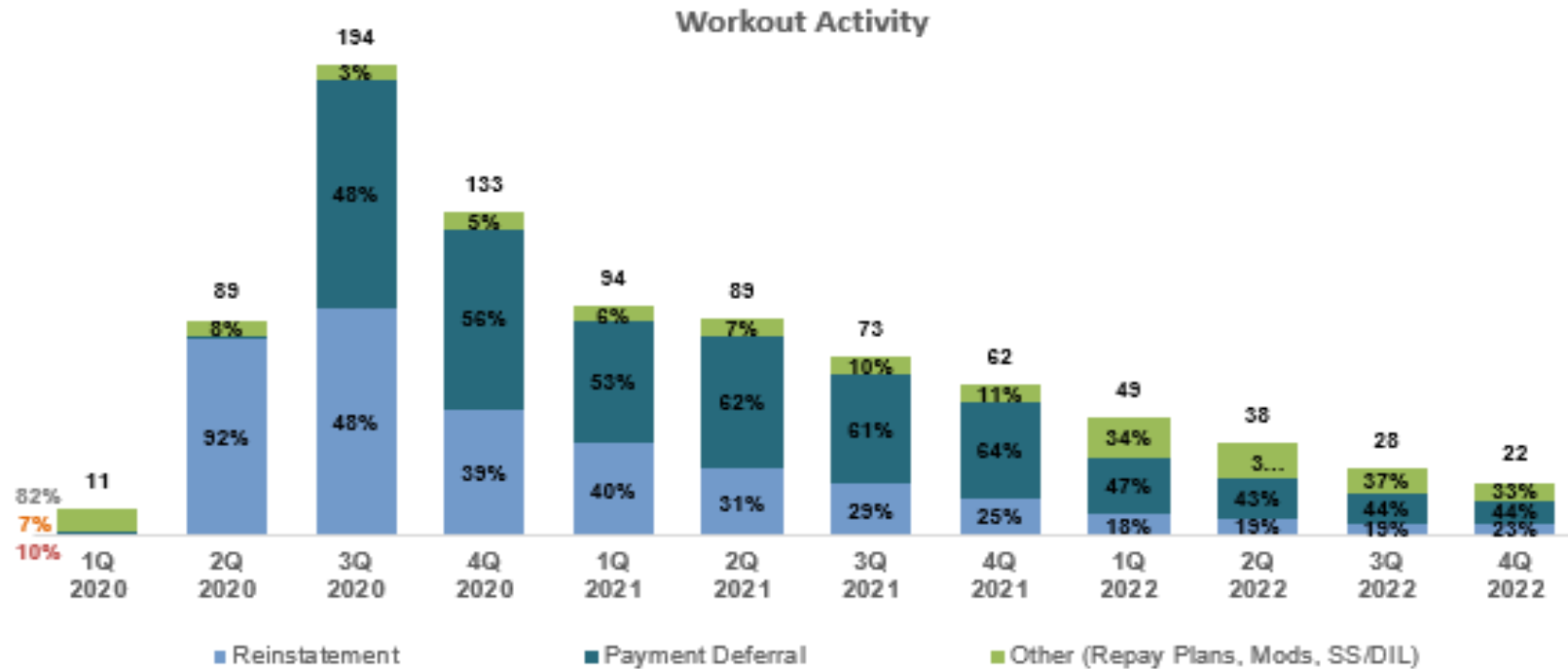
Issued **8** Servicing Bulletins & **1** Industry Letter

Hosted Servicer **9** webinars totaling **2,700+ attendees**

Held several advisory board meetings with **Top 15** Servicers

Helped homeowners with **77K** Forbearances, **61K** Payment Deferrals, and **44K** Flex modifications.

# Resulting in workouts for homeowners...



- Freddie Mac’s response (in alignment with Fannie Mae) to the crisis has remained swift and included the implementation of loss mitigation and servicing products designed to assist homeowners.
- Recent months have seen the volume of Flex Mod Trial Period Plans increase, while Payment Deferrals have begun to decrease.
- Workout Activity as decreased by 50% since January 2022, bringing us back to pre-pandemic levels.





Reimagine Servicing®  
**GO BEYOND**

**April 2023**

# We're Transforming the Servicing Lifecycle



## Transforming the client experience

Creating an easier path to do business with us



## Improving efficiencies

Eliminating manual processes, improving data quality and making access to servicing data easily available



## Bringing innovation and speed to market

Developing and deploying solutions that meet our clients' needs and give them a competitive advantage



## Reducing costs

Providing a no-cost servicing and default tool

# Innovative Solutions Transforming Servicing



## Resolve® (Default Management)

### Risk Mitigation

Automation and rule-based eligibility decisions means better data quality and rep and warranty relief

### Speed to Market

Faster mortgage assistance provides a competitive advantage and benefits struggling homeowners

### Operational Efficiency

Direction Integration Simplifies workflow saves time and resources



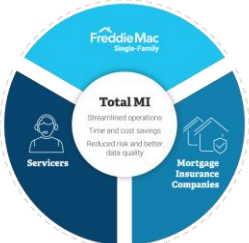
## PAID (Expense Reimbursement)

### Cashflow

Faster reimbursement supports servicer and their partners operations

### Operational Efficiency

Simplified workflow saves time and resources



## Total MI<sup>SM</sup> (Mortgage Insurance)

### Risk Mitigation

Reduced risk and controlled workflows make for more accurate and timely data exchange

### Transparency

Tools connect the tri-party stakeholders and provide a clear view into processes



## Investor Reporting

### Transparency

Iterative enhancements to simplify the Servicer's workflow

### Operational Efficiency

Simplified workflow and reporting saves time and resources

# Key Reimagine Servicing Updates



## Resolve (Default Management)

- Completed Resolve API integration and adoption with a total of 24 servicers to date.
- Mandate to adopt Workout Prospector/Bypass for Flex Mod and Payment Deferral submissions slated for 8/31.

## PAID (Expense Reimbursement)

- Servicers can now enter expense dates up to a year in advance to account for work not yet performed.
- “Expense ID” is now available in eBill files to improve reconciliation of reimbursement payments from PAID.

## Total MI Solutions

- 60% of claims volume now available for Servicer review due to Total MI Claims API adoption.
- Total MI Reconciliation fully adopted.
- 6 early adopters to begin testing Total MI Cancellations “single loan eligibility look-up” via UI in Q2-2023.

## Investor Reporting (LLR, Cash Manager, Servicing Transfer Manager)

- Plans to increase loan submission capacity from 100,00 loans to 300,000 in Servicing Transfer Manager.





# Questions?



# Thank You

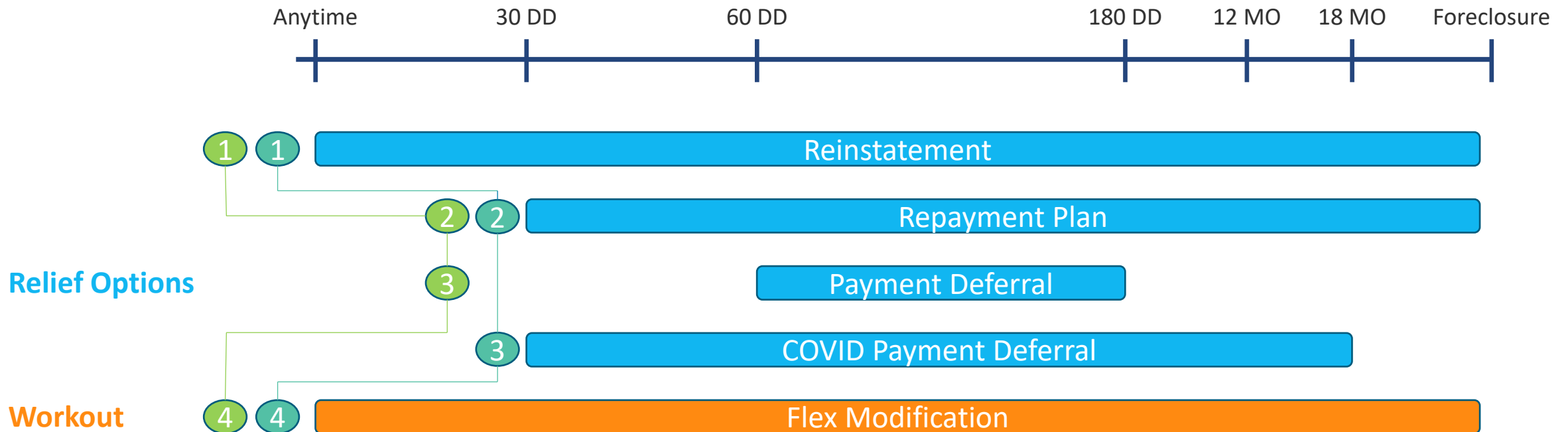


# Appendix

# Loss Mitigation Hierarchy



After forbearance, a borrower must be evaluated for a relief option or workout to bring the loan current. There are two evaluation hierarchy tracks – it depends if the hardship is related to COVID-19.



Standard COVID-19 Hardship



# Loss Mitigation Hierarchy (cont.)



- 1. Forbearance:** Relief option that provides a temporary reduction or suspension of payments to give Borrowers a period of time to improve their financial situation.
- 2. Repayment Plan:** Borrowers that have had a short-term hardship, and now can begin making payments again, but either do not want or do not require a payment deferral or loan modification.
- 3. Payment Deferral:** A relief option for Borrowers with a resolved hardship, who are between 60-180 days delinquent. Past due payments are deferred (non-interest bearing) and will be due and payable on the earlier of the Mortgage maturity date, refinance, payoff or transfer of the Mortgaged Premises.
  - COVID-19 Payment Deferral:** An option to defer up to 18 monthly delinquent payments to create a non-interest-bearing balance that will become due and payable at the earlier of the Mortgage maturity date, refinance, payoff or transfer of the Mortgaged Premises. The hardship must be related to COVID-19.
- 4. Flex Modification:** Permanently modifies the terms of the Mortgage in order to generate payment relief; the Flex Modification targets a 20% payment reduction by considering adjustments to term length, interest rate, and principal forbearance.
- 5. Standard Short Sale:** Borrowers that wish to gracefully exit the home by selling the property for less than the total amount necessary to satisfy the mortgage. Cash or note contribution may be required in some instances.
- 6. Standard Deed-in-Lieu:** Borrowers that wish to gracefully exit the home by voluntarily conveying clear and marketable title to the property to Freddie Mac in exchange for a discharge of debt.

# INVESTOR DAY 2023

Portfolio Management & Analytics



## Sacha Rosenthal

Vice President, Single-Family Servicing Portfolio Analytics

Sacha Rosenthal is accountable for developing strategies and analytics related to portfolio management, climate change and natural disasters, loss mitigation, distressed collateral liquidation, servicing policy, non-performing loan and re-performing loan transaction support as well as analytics to support Servicer relationship management. He is also responsible for servicing data, business intelligence applications and the Servicer Performance Profile. Mr. Rosenthal holds a BSc in biochemistry from the University of Bristol, UK.

# Our Agenda

- 1. Portfolio Delinquency Rates**
- 2. Forbearance & Foreclosure Volumes**
- 3. Natural Disasters**
- 4. Climate Risk**

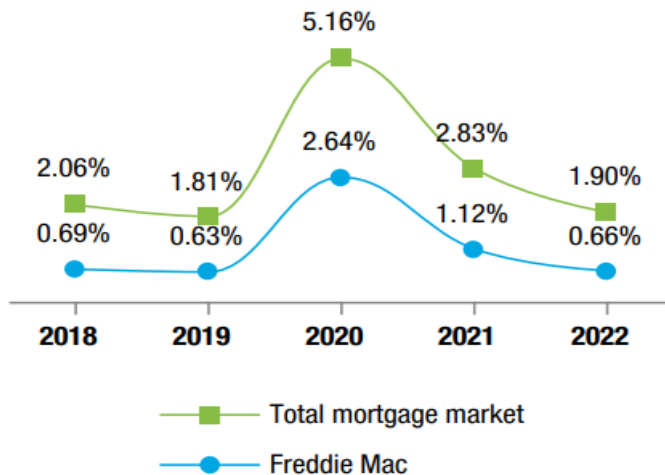


# Portfolio Delinquency Rates

- Early delinquency rates have remained relatively consistent
  - D30 rates show volatility, which is normal
- We ended 2022 with 0.66% Serious Delinquency rate
- We are close to pre-pandemic levels (0.63% as of December 2019)

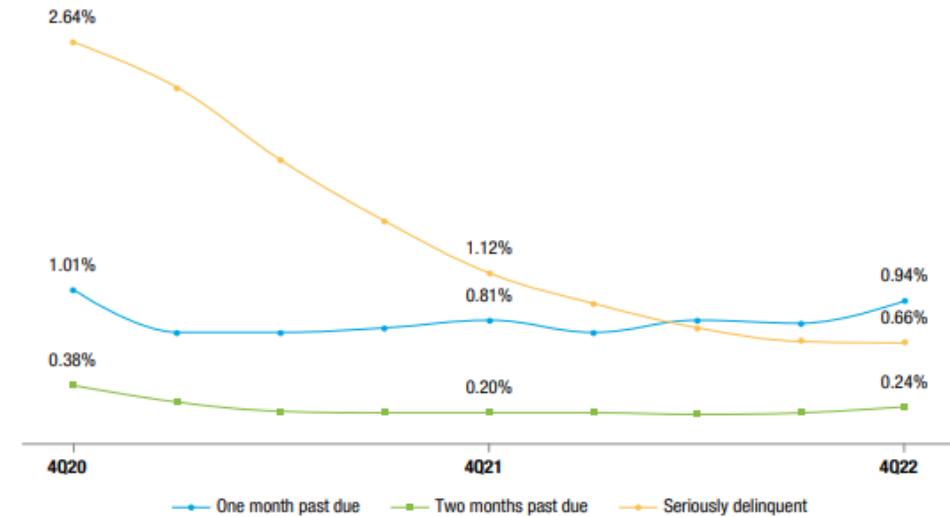
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**Single-Family Serious Delinquency Rates  
as of December 31,**



Source: National Delinquency Survey from the Mortgage Bankers Association. For 2022, the total mortgage market rate is as of September 30, 2022 (latest available information).

**Single-Family Delinquency Rates**

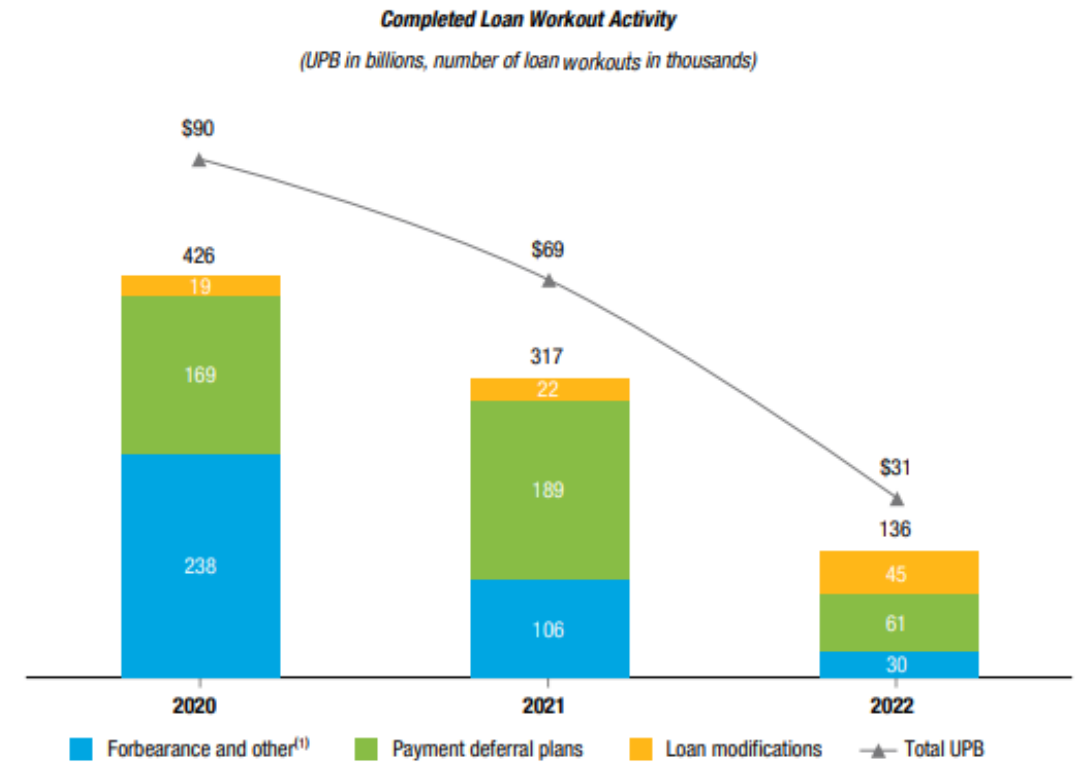


[https://www.freddiemac.com/investors/financials/pdf/10k\\_022223.pdf](https://www.freddiemac.com/investors/financials/pdf/10k_022223.pdf)

- Serious Delinquency Rates continue to improve and are lower than the total market average

# Forbearance Volume and Workouts

- Forbearances continue to decline to low levels
- Payment Deferrals, designed for short-term/temporary hardship, continue to make up a large part of the loss mitigation activity
- We have seen a transition to Flex Modifications (designed for permanent/long-term hardships), but they are still less than 50% of our loss mitigation efforts



[https://www.freddiemac.com/investors/financials/pdf/10k\\_022223.pdf](https://www.freddiemac.com/investors/financials/pdf/10k_022223.pdf)

# Foreclosure Volume - National

## DECEMBER 2022 DATA SUMMARY

	Dec-22	Monthly Change	YTD Change	Yearly Change
Delinquencies	3.08%	2.31%	-6.68%	-8.89%
Foreclosure	0.37%	0.71%	31.76%	53.47%
Foreclosure Starts	26,900	14.96%	-18.24%	556.10%
Seriously Delinquent (90+) or in Foreclosure	1.38%	-0.55%	-26.83%	-31.38%
New Originations (data as of Nov-22)	322K	-18.1%	-64.7%	-65.6%

## DECEMBER 2019 DATA SUMMARY

	Dec-19	Monthly Change	YTD Change	Yearly Change
Delinquencies	3.40%	-3.75%	-9.30%	-12.43%
Foreclosure	0.46%	-1.57%	-9.60%	-11.59%
Foreclosure Starts	39,500	17.91%	-21.31%	-14.69%
Seriously Delinquent (90+) or in Foreclosure	1.27%	-2.50%	-14.43%	-15.98%
New Originations (data as of Nov-19)	708K	-13.5%	57.6%	47.4%

	Oct-22	Sep-22	Aug-22	Jul-22	Jun-22	May-22	Apr-22	Mar-22	Feb-22	Jan-22	Dec-21	Nov-21	Oct-21
Delinquencies	3.08%	3.01%	2.91%	2.78%	2.79%	2.89%	2.84%	2.75%	2.80%	2.84%	3.36%	3.30%	3.38%
Foreclosure	0.37%	0.37%	0.35%	0.35%	0.35%	0.35%	0.36%	0.33%	0.32%	0.32%	0.31%	0.28%	0.24%
Foreclosure Starts	26,900	23,400	19,600	18,400	20,300	17,700	23,800	18,800	21,400	24,300	25,000	32,900	4,100
Seriously Delinquent (90+) or in Foreclosure	1.38%	1.39%	1.38%	1.39%	1.41%	1.46%	1.48%	1.45%	1.52%	1.62%	1.79%	1.89%	2.02%
New Originations		322K	393K	459K	523K	499K	600K	618K	676K	776K	675K	717K	910K



### FORECLOSURE STARTS

December's 26.9K starts, the third consecutive monthly increase, remained 30% below pre-pandemic norms

Foreclosure actions began on just 4.9% of serious delinquencies in December

- Foreclosure referrals have begun and rising, yet are still below pre-pandemic levels
- There is a time lag before we see foreclosure referrals go to sale
  - Not every loan that is referred ultimately goes to sale

[https://www.blackknightinc.com/wp-content/uploads/2023/02/BKI\\_MM\\_Dec2022\\_Report.pdf](https://www.blackknightinc.com/wp-content/uploads/2023/02/BKI_MM_Dec2022_Report.pdf)

[https://www.blackknightinc.com/wp-content/uploads/2020/01/BKI\\_MM\\_Dec2019\\_Report.pdf](https://www.blackknightinc.com/wp-content/uploads/2020/01/BKI_MM_Dec2019_Report.pdf)

# Things to Noodle

Is borrower behavior different this time around vs. the 2007-2008 crisis?

- Many borrowers have equity
- Unemployment is very low
- Are borrowers prioritizing mortgage payment over other debt as the house is their most valuable asset? Selling, moving and renting is expensive
- Forbearance could be considered commonplace; will we see a higher level of baseline Forbearance going forward?



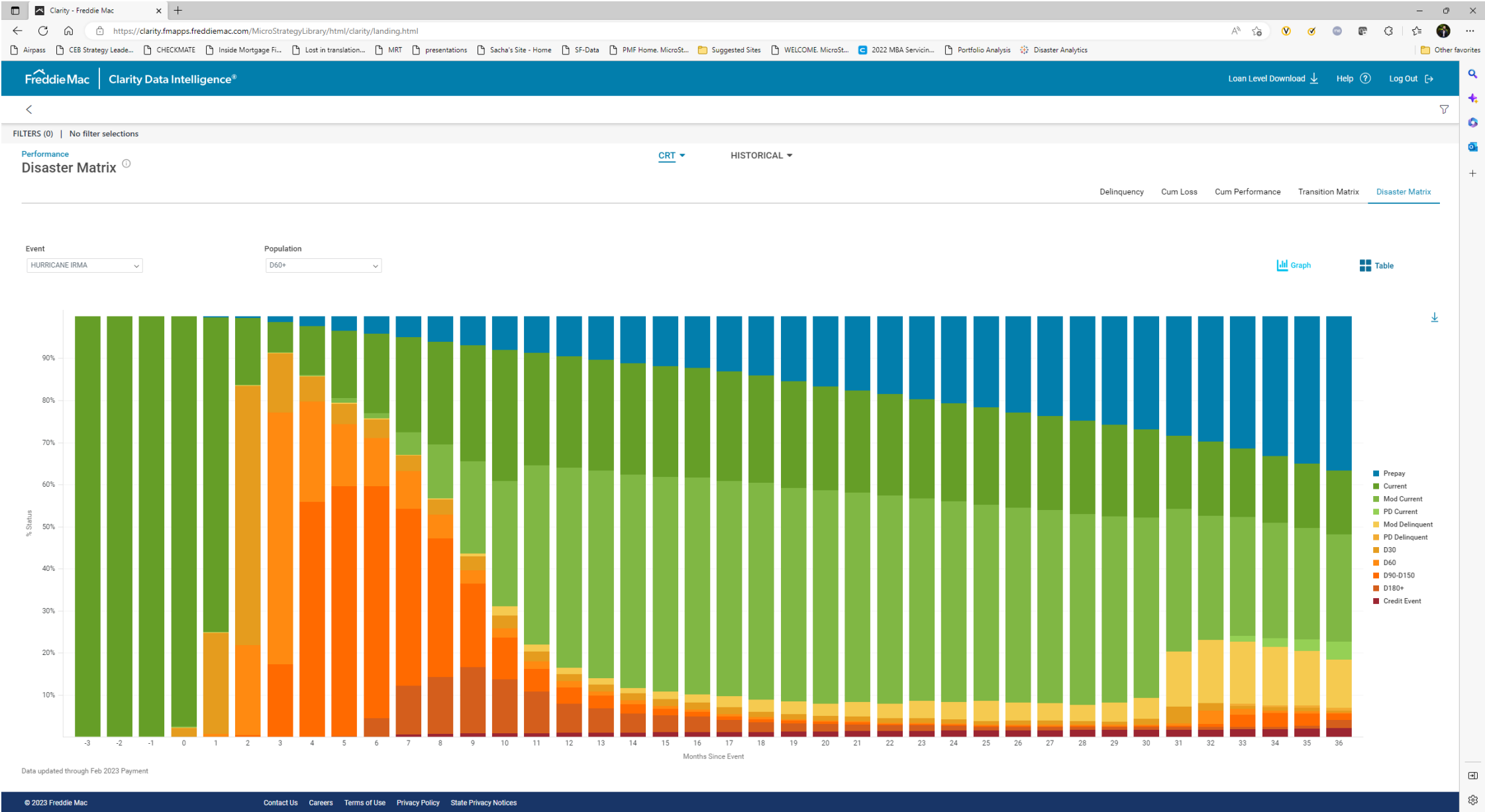


# Natural Disasters

# Natural Disasters

- We have developed an application that checks FEMA's declaration page daily and maps/tags every loan in the portfolio that is impacted by Individual Assistance
- When large events strike (such as a hurricane), a full analysis on impacts is conducted
  - We leverage several external models to overlay windspeed, path of storm, storm surge, flood, fire boundary (if from wildfire) etc. to better understand risk
  - Most hurricanes show a similar pattern of increase in DQ in the months following, with a return to 'normal' within 12-18 months
  - It is very difficult to link a default with a natural disaster

# Hurricane Delinquency Pattern – Example





# Climate Risk

# Physical Risk

Physical risk stems from the direct and indirect effects of physical hazards whose frequency/intensity may be worsening with climate change

- **Hazards** include:
  - Flood
  - Wind (including hurricanes)
  - Drought and water stress
  - Wildfire
  - Rising temperatures and heat waves
- Physical risk can be mitigated with **insurance, resiliency features** at the building or municipal level, disaster preparation, and disaster relief



# Transition Risk



Transition risk stems from the societal and economic transition to a **low-carbon economy**

- **Regulations** that require energy efficiency can result in costly retrofits or fines
- Carbon taxes or strained supply can lead to increased **energy costs**
- Shifting **market demand** and **economic impacts** on carbon energy-intensive sectors
- Transition risk can be mitigated with **energy efficiency**; green mortgage programs help to incentivize efficiency and reduce credit risk



Residential emissions make up 15% of total U.S. emissions



Global emissions need to be cut by 45% by 2030 to keep warming under 1.5C

Municipalities with net-zero commitments will need to address residential emissions



# Insurance

Increasing physical hazards make it a challenge for the insurance industry to offer **sufficient and affordable coverage**



## Cost

- Premiums increase as a result of rising hazard risk
- Rising premiums increase the overall costs of homeownership



## Coverage

- Property owners may purchase only the minimum required insurance
- Insurers and reinsurers may limit or add conditions for coverage



## Availability

- For some hazards, in some locations, insurers have retreated
- States are stepping in to provide coverage; may not be sustainable

# Borrower Impacts

Impacts will fall disproportionately on low income and minority populations, making it increasingly difficult to sustain safe, affordable housing



## Affordability

- **Repair costs** for uninsured damage from physical hazards
- Higher **insurance premiums (or insurance cancellation)** from expectation of higher future risk
- Increased **energy consumption**, rising **utility costs** and **upgrade costs**
- Localized **macroeconomic impacts** leading to unemployment/ reduced income



## Property Value

- Price adjustments for **unrepaired damages**
- Decreased demand due to **changing expectations** of future climate risk
- Decreased demand for properties lacking **resiliency and efficiency** features
- Localized **macroeconomic impacts** leading to property devaluation

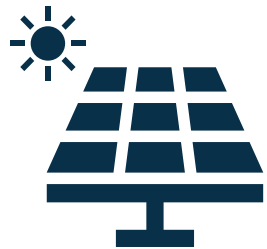


# Climate Scenario Analysis

Climate scenario analysis is a method to assess physical and transition risks based on different climate pathways over time

Climate scenario analysis can help us identify **risks**...

- Properties and locations most vulnerable to climate risks
- Circumstances that may lead to significant losses
- Disproportionate impacts to socially vulnerable communities



...and **opportunities**

- Targeted borrower education efforts
- Initiatives to increase resiliency and energy efficiency of the U.S. housing stock



# Questions?



# Thank You